Case Study

Elysium's LMS migrated and deployed within only a few days

Putting the patient at the heart of all aspects of hospital life

About Elysium Healthcare

Elysium Healthcare brings together a unique approach to the delivery of care where the individual is embedded in the heart of all aspects of care. Together, with their stakeholders, they shape the care of today and the future. Their aim is to set new standards in the delivery of specialist care through their strategic network of sites which provides a complete pathway of care. Elysium employs approximately 3,500 staff in centres across the UK.

The Challenge

In 2017, Elysium was faced with having to identify a new Learning Management System provider. Their existing LMS felt outdated and didn't reflect the Elysium brand. They wanted a site that looked like it had been designed 'ground up' for them, that reflected the organisation, and was designed around ease of access for their staff.

After researching their options the IT department identified Totara Learn as the most appropriate LMS to meet their needs. After selecting Totara Learn as the new LMS, they then looked to Chambury Learning Solutions for deployment.
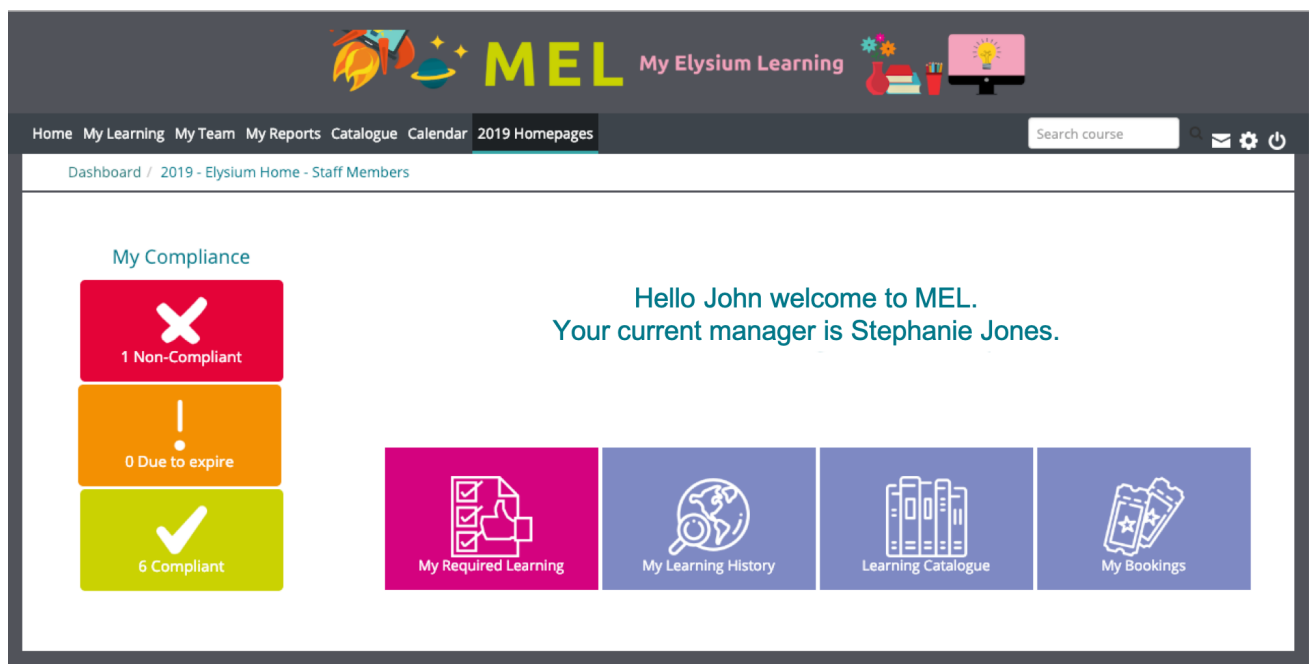
The Solution

Chambury Learning Solutions worked with Elysium to design a new fully responsive theme that worked on all devices maximising the user experience. New custom elements were added including dynamic 'tabs', docking menu bars and [*the now famous*] 'flippin' buttons'. The theme was designed to mirror internal systems and branding so that staff felt they were learning in a fully integrated process.

A 'less is more' approach was taken to ensure simplicity.

The site was also integrated to Active Directory which would be responsible for automatic management of the user data, population of fields used for audience management, and single authentication from any device in any location. The link with Active Directory also enabled automatic updates of staff job assignments to populate managers, appraisers, positions and organisations meaning that the LMS Administrators do not need to manage staff data and can concentrate on the learning management functions exlusively.

During the off-site build, Elysium built new audiences to push the core training /certifications to their staff. Elysium has services across the UK, so ensuring appropriate targeting of training is paramount to the success of the LMS. Tied to this are new reporting dashboards that display accurate and relevant data to all users including personal, site and overall Elysium compliance in both tabular and graphical formats showing percentage compliancy, and quick links for users to update themselves.

The Results

Once the migration date was agreed Chambury Learning Solutions started work. Design work was completed and approved in advance, and the site was migrated over a single weekend releasing back to the training team at lunchtime on the Monday afternoon; just 2 ½ days after the old system was closed down. All data was migrated.

The new theme applied including bespoke course & grid icons, bespoke homepages, reporting dashboards with dynamic menus and quick links to core system areas. The new audiences were assigned by the Elysium IT department and Certifications were made live for all core subjects on go-live providing full compliance reporting from 'day 1'.

Future phases will include eAppraisal, Supervision, Study Leave, enhanced reporting and customised themes based on the service that a staff member sits in, for example if they work in 'Elysium Neurology' the theme will be different to staff working in 'Elysium Children & Education Services'. This will provide an even more bespoke feel to the system reflecting the service identity.

"When looking for a provider for our new LMS certain things were key. We wanted a provider who would listen to our ideas and what we wanted and needed and then be able to translate these ideas into the LMS. We also wanted a provider who would be proactive and make suggestions and recommendations of their own so that we could get the best of both.

Having met with several possible providers Chambury met our requirements and throughout the entire transition process have been both proactive and responsive to any issues, requests and concerns. Richard and his team have provided a solution to Elysium that will expand and develop as our organisation grows."

Jaqui Hodgetts, IT Training Manager, Elysium Healthcare

About Chambury Learning Solutions

Chambury Learning Solutions works with organisations that are looking at how technology can assist them to develop their learning, organisational development and staff performance systems.

They work with you to ensure that the system fits the local need. Their extensive experience spans public and private businesses with a specific focus on Healthcare.

Chambury Learning Solutions prides itself on high levels of customer service providing an individual service tailored to each client's needs, all at a cost effective price to meet your local budget.