

1. What's in this policy?

This policy tells you:

- what information we might collect about you
- how we might use that information
- when we might use your details to contact you
- what information of yours we might share with others
- your choices about the personal information you give us

2. What does this policy cover?

This policy covers the services that are offered by the www.chiarabertoglio.com

What's not covered in this policy?

Our services sometimes link to services run by other companies, for instance they can point to social networks and their multimedia content player. Those companies have their own privacy and cookies policies, so remember that the information you give them will follow their rules and not ours.

We sometimes offer our services to other companies or subjects that must have a full compliance to GDPR. Make sure to check their privacy policy so you know how they will use your information.

3. How do you protect my personal information?

We're strongly committed to keeping you and your family's information safe. And to do this we design our services with your safety in mind. We also have dedicated teams to look after your information security and privacy.

At the same time, no service can be completely secure - if you have any concerns that your e-mail or personal accounts containing personal information has been put at risk, for example if someone could have found out your password, please refer to your service provider immediately and report the breach.

Where we store your information

Some companies that provide services to us run their services from outside the European Economic Area. We only let that happen if we are satisfied with their levels of security. Keep in mind that when you give us personal information it could be being transferred, stored or processed in a location outside the EU.

4. What types of personal information does the website collect about me?

We'll give details about why we need your personal information and how we'll use it before you begin, unless it's obvious.

a. Information that you give us

We might ask for your name and email address

b. Device information

Devices are lots of things like:

- your computer
- your mobile
- your TV
- your tablet
- your voice-enabled device

The provider that hosts the website and related services may collect autonomously and out of the boundaries of our responsibility several data. This might include:

- IP (internet protocol) address
- device ID
- app ID
- vendor ID

5. How long will we keep my personal information?

When you give us any personal information we'll let you know how long we'll hold it for. And always stick to these principles:

- we only hold your information for as long as we do the activities we told you about or have a valid reason to keep it
- we think about what type of information it is, the amount collected, how sensitive it might be and any legal requirements
- we design our services so that we don't hold your information any longer than we have to

6. How can we use your personal information?

We have to have a valid reason to use your personal information. It's called the "lawful basis for processing". Sometimes we might ask your permission to do things, like when

you subscribe to an email. Other times, when you'd reasonably expect us to use your personal information, we don't ask your permission, but only when:

- the law says it's fine to use it, and
- it fits with the rights you have

We use your information for these types of things:

a. to deliver our services and to provide you with information about them

b. to deal with your requests, complaints and enquiries

c. to contact you about various things

7. When will we use my information to contact you?

We might use your information to contact you about different things, like:

- to update you on any changes to our policies, practices and Terms of Use
- to contact you
- to answer you when you've contacted us, or to respond to a comment or complaint

We'll only contact you when we need to or when you've given us permission.

8. Will I be contacted for marketing purposes?

We'll only send you marketing emails or contact you about our, services and your views on issues about the website if you've agreed to this.

Keep in mind, even if you unsubscribe, we may still contact you.

9. When does the website share my personal information with others?

We'll never sell your personal information. We do share it with others in these ways:

a. When you make something public

Like post a comment which the public can see.

b. When we use other companies to power our services

In order for us to give you quality experiences and to understand how you're using our services we often use other companies to process your personal information on our behalf.

For example, sending you emails about things we think might interest you, or to ask you what you think about our services.

We make sure that your personal information is looked after as if we were handling it directly. We carefully select these companies, only share with them what they need to do the work and we make sure they keep your information secure.

10. What's different for kids and teens?

The website has contents suitable both for adults and kids. Here's what happens when you use them.

a. Why do we collect information about you in the first place?

We keep information about you so that we can:

- get the right services for you
- plan and improve our services
- keep in touch with you

b. We'll always tell you why we're collecting your personal information

We'll explain why and how we use it and for how long. It's called a "privacy notice". And if we need your parent or guardian's permission we'll give you clear details about what's needed at the time.

c. We can only use your personal information if we have a valid reason

d. We share personal information about you to others but we follow some rules

The main rule is we never sell your personal information to anyone.

e. We might ask you to tell us your age

To make sure you use eventual parts of the website that are suitable for you. For example:

- so that adults don't post comments on kid's message boards

f. Sometimes we'll ask to get your parent or guardian's consent

You'll see a notification. We might also ask for some details from them, so that we can contact them. Other times we may contact your parent or guardian:

- so you can get notifications from us
- so we can show you more things we think you'll like, based on what you do
- so you can post comments

- so you can upload your contributions to us

11. Can I delete my information?

We might have collected personal information that you might ask to be deleted. Just contact us to do that.

12. What are my rights?

Remember, you're in control of your personal information.

You have the right to:

- request a copy of your information
- not let robots make big decisions about you
- to ask us to correct information that's wrong, to delete it or to request that we only use it for certain purposes
- to change your mind, and ask us to stop using your information. For example, unsubscribing from any marketing emails or turning off personalisation

Bear in mind, sometimes we might not be able to help. Like if the law tells us we can't or it forms part of our journalistic output.

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13. How does the website use cookies and similar tracking?

a. What are cookies and tracking technologies?

Cookies are bits of data which are stored in your computer or mobile when you visit a website or app.

b. Why do we use cookies and other tracking?

The website provider may use cookies and other tracking to do a few different things:

- to remember information about you, so you don't have to give it to us again. And again. And again
- to keep you signed in, even on different devices
- to help us understand how people are using our services, so we can make them better
- to find out if our emails have been read and if you find them useful

A few things on our websites wouldn't work without some cookies. Tech people call these "strictly necessary cookies". They're always on when you visit us.

But we want to use others like functional, performance and advertising cookies to make your experience more enjoyable. We'll only use them if you've agreed. You can always change your mind.

Bear in mind there are some other cookies out there from other companies. These "third-party cookies" might track how you use different websites, including ours. For example, you might get a social media company's cookie when you see the option to share something. You can turn them off, but not through us.

c. How long do cookies last?

Some are erased when you close the browser on your website or app. Others stay longer, sometimes forever, and are saved onto your device so they're there when you come back.

d. How do I control my cookies and tracking?

When you first visit us, we'll tell you about our cookies and ask you to agree if we can use them. You can always change your mind by going to your settings.

Stopping all cookies might mean you can't access some services, or that some of them might not work properly for you.

Another way to control some tracking is in the settings on your device.

14. How will I find out about changes to this policy?

We update this policy sometimes. If we make important changes, like how we use your personal information, we'll let you know. It might be a notice, an email, or a message in your app.

If you don't agree to the changes, then you can always stop using our services

15. How can I contact the website?

Find out more: info@chiarabertoglio.com