

## **Background Information:**

### **Consent Calendar:**

#### **2. Approval of the November 6, 2019 Meeting Minutes.**

### **Regular Agenda:**

#### **3. Performance Report Updates**

Tuolumne County Transit strives to provide a comprehensive public transportation offering to the residents and visitors of Tuolumne County. To this end, there are traditional services such as fixed route and dial-a-ride, but also seasonal services Dodge Ridge SkiBUS, Pinecrest and marketing of Yosemite Valley transit. Additionally, TCT operates a number of special event services to enhance community and regional programming—County Fair, Parades, Mother Lode Round Up, among others.

The annual performance report is a chance to review how these various services have and are performing, in comparison to previous years and State metrics. This report gives the systemwide status of our services, however, also presented is performance during the first quarter. This is being presented in this manner, due to a delay in getting the annual performance report in front of the TCTA. This is typically caused by a lag in the reporting between the contractor and their monthly billing and TCTC staff updating of the report. For this reason, the first quarter report is also included so the Transit Agency understands that staff are regularly looking at these performance indicators.

Two planning processes are currently in motion, a Coordinated Plan update and a Short Range Transit Plan. Many of the shortcomings apparent in the matrixes of the report, routes not achieving a 10% fare box recovery, are being studied as part of these planning projects. In early 2020 (February/March), staff will be presenting strategies to address the routes and services that are not currently reaching the targets identified in adopted policy and the Transportation Development Act (TDA).

The Coordinated Plan focuses on relationships and collaboration between TCT and its social and human services partners. This plan will present strategies for working with our partners to grow awareness of services, identify vulnerable populations and strategize the sharing of resources to accomplish the stated goals. The Short-Range Transit Plan will focus on operational modifications to maximize ridership, enhance travel experience, pilot experimental services and in some cases, potentially recommend elimination of heavy modification of particular routes or services.

Staff will present the annual performance report at the meeting, along with the first quarter numbers, answer questions and give more detail on any aspect of the report.

#### **4. Reports**