

2019 ISM Conference September 22-25, Milwaukee, WI (schedule, rooms and titles subject to change)						
Sunday, September 22						
7:00am - 2:00pm	Golf Scramble (additional cost)					
8:00am - 1:00pm	Community Service: Hunger Task Force Farm and Tour					
9:00am - 2:30pm	CanConstruction Building Project to Benefit Hunger Task Force					
9:00am - 1:00pm	Bikes, Brats & Beer Tour (additional cost)					
12:00pm - 6:30pm	Registration and Information Desk					Lobby, Level 1
2:45pm-3:30pm	First Time Attendees Meet Up (Open to First-time Attendees)					
						102AB
3:30pm - 5:00pm	State and Local Forum (Open to All State and Local Government Agency Attendees)					
						102DE
5:00pm - 6:30pm	Emerging Leaders Meet Up and Reception (by invite only)					
						Ballroom A
5:30pm - 6:30pm	VIP RECEPTION (by invite only)					
						Ballroom B
6:30pm - 8:00pm	OPENING RECEPTION					
						Exhibit Hall, 3rd Floor
Monday, September 23						
7:00am - 4:30pm	Registration and Information Desk					Lobby, Level 1
7:30am - 8:15am	Continental Breakfast					
8:15am - 10:00am	Opening General Session Lt. Governor Mandela Barnes (invited) Todd Bright, ISM Chair Tracy Wareing Evans, APHSA President & CEO Keynote: Superhero Leadership: How Everyday People Can Have An Extraordinary Impact: Brett Culp					
						Ballroom CD
9:30am - 5:00pm	Exhibit Hall, 3rd Floor					
10:00am - 11:00am	Networking Break and Demo Theatre					Exhibit Hall, 3rd Floor
11:00am - 12:00pm	Breakout #1	Breakout #2	Breakout #3	Breakout #4	Breakout #5	Federal Office Hours
	To Lift Kids Out of Poverty You Have to Help Their Parents Too	Don't Make Me Tell You Again! Sharing Data Between Agencies to Improve Outcomes	Putting Humans at the Center of HHS Work and Service Delivery <i>Deloitte</i>	Social Program Engagement: Meeting Client and Worker Needs in the Moment to Deliver Value <i>Diona</i>	Personalization to Drive Service Delivery <i>Adobe</i>	By Appointment Only
	102AB	102DE	103AB	203AB	202AB	103C
12:15pm - 1:30pm	ISM Recognition Awards - Lunch Provided					
						Ballroom CD
1:45pm - 2:45pm	Breakout #6	Breakout #7	Breakout #8	Breakout #9: 1:45pm-3:15pm	Breakout #10	Federal Office Hours
	Navigating CCWIS: The Tonight Show Presents	The Modernization Roadmap Method: Upgrading Your Approach, Downgrading Your Potential Risks <i>KPMG</i>	Breaking Down Data-Sharing Barriers to Achieve Transformational Outcomes <i>Accenture</i>	Courageous Conversation: Workforce Well-Being: The Time is Now! <i>Beth Cohen</i>	Fighting Homelessness with Ethical Technology	By Appointment Only
	102AB	102DE	103AB	101C	202AB	103C
2:45pm - 3:45pm	Networking Break and Demo Theatre					Exhibit Hall, 3rd Floor
3:45pm - 4:45pm	Breakout #11	Breakout #12	Breakout #13	Breakout #14	Breakout #15	Federal Office Hours
	Safety and Permanency Knows No Boundaries	Courageous Conversation: How Could Legalized Marijuana Affect Social Services?	How HHS Agencies are Using Cloud to Modernize Operations and Improve Outcomes <i>Salesforce</i>	Children and Families: Stories From the Field Regarding Technology's Positive Impact <i>Microsoft</i>	How Not to Fail: Successes and Pitfalls in HHS Digital Transformation <i>IBM Watson Health</i>	By Appointment Only
	102AB	102DE	103AB	203AB	202AB	103C
4:45pm	Open Evening - Enjoy Milwaukee!					
5:00pm - 6:00pm	Emerging Leaders Meet Up (by invite only)					
						Ballroom A

Tuesday, September 24							
7:00am - 4:30pm	Registration and Information Desk						Lobby, Level 1
7:30am - 8:30am	Continental Breakfast						Ballroom AB
8:30am - 10:00am	<p style="text-align: center;">General Session Presentation of 2020-2021 Officers HSITAG State of IT in Health and Human Services Survey Results Keynote: Security: Not Just an IT Problem: John Guerriero, National Governors Association Moderator: Josh Spence, CIO, WV Office of Technology</p>						Ballroom CD
9:30am - 7:00pm	Exhibit Hall Open						Exhibit Hall, 3rd Floor
10:00am - 11:00am	Networking Break and Demo Theatre						Exhibit Hall, 3rd Floor
11:15pm - 12:15pm	Breakout #16	Breakout #17	Breakout #18	Breakout #19	Breakout #20	Federal Office Hours	Town Hall
	Setting the Record Straight: Privacy Protection and Data Sharing	The Future is Now: Transforming the Workforce <i>Beth Cohen</i>	Meeting the Challenges of Modernizing Legacy HHS Systems <i>eSystems</i>	How to Leverage Older Technology Without Breaking the Bank	Flash Forward to 2025: How has Technology Changed Social Work <i>Northwoods</i>	By Appointment Only	CMS States and Localities Town Hall (closed session) Room 101C ACF States and Localities Town Hall (closed session) Room 201C
	102AB	102DE	103AB	203AB	202AB	103C	
12:15pm - 1:30pm	Lunch On Your Own						
12:15pm - 1:30pm	HSITAG Luncheon (invite only, reservations required)						Ballroom A
1:45pm - 2:45pm	Breakout #21	Breakout #22	Breakout #23	Breakout #24	Breakout #25	Emerging Leaders	ACF Vendor Town Hall
	It's Time to Chat About Bots: Using Virtual Assistants to Deliver Real Value for Human Services	Agile: It's Not Child's Play, Except When It Is	The Art of the Possible: How Human-Centered Design is Transforming the Technology Landscape <i>CGI</i>	Three Tech Tools to Stem the Tide of Opioid Addiction <i>Oracle</i>	Requirements: Unlocking the Secret of How to Ask for What You Really Need	Taking Care of You to Take Care of Others <i>Beth Cohen</i>	ACF Children's Bureau Vendor Town Hall Meeting (closed session)
	102AB	102DE	103AB	203AB	202AB	202DE	101C
2:45pm - 3:45pm	Networking Break and Demo Theatre						Exhibit Hall, 3rd Floor
3:45pm - 5:00pm	<p style="text-align: center;">General Session Leading Others Through Change, Dan Thurmon</p>						Ballroom CD
5:15pm - 7:00pm	Networking Reception and Emerging Leaders Poster Viewing Session						Exhibit Hall, 3rd Floor
Wednesday, September 25							
7:15am - 7:45am	Exhibitor Meeting (sponsors and exhibitors only)						Room 101C
7:00am - 8:00am	Continental Breakfast in Exhibit Hall						Exhibit Hall, 3rd Floor
7:30am - 10:30am	Exhibit Hall Open						Exhibit Hall, 3rd Floor
8:00am - 10:00am	Registration and Information Desk						Lobby, Level 1
8:00am - 9:00am	Breakout #26	Breakout #27	Breakout #28	Breakout #29	Emerging Leaders		
	Back on the Bus Y'all: Jump Starting a Project After a Stall	Conduent and Indiana FSSA: Collaborating to Serve 1.5 Million Hoosiers <i>Conduent</i>	The Combination to Unlocking Success in Human Services: There Really is a Secret Sauce <i>Change & Innovation Agency</i>	Cloud Security: Rain or Shine, There's A Silver Lining	There is Power in Our Stories <i>Ginger Pryor</i>		
	102AB	102DE	103AB	203AB	202DE		
9:00am - 10:00am	Networking Break (last chance to visit with vendors) - Hall Closes at 10:30 AM						Exhibit Hall, 3rd Floor
10:00am - 12:30pm	<p style="text-align: center;">Closing General Sessions Federal Systems Panel Morning Buzz with Our Federal Partners Green Bay Packers Off the Field John Anderson, Green Bay Packers Alumni and Cathy Dworak, Director, Community Outreach & Player/Alumni Relations: Charity Recognition Emerging Leaders Recognition</p>						Ballroom CD
12:30pm - 2:00pm	State and Local Federal Forum Lunch (State and Local Government Attendees Only)						Ballroom A
See you at next year's Conference - ISM 2020, Kissimmee, FL							