



I CAN PLAY SPORTS Refund Policy

Administration Fees

There will be a \$25 administration fee assessed for all refunds requested made with 14 or more calendar days' notice prior to the program start date. There will be a \$50 administration fee assessed for refunds requested with 13 or less calendar days' notice prior to the program start date.

All refund requests must be received by I CAN PLAY SPORTS in writing to the email address listed below.

Refunds

Refunds will not be issued after the start of any program except for medical reasons (supporting doctor's note required). A pro-rated refund, less the \$25 administration fee will be given for medical withdrawals, effective the day we are notified in writing of the medical withdrawal. A doctor's note must be received by the I CAN PLAY SPORTS office within 5 working days of the withdrawal notification in order for the refund to be processed.

I CAN PLAY SPORTS reserves the right to cancel classes due to insufficient registration, if this occurs, a full refund will be issued to all registered participants. In the event where a class is cancelled due to circumstances beyond our control, and it is not possible to reschedule, a credit will be given to make up for the missed class.

To withdraw from a program, please send an email to: info@icanplaysports.ca.