

# CHC32015 Certificate III in Community Services



simple  
solutions

## TRAINING MADE SIMPLE

### • PERSONALISED TRAINING

Complete at your pace with individualised learning plans and support to suit your unique needs.

### • EXCELLENT SUPPORT

Our friendly and professional trainers are there to help in person, by phone and email. We provide assistance with:

- ◇ Computer skills
- ◇ Internet access (in our learning lounge)
- ◇ Literacy and numeracy
- ◇ Other learning barriers

### • START AND STUDY ANYTIME

Our fully interactive online learning allows you to start and study when you want without waiting. You can also study in comfort in your own home or in our learning lounge.

### • COURSE DURATION

Full-time: 12 months

#### TERMS AND CONDITIONS

Available at [http://](http://www.simplesolution.com.au/media/student_handbook.pdf)

[www.simplesolution.com.au/media/  
student\\_handbook.pdf](http://www.simplesolution.com.au/media/student_handbook.pdf)

The Certificate III in Community Services is made up of 12 units of competency - 5 core and 7 elective units.

#### Core Units

CHCCCS016—Respond to client needs  
CHCCOM005—Communicate and work in health or community services.  
CHCDIV001—Work with diverse people  
HLTWHS002—Follow safe work practices for direct client care  
HLTWHS006—Manage personal stressors in the work environment

#### Electives

CHCADV001—Facilitate the interests and rights of clients  
CHCAGE001—Facilitate the empowerment of older people  
CHCCCS009—Facilitate responsible behaviour  
CHCCDE003—Work within a community development framework  
CHCDIS007—Facilitate the empowerment of people with disability  
CHCGRP001—Support group activities  
CHCMHS001—Work with people with mental health issues

Simple Solutions recommends that students complete a minimum 60 hours of unpaid/volunteer work at a location of their choice within a Community based organisation.

## FEES, PAYMENTS AND REFUNDS

#### Course fees:

\$1800 (online/blended training)  
\$240 (Certificate 3 Guarantee non concession)  
\$180 (Certificate 3 Guarantee concession)  
+ \$100 First Aid for current students

Course fees include all learning and assessment resources, workshops (if applicable), learning lounge access.

Payment plans are available (if required) for fees over \$1000. Contact us for details.

Payments can be made by direct deposit, credit card (Mastercard or Visa), cash or cheque.

Our full fees and refund policy is available in our Student Handbook. However, in general, a refund will only be provided where the student has notified Simple Solutions of their withdrawal from the course in writing 7 days prior to course commencement for face to face courses or within 2 days of being provided with access to orientation and induction and prior to accessing any online learning or assessment activities. No outcomes will be recorded for unpaid units of competency.

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