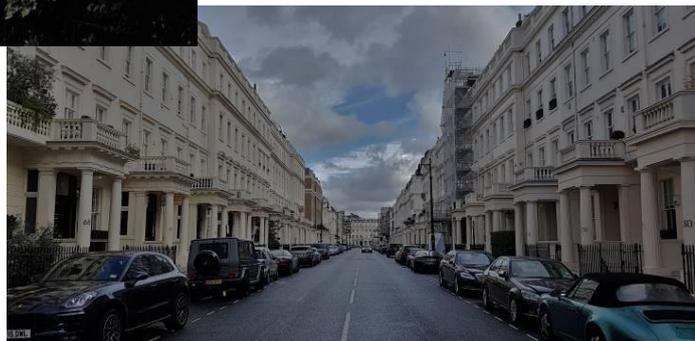


BELGRAVIA
RESIDENTS ASSOCIATION

Working for a better Belgravia since 1972

A Better Belgravia for All



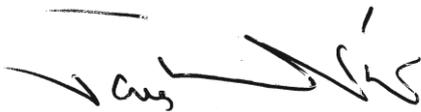
Dear Neighbour,

As many of you will know last year the BRA conducted a survey of residents and local businesses to find out what you thought of the area and how it could be improved.

We were overwhelmed with the feedback and the results of the survey are below for your perusal.

As the main Amenity Society for Belgravia we will now make these results known to Grosvenor, Westminster council and the Metropolitan Police and try and bring about the changes you have requested.

Thank you to all of you who contributed to the survey and you have certainly set us some tasks to achieve in the future. Many thanks for your participation,



James Wright
Chairman
Belgravia Residents Association

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Summary

Almost half of residents and businesses who responded to the survey would like to see more plants and greenery in Belgravia. 35% of respondents agreed that we need more greenery, 18% would like to see more parklets and living walls was 14%. Seating was third most desired amenity with 17%.

While parklets were a popular suggestion it also drew some negative feedback. Although the concept is nice and brings greenery to the area, they also attract and encourage antisocial behaviour, specifically the parklet outside NatWest on Ebury St.

Other suggestions included more police, better pavements, CCTV and police presence.

Whether streets in Belgravia are clean enough or need more cleaning was decided with only one vote in favour of "Clean Enough". At the same time, however, almost 72% respondents would like to see more bins on the streets and almost a 75% of all respondents support specific dog bins in Belgravia. 42% of Belgravia residents and businesses who responded to the survey are prepared to contribute more to additional street cleaning / better enforcement. Some noted, that it depends on how much it would be and what the additional funds would be spent on. There is one area in Belgravia that was mentioned overwhelmingly as needing more cleansing and attention – Elizabeth Street and Ebury Street, including the parklet. The most mentioned issue (31%) is dog waste, which is a common problem across Belgravia, as is littering and constant building works. Gerald Road, South Eaton Place, Eaton Terrace and Chester Square require more lighting.

71% of respondents supported the idea of opening private gardens squares to local residents. While some respondents said that this would make the squares more accessible and reduce the price for the key, some mentioned that it may destroy their attraction and tranquillity.

Parking – 38% of respondents found that there is need for more parking in Belgravia and 35% thought Belgravia would benefit from a specific parking scheme.

Residents and businesses were overwhelmingly (81%) happy with current standard construction work hours, a number of residents would like to see Saturdays free of building works.

The question about cyclists going against the traffic on one way streets had similar reply – 84% of respondents were against it.

Top five amenities that residents and businesses would like to see in Belgravia are:

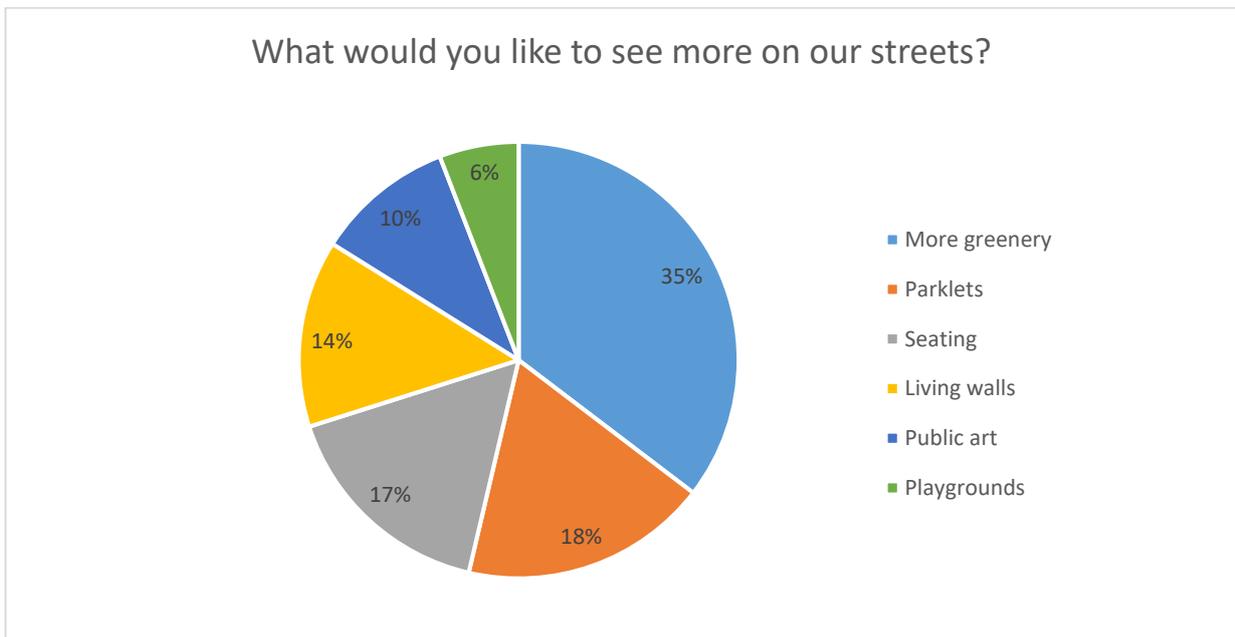
Newsagents - 9.45%, Butchers - 8.92%, Food shops - 8.79%, Bookshops - 7.06%, Delicatessens - 6.39% of responses.

Over 2/3 of respondents find that we do not need any more evening activities in Belgravia, as someone put it: "Belgravia is a residential area, please don't turn it into another West End".

There is, however, an interest to have more community activities, and what would be better to convey it than direct quotes from our survey:

- workshop for kids
- things with dogs
- for families, local pub nights. 1/2 off for residents in restaurants, etc
- lectures, music, walks
- summer concerts, recitals would be nice in different squares
- I like the fact that the area is quiet in the evenings and residential
- wine tasting get to know residents better
- make garden squares available for some classical music or plays
- more concerts
- street parties
- lectures at library open houses
- art related and cultural history related talks
- bridge club

What would you like to see more on our streets?



Quotes from surveys:

- more seating and benches on Elizabeth St
- parklets - as nice as the concept is, it sadly encourages anti-social behaviour, with lots of alcoholics
- more pillar boxes
- litter pickers + pavement brushing/cleaning daily
- parklet in Eaton Sq
- no parklets (Ebury St)
- dog waste bins on lamp posts, with bag dispensers
- better pavement on Ebury St
- CCTV camera Bourne street/Clivden place
- policemen
- no more public art - less is more and less clutter
- greenery good but the parklet looks silly
- purple Christmas decorations on Elizabeth St ugly
- 2 bins on Kinnerton St. none at the moment
- Areas for dogs
- Policing
- Better pavements (Ebury st)
- Daily street cleaning

Do we have enough bins on streets?

Do we need specific bins for dog waste in Belgravia?



Do you have issues with specific locations/streets?

- Elizabeth St, Ebury St need more cleansing and attention. It gets very dirty at times.
- Bags of dog waste are left on the pavement or in the gutter in Chester Square. Also dog waste not picked up all over Belgravia.
- I find everything in Belgravia to be to a pretty high standard apart from the south end of Elizabeth Street near the bus station which could do with more cleaners (paid for by the bus companies)
- Elizabeth Street (around Coach Station)
- Chesham street, Lowndes Street, Lyall Street
- I spend a lot of time picking up dog poo bags in my area – Bourne, Passmore Streets, Graham Terrace and around that have been left in the street
- Both Eaton and Chester Square seem to be a dumping area for dog waste in bags.
- Kinnerton St pubs own the street
- Need recycling bins at Chester Sq mews
- Doggy bags are all over the place, Belgrave Sq only one bin for the whole square
- Dog waste is a serious issue on all streets in area, people don't clean up after their pets
- Too much dog waste
- Not enough street bins and bins for dog waste, serious problem
- Parklets outside NatWest are dreadful when the bank closes. At nights full of drunks urinating against the wall. Indeed, I'm afraid that part of Elizabeth street is dreadful for this.
- South Eaton place and all surrounding streets are most heavily affected by dog fouling. The situation has become untenable as I have been unable to walk 10 meters without having to walk around dog poo
- some residents tend to use the street bins for household rubbish. Bins should have smaller openings to counter this. The bin on the corner of West Eaton Place and Eaton Terrace is an example of this.
- Pont St corner with Chesham Sq has become an eyesore as the Hari hotel and Salmontini restaurant an ENDLESS building site with scaffolding
- Ebury Street rubbish from the petrol station on the corner of Ebury St and Semley Place, such as wrappers and plastic disposable bags fly up and down the pavement landing on steps and entryways;
- rubbish bags on street all the time, situation is getting worse
- Lower Belgrave street near shops (waste)
- Eaton Terrace has become an embarrassment because there is so much dog faeces. It is disgusting
- Dog waste becoming a real issue in the neighbourhood
- Loud drunk people congregate in the NatWest parklet at night causing a nuisance and potential safety issues
- Wilton crescent is always dirty
- Ebury St need pavement cleaning
- Too many maids walking dogs and dropping waste bags on streets
- Needs to be a bin on Bourne St for litter and dog poo bags. Separate dog waste bins not necessary as more clutter on streets, which are narrow enough for buggies to pass
- Dog waste bags supplied on dog bins
- Ebury and Elizabeth street disgusting
- Graham Terrace and Eaton terrace are always liberally smeared with dog mess
- Dog ownership should contribute
- There are major dog mess problems
- Belgrave square not clean enough
- Nowhere to dispose dog waste on Eaton place
- Public gutters in Wilton crescent need to be cleaned twice per year
- Wilton place needs the resident parking to be valid and enforces on weekends
- Dog waste, nowhere to dispose bags
- Invest in street architecture like Elizabeth street

- Mews poorly cleaned especially on weekends
- Cleaning should include washing like in Paris
- Dog walkers are lazier than the dog owners
- derelict buildings on little Chester St and Mews
- Workers park along the west side of Belgrave Sq Garden and dump trash
- Cliveden place - broken bottles at the weekends on the pavement. Need to enforce dogs littering streets
- Elizabeth St from NatWest to Victoria coach station is filthy
- Parklet at Ebury St a good idea but not practical. At night verbal abuse occurs by drunks using the parklet
- People leave dog poo on Chester Row all the time
- People put rubbish on the street when it is not the correct day
- We need police. Too many burglars
- Too much dog mess on pavements
- No bins on Kinnerton St. constant problem as construction workers reach Motcomb St from Kinnerton St

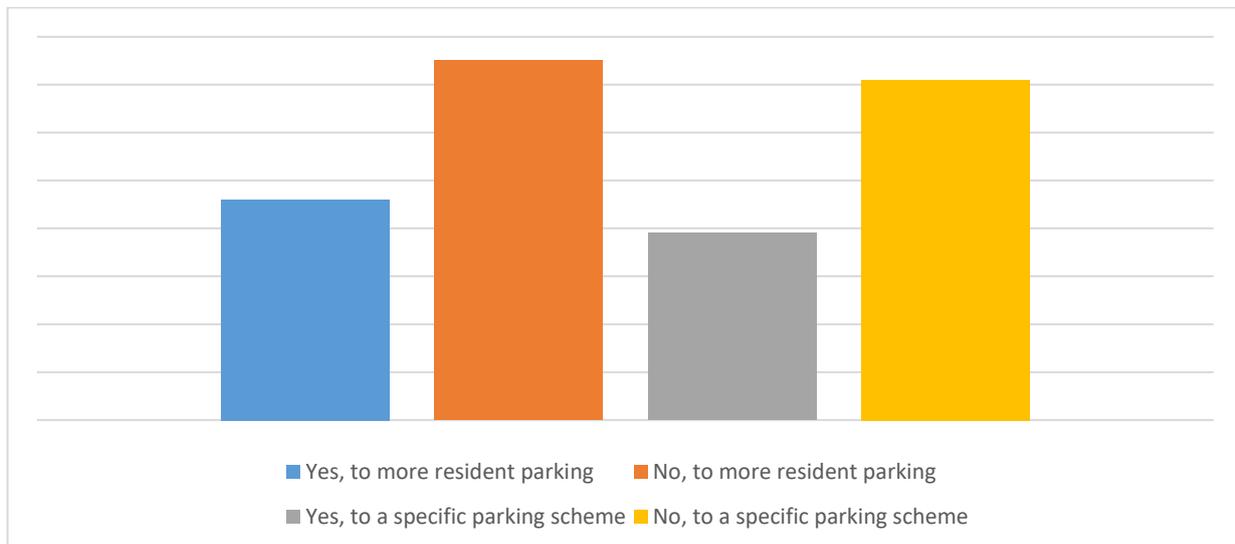
Should private garden squares be made more accessible to all local residents?

Do you have any suggestions in relation to garden squares in Belgravia?

- Yes, in principle but on the other hand it may destroy their attraction and tranquillity
- Make the squares more accessible to local people, also reduce the price for the key - more people, more money, better upkeep and value for money!
- I would suggest that the squares open themselves up a little more frequently to local residents (possibly for a fee to help with the upkeep)
- The gardens in Eaton Square are hardly used probably because the residents of that square mainly seem to live most of the time elsewhere (overseas?) So, it would be nice if this square in particular was more accessible to residents who live close to the square and it would be nice if dogs were allowed more access to this square.
- Chester Sq should be open to residents on Chester Sq Mews
- I think only if local residents are prepared to pay, otherwise unfair to key holders
- As a garden designer, more interesting planting, more expertise on committees...?
- Private and soul use of local house holders, not for public use
- Perhaps the tennis courts could be open to Belgravia residents for a fee
- young children need playground. The railing Eaton Sq gardens are NOT safe to prevent vandalism as well as vagrants and tramps accessing and soiling
- more residents should contribute to their maintenance as they are made open to all residents
- would be nice if one of them was accessible
- each opened once a month with a theme of art or type of flowers, open air play, afternoon tea
- One of two squares have underused tennis courts. Opening those up would be very valuable
- For a small annual fee, to help towards maintenance
- Extra net for railing to avoid throwing rubbish inside
- They are dead spaces at the moment, entirely unused because the wealthy residence are seldom at home
- Open to local residents
- More open days and facilities for people not living in Belgravia in this square
- Willing to pay to access squares locally
- Belgrave Sq does not have night lights. Belgrave Sq doors are heavy and difficult to open
- maybe expand access of squares in Eaton sq
- Eaton Sq gardens underused
- Chester Sq gardens are rarely used but Chester sq mews do not have access
- If they are open to hundreds more people, they will be dirty and unsafe and I will not join
- Please keep them private - it is safer to have everyone with a key registered and known.
- Tennis courts need lightning

Do we need more resident parking in Belgravia?

Would a more specific resident parking permit scheme help with parking?



Do you have any suggestions in relation to parking in Belgravia?

Location for new parking spaces?

- On the contrary, cars should not be favoured over pedestrians and cyclists. One does not need a car in central London!
- There is too much metered parking around Belgrave Square. It is often impossible to find a resident's parking space.
- designated parking spots outside houses
- no-one respects resident parking at the top of Kinnerton St, too much construction, all at once
- no narrower parking band, narrow already
- should be re-categorised, Belgravia should be separate to Pimlico, too many business people with permits from Pimlico parking in Belgravia, use tube
- too many residents have permits
- would like to get all cars off the kerbs
- street parking should be more restricted to local residents
- parking seems good to us
- I do not drive and everyone parks in front of my house
- more specific permit - dividing Pimlico from Belgravia. People from Pimlico park on Caroline Terrace each day, no space for residents on the street
- insufficient disabled parking and people with permanent park in one space
- parking with resident discs only in the mews
- larger cars should contribute more proportionally
- better attitude of parking enforcement officers
- tighter controls on parking
- resident parking on Wilton place on weekends
- We need shopper loading outside Waitrose
- Make Pimlico separate from Belgravia then you would have more parking for Belgravia residents
- Eaton Sq has masses of parking spaces
- we need specific A2 zone as A1 takes the place
- we object the cars parking on loading sections of pavement in Elizabeth St

Are you happy with WCC standard construction work hours? (08.00-18.00 Monday to Friday, 08.00 - 13.00 Saturdays and no work on Sundays and Bank Holidays)?

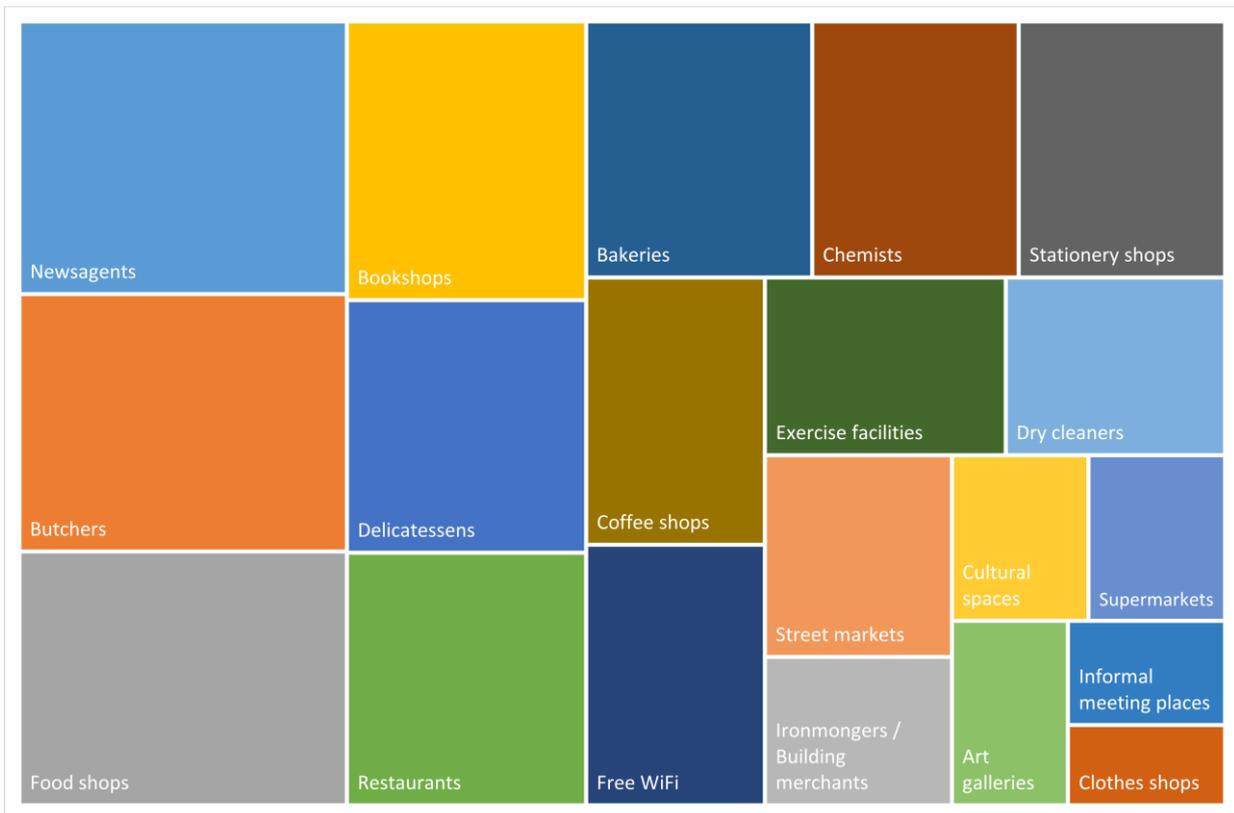
- Proper enforcement of rules as these as abused. Spot checks
- Limit the number of renovations at one time per block
- Later finish time (20:00)
- White vehicles and abuse of street parking should be controlled
- There should be a quicker turnaround for agreed works. I have a coal hole open to elements for two months since put up barriers
- The Grosvenor estate are draconian and allow wealthy oligarchs breach their restrictions
- Saturday work should be banned in Belgravia, too much noise all the week
- The whole area is a building site, it is unbearable
- Saturday times are too often abused and never monitored. They should be withdrawn
- Better enforcements of working outside these hours
- more spot checks
- Limit number of renovations at one time per block
- Rules too frequently abused and not enforced
- Existing hours should be more closely enforced

Do you think that cyclists should be allowed to go against the traffic on one way streets (wrong way up the street)?

Do you have any suggestions in relation to cyclists and/or pedestrians in Belgravia?

- cyclists should be registered, pay a licence fee to use the road, helmets should be compulsory
- zebra crossing on Elizabeth st
- I think Elizabeth needs speed bumps to control car speed
- more cycle lanes and policing; aggressive cyclists very bad in rush hour
- too dangerous for children and OAPs, cyclist should have a speed limit especially on side roads and should adhere to highways code, ie stop at traffic lights
- keep cyclists on the main road
- stop cyclists on pavements
- proper enforcement on cyclists - no jumping red lights, priority for pedestrians, proper segregation
- pedestrians should have priority
- too dangerous. The style of pavement /road materials and layout used on Elizabeth St is EXCELLENT and should be extended to Ebury St
- cycle lane in Ebury St is confusing and dangerous
- more fines, especially jumping red lights and cycling on pavements
- no cycling on pavements, regular monitoring
- no riding on pavements
- ban cyclists in Belgravia
- law enforcement for breaking the law
- no bicycles on sidewalks
- impose penalties on cyclists breaking rules
- not on one way streets. It makes sense in Ebury st
- cyclists should respect the rules and be fined / banned
- no cyclists on the sidewalk
- remove Santander bike stands - they are ugly

Which amenities would you like to see in Belgravia?



Additional amenities

