

National Human Services Data Consortium **Fall 2009 Conference**
Providence, Rhode Island
 October 15-16

Disaster Response and Recovery

October 2009 NHSDC Conference
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Transforming the Human Service Landscape Through Community Data



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Why is Disaster Preparedness Important?

- Disasters Happen:
 - 9 out of 10 U.S. residents live in moderate-to-high risk areas for damaging wind, earthquakes, flooding, hurricanes, volcanic eruptions, or wildfires.
 - FEMA responded to >450 major natural disasters and emergency declarations between 2003 and 2008

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Why is Disaster Preparedness Important to HUD Continuums of Care?

- CoCs provide vital services to 1.6 million people throughout the year.
- Poverty is a major factor influencing disaster risk.
- CoCs are uniquely situated to help ensure the CoC and consumers are represented in all phases of disaster management.

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Directory of Disaster Response and Recovery Resources

- Directory Goals:
 - Provide CoCs a guide to developing disaster preparedness plans
 - Help CoCs better understand the disaster response and recovery process
 - Enhance CoC capacity to respond and recover from disasters by providing an inventory of potential resources addressing both organizational and individual needs
 - Encourage coordination and collaboration between CoCs and the disaster response organizations

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Directory Highlights

- Overview of the National Response Process
- Preparedness Steps and Resources for CoCs
- Resources for Organizations
- Resources for Individuals

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Overview of the National Response Process

- Why an Understanding of the National Response Process is Important to CoCs
- Disaster Response Sequence
- Disaster Assistance Sequence

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Overview of the National Response Process

Section 2.1
Importance of the National Response Process to Continuity of Care (CoC)
 Assessment by CoC of the larger response and recovery process are essential for emergency response, recovery, and reconstruction. The National Response Process and the Disaster Response Process are the primary mechanisms for the response and recovery process. The National Response Process is the primary mechanism for the response and recovery process. The National Response Process is the primary mechanism for the response and recovery process.

Section 2.2
Robert T. Stafford Disaster Relief and Emergency Assistance Act
 Robert T. Stafford Disaster Relief and Emergency Assistance Act, Public Law 94-289, as amended, 42 U.S.C. 5121-5195, and Robert T. Stafford, Disaster Relief and Emergency Assistance Act.

Continuity of Care is responsible for the protection of children and their caregivers. Continuity of Care is responsible for the protection of children and their caregivers. Continuity of Care is responsible for the protection of children and their caregivers.

EMMA responded to some 4000 major natural disasters and emergency declarations between March 2003 and December 2008.
 ... Department of Homeland Security

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National Response Sequence

- Readiness-to-Act
 - Effective response requires “readiness to act” balanced with an understanding of risk by individuals, households, communities and local, Tribal, State, and Federal governments.
- Response begins locally and if the need exceeds capacity, advances to State and ultimately a Federal response.

Local → State → Federal

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Disaster Response Sequence

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graph LR
    1[1. Federal Resources  
May deploy in advance  
of the incident] --> 2[2. Incident Occurs]
    2 --> 3[3. Local First Responders  
Arrive on scene  
and notifies elected/  
appointed official]
    3 --> 4[4. Elected/Appointed  
Official activates local EOC  
and requests mutual aid  
and state assistance]
    4 --> 5[5. Governor  
Activates State EOC  
and:  
• Assesses damage  
• Requests EHAC  
or other interstate  
mutual aid  
• Requests Presidential  
declaration]
    5 --> 6[6. FEMA Region  
Evaluates situation and  
Governor's request]
    6 --> 7[7. FEMA Administrator  
Assesses situation and  
Governor's request and  
makes a recommendation]
    7 --> 8[8. President  
Declares a Major  
Disaster/Emergency]
    8 --> 9[9. Response Teams  
and Other Resources  
Deploy]
    9 --> 10[10. Joint Field Office provides  
united coordination of  
response resources]
    10 --> 4
  
```

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Disaster Assistance Sequence

- Progressive Model:
 - Insurance
 - Community resources
 - Low interest disaster loans
 - State and Federal resources

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Preparedness Steps and Resources

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graph TD
    A[Preparedness Steps and Resources] --> B[Local Preparedness]
    A --> C[State Preparedness]
    A --> D[Federal Preparedness]
    B --> E[Local Emergency Operations Plan]
    C --> F[State Emergency Operations Plan]
    D --> G[Federal Emergency Operations Plan]
    E --> H[Local Emergency Response]
    F --> I[State Emergency Response]
    G --> J[Federal Emergency Response]
    H --> K[Local Emergency Response]
    I --> L[State Emergency Response]
    J --> M[Federal Emergency Response]
  
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Preparedness Steps and Resources

- Risk Management
 - Identification of critical resources
 - Identification of potential risks to resources
 - Identification of potential impact to resources should risks happen
 - Implementation of control measures to lessen risks

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Preparedness Steps and Resources

- Jeopardy-Risk Assessment Institute
- Developing a Disaster Plan: Assessing Weakness, Discussing Options, Planning Strategy
- Uses of HMIS to Support Disaster Operations and Recovery: Lessons Learned from Katrina/Rita
- Disaster Technical Assistance Project Information on HUD efforts to assist HMIS implementations and CoCs affected by Hurricanes Katrina and Rita
- A McKinney-Vento Toolbox: Constructing a Robust and Rigorous Homeless Education Program in Case of Disaster and Every Day
- Disaster Planning for People Experiencing Homelessness

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Do You Know?

- What is the #1 disaster across the U.S.?
- Which HUD region experiences the most disasters?
- Which states experience the most disasters?
- Do the CoC and EMA/OES/OEM contacts know each other?
- Do you, does your organization, does your CoC have a preparedness plan?

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Resources for Organizations



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Resources for Organizations

- Disaster Management Organizations
- Disaster Preparedness
- **Disaster Relief and Recovery Programs and Services**
- **HUD Specific Programs (grant re-programming)**

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Disaster Relief and Recovery Programs and Services for Organizations

- Progressive model:
 - Insurance
 - Community resources
 - Low interest disaster loans
 - Business Physical Disaster Loans
 - Economic Injury Disaster Loans
 - Mitigation Loans
 - State and Federal grant assistance
 - Public Assistance (debris removal, emergency protective measures, permanent restoration of infrastructure)
 - Hazard Mitigation Assistance

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Go-To Resources for Organizations

- <http://www.disasterassistance.gov/>
- Local Information and Referral service, which may be 2-1-1.
- Local or State Office of Emergency Services/Management (OES/OEM) or Emergency Management Agency (EMA). For a listing of State Offices and Agencies of Emergency Management: <http://www.fema.gov/about/contact/statedr.shtm>
- National Voluntary Organizations Active in Disaster (NVOAD) to locate a State VOAD
Phone: (703) 778-5088. Email: info@nvoad.org
Web: www.nvoad.org
- FEMA Helpline at: (800) 621-FEMA (3362).
- Disaster Recovery Centers.

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HUD Specific Programs: Grant re-programming

- CoC
- Community Development Block Grants
- HOME (HOME Investment Partnership Program)

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Resources for Individuals



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Resources for Individuals

- Disaster Preparedness
- **Disaster Relief and Recovery Services**
- Key Organizations and Programs

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Disaster Relief and Recovery Services for Individuals

- Progressive Model:
 - Insurance
 - Community resources
 - Low interest disaster loans
 - Home Disaster Loans
 - State and Federal grant assistance
 - Unemployment
 - The other SNAP: Disaster Supplemental Nutrition Assistance Program
 - Individual Assistance (housing, personal property, moving and storage, medical and dental, other needs)

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Additional Resource Information

- Care Tips for Survivors of a Traumatic Event
- Select Components of the National Response Framework
 - Emergency Support Functions # 6 and #14: Mass Care, Emergency Assistance, Housing and Human Services and Long-term Community Recovery
 - Volunteer and Donations Management Support Annex
- Disaster Specific Information and Safety Tips

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What Can You Do Now to Enhance Disaster Response and Recovery?

- Individuals
- Programs/Organizations
- Organizations
- CoC

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