Our **Total Solutions** approach anticipates the future.

Earthquake. Hurricane. Flood. Act of terrorism. Today everyone understands the need for sophisticated emergency planning and business contingency solutions to protect lives, property and business operations from unexpected catastrophic events.

Business Contingency Group (BCG) is one of the nation's leading hazard mitigation, preparedness, response and recovery organizations. We're dedicated to helping our clients prepare for disasters, both natural and man made. And we help establish recovery procedures to get you back up and running as quickly as possible.

We take a *total solutions* approach to crisis management. That means we can deliver either a full range of end-to-end solutions, services and software products...or individual solutions only. Together with our partners, we can deliver a comprehensive crisis management plan to fit the needs of any size business, agency or emergency operations center.

“We’re here to help”

With just one phone call, we can help you develop and implement a comprehensive crisis management solution. For more detailed information about how BCG can benefit your organization, call us today or visit our website.

“Private sector preparedness is not a luxury; it is a cost of doing business in the post 9/11 world. It is ignored at a tremendous potential cost in lives, money, and national security.”

– 9/11 Commission Final Report, Chapter 12
Expert Consulting Services

Disaster/Business Recovery Planning
We take your organization through an extensive 14-stage “best practices” methodology, including defining objectives, risk assessment, business impact analysis, response procedures, recovery strategies, business contingency planning, crisis communications, coordination with external agencies, training/awareness program, and a tabletop exercise drill.

Emergency Response Exercises, Drills and Training
Customized to your needs, we design and conduct seminars, workshops, tabletop exercises, drills, functional and/or full-scale exercises. BCG follows the Homeland Security Exercise and Evaluation Program (HSEEP) that provides a common exercise policy and program guidance that constitutes a national standard for exercises.

Proven Crisis Management Services

DISASTER MITIGATION PLANNING
- Risk Assessment & Mitigation – Identifies risks that can adversely impact your organization and recommends steps to prevent or reduce the effect of these incidents.
- Business Impact Analysis – Identifies and quantifies the impacts from disruptions and disaster scenarios that can affect the organization.

DISASTER PREPAREDNESS
- Project Initiation & Management – Develops personalized project plan based on your needs, budget, time constraints and resources.
- Exercise/Drill – Designs and coordinates exercises that help promote preparedness, evaluate plans and demonstrate operational capabilities.
- Incident Command Training – Provides training on the Incident Command System (ICS), a structured system of organizing for and managing emergency response and recovery.
- Crisis Information Management Software – Implements CIMS to help facilitate coordination and decision-making.
- Plan Maintenance – Keep plans updated to ensure their effectiveness.
- Special Training – Provides first responders with awareness-level instruction on recognition, avoidance, isolation, and notification techniques in a WMD environment. BCG also provides Adjunct Instruction on Disaster Recovery for the California Specialized Training Institute (CSTI).

DISASTER RESPONSE
- Emergency Response & Operations – Establishes and manages procedures and immediate needs for response, including establishing and managing a command center.
- Public Relations & Crisis Communications – Develops a public information program to deal with media as well as a communications plan for emergency notification alerts for employees, families, customers and shareholders during an emergency.

DISASTER RECOVERY
- Continuity Of Operations Planning – Develops COOP to assure continuance of essential functions across a wide range of potential emergencies that may disrupt normal operations.
- Coordination with External Agencies – Establishes procedures and policies for coordinating response and recovery activities with external agencies, while complying with applicable statutes or regulations.

Powerful Software Tools

WebEOC® - Leading EOC solution
BCG is an authorized value-added reseller of WebEOC, the industry-leading Crisis Information Management Software (CIMS). WebEOC provides real-time access to emergency information that can be simultaneously shared to help facilitate coordination and decision-making for planning, training and emergency response, recovery and continuity of government and business operations.

WebEOC Surface Transportation (ST) — Powerful CIMS for Surface Transportation
Developed by BCG, this powerful software builds upon the features of WebEOC and adds functionality that includes support for Transit, Freight Rail, Passenger Rail, and Highways/Trucking. BCG is the Exclusive Provider of WebEOC ST and WebEOC products to the Surface Transportation industry. WebEOC was developed by ESi.