

Billing Information

www.sprintpcs.com

Customer	Account Number	Invoice Period	Invoice Date	Page
S. B. RAUSCH	0054474023-5	Jan. 23 - Feb. 22	Feb. 24, 2004	1 of 25

Previous Balance	\$100.31	Do not send payment. The amount below will be billed to your Mastercard credit card on Mar. 22, 2004 \$100.31
Payment on Feb. 18	-100.31	
Total Current Charges	100.31	
Amount Due by Mar. 22	\$100.31	

Refer your friends to Sprint, and you'll both save money.

Receive a \$20 service credit when a friend you refer to the wireless clarity of Sprint becomes a Sprint PCS customer. Your friends who sign up with Sprint receive a \$10 service credit. Restrictions apply. Sign on to sprintpcs.com to learn more about the Sprint PCS Referral Program.

Access a variety of convenient services when you dial 411 on your Sprint PCS Phone.

Let Sprint PCS Directory Assistance simplify your life. Get phone numbers, show times, driving directions, local event information and more. For \$1.25 per call, plus airtime, get up to three phone numbers or requests answered and get connected to a number at no additional charge.

Manage your Sprint PCS Account activities quickly and easily online.

Sign on to My PCS at sprintpcs.com to check your minutes and when they start over, find out when a payment was received, pay your invoice, sign up for automatic payment, update your account information, change service plans and more. It's easy and convenient to check your account online.

www.sprintpcs.com

You may connect with PCS Customer Solutions by pressing *2 on your PCS phone, *3 to make a one-time payment on your account, or *4 to receive automated account information and change your invoice format.

Additional assistance is available by dialing 1-888-211-4727.



Sprint PCS[®] 0314

#BWNMGZW **AUTO**5-DIGIT 73505
#0054474023 5#
00007490 3 AV 0.711 02 W6

S. B. RAUSCH
6701 NW MAPLE DR APT 702
LAWTON OK 73505-4281

Account Number: 0054474023-5

Do not send payment.
The amount below will be billed to your Mastercard credit card on Mar. 22, 2004

\$100.31

Helpful Information about your PCS Invoice and PCS Service from Sprint

EXPLANATION OF TERMS ON YOUR INVOICE

For additional information, simply visit us at www.sprintpcs.com - sign on to manage your account and click the "My Invoice" button.

Summary of Individual Phone Charges (page 2): A summary of all charges related to each PCS Phone on your account.

- **Monthly Plan(s) Charges** - The recurring charge for your PCS Service Plans and other services that are invoiced one month in advance.
- **Additional Usage Charges** - This column will show additional voice or roaming minutes or PCS Vision kilobytes/megabytes usage not in your main PCS Service Plan. This column may also contain charges for Call Forwarding and, depending on your plan, Call Waiting, Three Way Calling, Voice Command and certain Operator Services.
- **Other Charges** - Charges that are not included in the Monthly Service Charges section will appear here if applicable.
- **Promotions, Credits and Adjustments** - Special offers or pricing promotions appear as credits on your invoice. A disputed charge, when corrected, will appear on your invoice as an adjustment.
- **Taxes** - These include applicable federal, state, city, and county taxes.
Surcharges and Fees - The surcharges in this section generally recover the costs incurred by Sprint in complying with various federal and state mandates. Charges that appear in this section of your invoice, including charges associated with Federal Wireless Number Pooling and Portability, Federal and State Universal Service Funds (USF) and Federal E911*, are neither taxes nor government-imposed assessments. The Federal USF charge is calculated using the FCC-prescribed contribution factor, which may change on a monthly basis. Neither federal nor state law requires carriers to impose these charges but carriers are permitted to recover their costs of complying with these federal and state mandates. Call 1-866-770-6690 for more information, including the current Federal USF invoice surcharge.
*Please note that current availability of E911 services is very limited. E911 service is dependent upon several factors, including the ability of your local public safety agency to receive and process this information and the capabilities of your equipment.

ANYTIME / NIGHT AND WEEKEND MINUTES

Please note that most PCS Service Plans are made up of both Anytime (peak) and Night and Weekend (off-peak) minutes with specific time allotted for each. The cost of a call is determined by your rate plan and Night and Weekend calls typically cost less than peak calls made during business hours.

HOW TO REACH PCS CUSTOMER SOLUTIONS

We are making every attempt to simplify your invoice so that it's easy to understand. Still have questions? Here's how to contact us:

Via the Internet: www.sprintpcs.com	By using your PCS Phone: PCS Customer Solutions * 2	By Phone: PCS Customer Solutions 1-888-211-4727 Consumer 1-888-788-4727 Business	By Mail: PCS Customer Solutions P.O. Box 8077 London, KY 40742	To Remit Payment: Sprint P.O. Box 219554 Kansas City, MO 64121-9554
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TTY USERS ACCESS TO PCS CUSTOMER SOLUTIONS

Please contact a TRS agent (dial 711) and request that he/she dial 1-866-727-4889. PCS Customer Solutions inquiries can also be made via the Internet at www.sprintpcs.com.

ADDITIONAL PAYMENT OPTIONS

A number of convenient payment options are available to fit your lifestyle: You may sign up for Auto Pay at www.sprintpcs.com or by dialing *2 on your PCS Phone. You may make a one-time payment through www.sprintpcs.com or *3 on your PCS Phone. Depending on credit and payment history, certain payment methods may be restricted.

The Terms and Conditions of PCS Service sometimes change. For the most current version, please visit our Web site at www.sprintpcs.com or dial *2 for PCS Customer Solutions.

This invoice is due and payable upon presentation, and is past due if we do not receive payment by the due date shown on your invoice. Please make your check or money order payable to Sprint in U.S. dollars. Do not send cash. Any payment for Services and equipment not made when due accrues late charges until paid at the rate of 5% per month or at the highest rate allowed by law. Sprint may also begin procedures to terminate wireless services to you. You will be informed of any such termination action as required by law or the Terms and Conditions of Service. If any check sent to Sprint as payment for services is returned unpaid by your bank, you will be charged \$25, or the highest amount allowed by applicable law, for each returned check. Please provide your name and account number on any correspondence to Sprint. We will respond to your letter as soon as possible.

If you have a dispute about any charges on your invoice, you must notify us within 15 days of the date of the invoice or you will be deemed to have accepted the invoice. Initial notice of any dispute may be made by calling PCS Customer Solutions at 1-888-211-4727, for consumer customers, or 1-888-788-4727 for business customers. You do not have to pay the disputed amounts while we investigate them; however, the amounts not in dispute are still due and payable by the due date. Puerto Rico Customers - You may obtain a copy of the Sprint Customer Complaint Resolution procedure by visiting one of the Sprint Stores in Puerto Rico or by contacting PCS Customer Solutions. This invoice constitutes notice that your service is subject to disconnection if payment is not received by the due date. California Customers - To resolve any service or invoicing issues, you should contact PCS Customer Solutions at the toll free number listed above. PCS Service Plans are not regulated by either federal or state regulators. However, should you be unable to resolve any service or invoicing issues directly with Sprint you may contact the Consumer Affairs Branch of the California Public Utilities Commissions, 505 Van Ness Avenue, San Francisco, CA 94102 or (800)649-7570.



Sprint is actively working toward solving our nation's solid waste problem. This invoice is printed on recyclable paper.

Account Number

Amount Due

For name changes sign on to www.sprintpcs.com Click on: Contact Us> Email us> Enter your Email address> Click on Topic> Choose Other> Enter name change & reason (Marriage, Divorce, Misspelled). For change of address sign on to the above Web site or complete this form. Please PRINT in Blue or Black ink.

MAILING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

HOME PHONE: _____ BUSINESS PHONE: _____

JVIN1A

Account Summary

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Customer	Account Number	Invoice Period	Invoice Date	Page
S. B. RAUSCH	0054474023-5	Jan. 23 - Feb. 22	Feb. 24, 2004	2 of 25

Summary of Individual Charges (Individual Usage Summaries begin on page 3)						
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Individual Information	Monthly Service Charges	Additional Usage Charges	Other Charges	Promotions/ Credits/ Adjustments	Taxes */ Surcharges & Fees	Total
S. B. RAUSCH 413-687-9411 srausch20@sprintpcs.com	110.00	0.00	0.00	-27.50	13.13	95.63
S. B. RAUSCH 845-893-8290	4.00	0.00	0.00	-1.00	1.68	4.68
Total Current Charges	114.00	0.00	0.00	-28.50	14.81	\$100.31

* See below for a breakdown of Taxes, and Surcharges & Fees if applicable.

National Volume Pricing Discount

(Informational Summary Only - Discount is reflected in the Current Activity Charges for the PCS Phone Number.)

Description	Charges
NATIONWIDE VOLUME BASE DISCOUNT	-28.50
	-\$28.50

Additional Billing Information

Detail of Taxes, and Surcharges & Fees

Description	Charges
Taxes	
Federal Tax	2.64
Lawton City Sales Tax - Services & Usage	2.78
Comanche County Sales Tax - Services & Usage	0.43
Oklahoma State Sales Tax - Services & Usage	3.85
Surcharges & Fees	
Federal E911	0.80
Federal Wireless Number Pooling And Portability	2.20
Oklahoma State Universal Svc Fund Surcharge	0.33
Federal Universal Service Fund	1.78
	\$14.81

Individual Charges

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S. B. RAUSCH	0054474023-5	Jan. 23 - Feb. 22	Feb. 24, 2004	3 of 25



Individual Charges for

S. B. RAUSCH
413-687-9411
srausch20@sprintpcs.com

PCS Free & Clear Plan - Feb. 23 to Mar. 22

Your Plan Includes:

- \$100.00 PCS Free & Clear Plan
- Minutes Are Shared On This Plan
- All Minutes Include Long Distance
- 2000 Anytime Minutes
- Unlimited Night And Weekend Minutes
- Nights: M-Th 9pm-7am Wknd: F 9pm-M 7am
- Caller ID, Call Waiting
- Three-Way Calling
- Voicemail

Voice Airtime Summary

Description	Minutes Used
Minutes Used in Plan	83.0
Off-Peak Minutes Used	305.0
PCS to PCS Calling	607.0
Total Voice Minutes	995.0

Monthly Service Charges

Description	Charges
PCS Free & Clear Plan	100.00
PCS Free And Clear America Plan	5.00
PCS Vision Pictures Pack	0.00
Nights Minutes - Now Starting At 7pm	5.00
Unlimited PCS To PCS Calling	0.00
	\$110.00

Promotions, Credits and Adjustments

Description	Charges
Nationwide Volume Base Discount	-27.50
	-\$27.50

Taxes, and Surcharges & Fees

Description	Charges
Taxes, and Surcharges & Fees	\$13.13