

**Tunstall**



# **McCarthy & Stone**

## **Support Packages Leaflet**

### **Retirement Living PLUS**





## Environmental Package

Are you concerned about the following issues?

- Leaving the taps on
- Floods from the bathroom and kitchen
- Forgetting to turn off appliances
- Cooking safely

If you said yes to any of the above, you may benefit from an 'environmental' package. This will include:

### Flood Detector

The flood detector is a neat, unobtrusive radio sensor that provides an early warning of potential flood situations. The unit can be placed on the floor under a sink or in a bathroom, next to the toilet or near the bath.

### Temperature Extreme Sensor

The temperature extremes solution provides advanced alerts of extreme household temperatures which could lead to unhealthy living conditions. It also provides advanced warning of fire hazards, as unlike smoke detectors it can be sited in smoke rich environments such as kitchens, and can raise an alert when the room temperature falls to levels that could result in burst pipes.

These sensors will be linked to the system within your property, and can alert a manager onsite if any of the above incidents occur.

**The cost of this package is £123.25 + £145 installation + VAT**





## Falls Package

Are you concerned about the following issues?

- Falling during the day
- Falling during the night
- Falling out bed
- Unable to get out bed

If you said yes to any of the above, you may benefit from a 'falls' package. This will include:

### **iVi Fall Detector**

The iVi fall detector pendant is a small, lightweight device and like other pendants. the iVi allows the wearer to press a help button to generate an alarm call when they need help from anywhere in their home, 24 hours a day. The iVi also provides an added layer of protection by automatically generating a call for assistance if a fall is detected and the wearer is unable to push the help button

### **Bed Occupancy Sensor**

This sensor provides an early warning by alerting that the user has left their bed and not returned within a pre-set time, indicating a possible fall. The sensor can also be programmed to alert if a person has not got in or out of bed by a specified time

These sensors will be linked to the system within your property, and can alert a manager onsite if any of the above incidents occur.

**The cost of this package is £202 + £135 installation + VAT**





## Door Safety Package

Are you concerned about the following issues?

- Leaving your front door open
- Leaving your property at an unsuitable time
- Your memory

If you said yes to any of the above, you may benefit from a 'door safety' package. This will include:

### **Property Exit Sensor \***

The property exit sensor is located above the door and comprises a PIR (Passive infra-red) movement detector, door contacts which together detect if someone has walked out of the door and not returned. The alarm can be set to activate for certain periods of the day, and will raise an alarm. The sensors can also be used to identify when a door has been left open.

This sensor will be linked to the system within your property, and can alert a manager onsite if you need support

**The cost of this package is £220 + £215 installation + VAT**

\*Please note that the property exit sensor needs to be drilled and then screwed into place





## Safe Outside the Home Package

Are you concerned about the following issues?

- Leaving your property at an unsuitable time
- Your memory
- Being safe when out and about

If you said yes to any of the above, you may benefit from a 'safe outside the home' package. This will include:

### CareClip

The CareClip is a wearable, mobile device enabling the user to easily access help when away from home. Features such as help button, location monitoring, boundary alerts and two-way speech ensure formal or informal carers can respond quickly and support the independence and safety of the user

**The cost of this package is £195 + an annual subscription of £168 + VAT**

**\*Please note this is currently unavailable to customers due to Tunstall restrictions on selling this product to non-business customers\*  
Please liaise with your Estates Manager regarding this.**





## Canary Care Monitoring Solution

Canary is a discreet, easy to install monitoring and notification system that provides around the clock reassurance to family members whilst allowing the person they love to stay in the home they love.

Canary respects the privacy of people who need care and support so does not use cameras so no-one can be seen or heard.

Discreet sensors are placed in the rooms and on the doors used most often to monitor movement around the house, exit and entry from the house and temperature so that the family can keep a gentle eye on things.

This information is relayed to your mobile, computer or laptop so you can see if everything is as it should be.

Canary will let you know straight away by text and / or email if anything out of the ordinary occurs.

The system includes 4 motion sensors, 2 door sensors and 1 visitor card.

**The cost of this package is £319 + an annual subscription of  
£207 + VAT**

