

ID Requirements

For security purposes, valid photo identification is required at check-in. Acceptable forms are driver license or passport. Children (under 18 years) must be accompanied by their parents or guardians.

Check in/out Policy

Check in time 15:00; check out time 12:00. For late/early check in/out information, please contact reception/reservation department.

Additional Person Policy

All rates are for single occupancy. Every additional person is 7,000 AMD.

Extra bed

Extra bed charge is 5,000 AMD.

Family Plan Policy

Children of the age of 10 and under sleep for free.

Connecting Room Policy

Some connecting rooms are available.

Smoking/Non-Smoking Room Policy

Vallex Garden Hotel is a smoke free environment. Exceptions are: rooms for smokers, open-air areas and the restaurant.

Pet Policy

Pets are not allowed throughout the property.

Cancellation Policy

A 72-hour cancellation notice is required prior to your arrival date to receive a refund of your deposit. If you cancel your confirmed reservation within 72 hours, including reservations made within 3 days of your arrival, you will be charged the 1st night's room rate and tax.

Loss, Damage, Theft of Personal Items

The hotel is not responsible for loss, damage or theft of cash, jewelry or other valuables left unattended in guest rooms. Safe deposit boxes are available for the safekeeping of these items. The hotel's liability regarding items in the safe deposit box is limited to the equivalent of the rate of one-day room night.

Payment Policy

All cash transactions to be made in Armenian Dram only (AMD). Visa, ArCa, Maestro, MasterCard are accepted.

In Room

- Large wall mounted LED TV
- Local and international TV channels
- Telephone with VoIP direct phone line
- Controlled cooling and heating system
- Complimentary coffee and tea making facility
- Personal safety deposit box
- Mini bar
- Complimentary bathroom amenities
- Personal letter pad and papers
- Blackout window curtain
- High speed wireless internet
- Working desk
- Fully equipped bathroom with hair dryer and magnifying mirror
- Baby crib upon request (until age 3) /free of charge

Free services

- Parking
- Fitness club
- Swimming pool
- Sauna