

PRIVACY POLICY

ace Lifestyle (Anna Charlotte Enterprise Ltd.), Company registration no.10281695 is committed to protecting your privacy online. Our policy explains how we will do this.

We must advise that this policy is subject to change, so please check our website on a regular basis for any further changes.

DATA PROTECTION LAW WILL CHANGE ON 25 MAY 2018

This Privacy Notice sets out your rights under the new laws.

WHAT INFORMATION DO WE COLLECT?

We collect email addresses. You may be required to register in order to access some parts of the site. If you register, we will ask for your name, email address, geographical address and other personal information. From time to time we may ask you for further information, for example if you make a purchase. We may also use cookies. For an explanation, see the section on use of cookies below. We may also keep details of your visits to our site including, but not limited to traffic data, location data, weblogs and other communication data. We do this through the use of Google Analytics. We also retain records of your queries and correspondence, in the event you contact us.

Please be aware that any video, image, or other content posted, uploaded or otherwise made available by you onto our website or social media, whether published content or not, is not subject to our Privacy Notice.

We merely process such data on your behalf, subject to our Terms and Conditions and you are responsible for any applicable legal requirements in respect of your content.

USE OF COOKIES

Cookies are small files which many websites transfer to your hard disk. They can inform the website what pages you visit, and your preferences, which enable websites to provide you with a more personalised service. You can set your browser to refuse cookies, or to warn you before accepting them. Although we use cookies, most parts of our site can be accessed even if your cookies are turned off. You may find there are parts of the site which cannot be accessed if your cookies are turned off.

HOW DO WE USE YOUR INFORMATION?

Your privacy is very important to us. We shall therefore only use your name and other information which relates to you in the manner set out in this Privacy Policy.

We will only use your personal data in a way that is fair to you. We will only collect information where it is necessary for us to do so and we will only collect information if it is relevant to our dealings with you. We will only keep your information for as long as we are either required to by law or as is relevant for the purposes for which it was collected.

RETENTION PERIODS

We will keep your personal data for the duration of the period you are a client of ace lifestyle, interested in our services or request to be removed from our databases. ace Lifestyle will retain your data only for as long as necessary in accordance with applicable laws.

We may keep your data for up to 7 years after you have cancelled your services with us. We may not be able to delete your data before this time due to our legal and/or accountancy obligations. We may also keep it for research or statistical purposes. We assure you that your personal data shall only be used for these purposes stated herein

WHEN DO WE SHARE INFORMATION?

We do not sell or pass on your personal information to others.

We may pass your personal data to third parties for the provision of services on our behalf (for example processing your payment). However, we will only ever share information about you that is necessary to provide the service and we have specific contracts in place, which ensure your personal data is secure and will not be used for any marketing purposes.

If we believe that your use of the site is unlawful or damaging to others, we reserve the right to disclose the information we have obtained through the site about you to the extent that it is reasonably necessary in our opinion to prevent, remedy or take action in relation to such conduct.

LINKS TO OTHER SITES

ace Lifestyle may provide links to third party sites. Since we do not control those websites, we encourage you to review the privacy policies of these third party sites. Any information that is supplied on these sites will not be within our control and we cannot be responsible for the privacy policies and practices of these.

SECURITY

All personal and credit card information is encoded using Secure Sockets Layer (SSL) technology before being sent over the Internet. MindyBody and their payment provider.

YOUR RIGHTS

In preventing the use or processing of your personal data, it may delay or prevent us from fulfilling our contractual obligations to you. It may also mean that we shall be unable to provide our services or process the cancellation of your service.

You have the right to object to our use of your personal data, or ask us to delete, remove or stop using it if there is no need for us to keep it. This is known as your right to be forgotten. There are legal and accountancy reasons why we will need to keep your data, but please do inform us if you think we are retaining or using your personal data incorrectly.

If you would like to not receive marketing material from us, you are able to unsubscribe from any e-mail newsletters or by contacting us directly.

WHERE WE STORE YOUR PERSONAL DATA

All information you provide to us is stored using Wix.com's secure servers. For information on how Wix handles site visitor's data please review sections 8, 12, and 13 of [Wix's Privacy Policy](#). Wix.com participates in, and has certified its compliance with, the EU-U.S. Privacy Shield Framework and the Swiss-U.S. Privacy Shield Framework.

As the transmission of information via the internet is not completely secure, we cannot guarantee the security of your data transmitted to our site and any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Any sensitive data (payment details for example) are encrypted and protected.

Where we have given you (or where you have chosen) a password which enables you to access certain parts of our website, you are responsible for keeping the password confidential. We ask you not to share a password with anyone.

LIABILITY

We agree to take reasonable measures to protect your data in accordance with applicable laws and in accordance with our General Terms and Conditions:

DATA BREACHES

In the event of a data breach, we shall ensure that our obligations under applicable data protection laws are complied with where necessary.

LEGAL NOTICE

Your use of the website hosted by ace Lifestyle is subject to the following terms and conditions:

DISCLAIMERS

ace Lifestyle makes no warranties or representations of any kind concerning the accuracy or suitability of the information contained on this website for any purpose. All such information is provided "as is" and with specific disclaimer of any warranties of merchantability, fitness for purpose, title and/or non-infringement. ace Lifestyle makes no warranties or representations of any kind that the services provided by this website will be uninterrupted, error-free or that the website or the server that hosts the website are free from viruses or other forms of harmful computer code. In no event shall ace Lifestyle, its employees or agents be liable for any direct, indirect or consequential damages resulting from the use of this website. This exclusion and limitation only applies to the extent permitted by law and is without prejudice to any express provisions to the contrary in any written licence or subscription agreement from ace Lifestyle in respect of the use of any online service provided via this website.

INTERACTIVE MATERIAL

Portions of our website and on our social media sites may allow users to post their own material. Materials posted by users do not necessarily reflect the views of ace Lifestyle. By posting materials on this site, you represent that you have all necessary rights in and to such materials and that such materials will not infringe any personal or proprietary rights of any third parties, nor will such materials be defamatory, unlawful, threatening, obscene or otherwise objectionable. ace Lifestyle reserves the right, at its sole discretion, to review, edit or delete any material posted by users which ace Lifestyle deems defamatory, unlawful, threatening, obscene or otherwise objectionable. Notwithstanding the foregoing, ace Lifestyle expressly disclaims any responsibility or liability for any material communicated by third parties through this website. Ace Lifestyle will review this policy in the light of comments they receive so please check the latest version. If you have any questions specifically about privacy please contact info@ace-lifestyle.com

QUESTIONS AND CONTACT INFORMATION

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact ace Lifestyle:

Anna Charlotte Enterprise Ltd.
41 Southbourne Crescent
London NW4 2JX

info@ace-lifestyle.com

Please note: By signing up for any of our services you agree to be bound by all ace Lifestyle Terms and Conditions, Privacy Policy and Cookie Policy.