

SurSol disclaimer statement

The indication of product suitability and associated notes are based on our experience only, these are not recommendations and are not legally binding. In general, our products and DIY kits are applied and used without our supervision and hence we cannot accept responsibility for the performance, use or misuse of any of our products. Our labels have been designed according to the requirements of the authorities and have sufficient detail for handling, application and safety. The durability is highly dependent on the circumstance and level of abrasion.

If you wish to use a certified applicator, please do not hesitate to contact us at any time as we will put you in touch with appropriately experienced and qualified applicators. Any workmanship guaranteed by the applicator cannot be linked back to SurSol which is a separate entity. Therefore, SurSol cannot be held liable for any guarantees or warranties made by an applicator.

It's always a good idea to test product suitability first.

We reserve the right to amendments.

Our commitment to customer satisfaction.

If you aren't entirely satisfied with our product, refund requests must be done so in writing.

In order for refunds to be considered the products/kits must be returned at the buyer's expense unopened and undamaged and in pristine condition. Refund values will be based on a pro rata basis excluding postage and handling. All written requests will be investigated and dealt with accordingly and timeously. It must be noted that we don't accept responsibility for any consequential damage that may occur.