## The Usonian Inn LLC's Policy

## TERMS AND AGREEMENT

Our Historic Inn is an exclusive architectural design property where every guest is both important and special to us; at the same time we do our best to preserve history and the integrity of the building at all times.

\*\*\* Check in time is 3PM and Check out is by 11AM; ask for exceptions or arrangements - any guests remaining after check out time will be charged for an additional night rate; fee applies to your credit card.

Terms & Conditions:

- your liability for this bill/reservation is not waived and you are to be held personally liable in the event that the indicated person or company failed to pay for any part or full amount of these charges including any incidentals, missing/damaged items in the rooms \*\*\*

All communication should be in writing, (with some exceptions) for that reason alone, we will be asking for your e-mail account where we can send you a confirmation number or any communication needed.

We do NOT share, sell or publicize your email account to any outside source.

Online or on the phone reservations requires us to have your complete address, phone & a valid credit card info including an expiration date and CV # (code); at the time of booking, there is a 25% deposit of the total required.

We reserve the right to charge a minimum of \$50 for incidentals. NO Personal checks accepted!



- Cancellation is 72 hours in advance prior to check in, otherwise the charge is in the amount equal to the 1 (ONE) night stay.
- On the spot cancellation is a full charge. (if not for emergency reason)
- No show, no call before 6PM will be charged for the entire stay
- EXCEPTIONS: The minimum fee we will charge per occurrence is \$50
- Any cancellation has a \$10 administrative fee that applies

\*\*\*Special Event Weekends, Holidays (inquire within), groups and WEDDING, 3 or more nights bookings REQUIRE 25% deposit as a non refundable amount and 30 days CANCELLATION NOTICE.

Once the commitment is made to hold room for groups everyone must call in and book their rooms within 30 days from the date of the agreement. Your credit card will be charged on your arrival, unless otherwise specified.

\*\* Winter Weather Policy: in extreme weather conditions, we will be willing to cancel your reservation with no penalty, other then \$10 for administrative fee.

\*\* Rates/policies are subject to change without notice, and vary during high impact periods.

To book a room with us you must be the age of 21!

\*\*\* Well behaved children - 12 years of age and above, in the company of thoughtful parents, are welcome\*\*\*

For Walk-ins without reservation, we accept cash payment, however, - we will still require a credit card, if not we will retain \$50 deposit for incidentals. Along with that we would need to obtain a copy of your drivers license.



When purchasing a Gift Certificate over the phone or online, the Certificates can be either send to your by email or via USPS.

Smoking permitted OUTSIDE ONLY - USE ashtrays in the area provided keep rooms' doors closed at all times. \*\*\*In NO Circumstances DO NOT CARRY the cigarette butts inside the room\*\*\*

Smoking of cigarettes or e-cigarettes are not allowed inside the building in any area, at any time; charges are enforced and can vary from \$175 - \$450 per occurrence.

Pets are not permitted on premises, fine is minimum \$100 to \$200 boarding available off site facilities.

\*\*\*No bicycles can be stored in the room at any time.\*\*\*

No open flame candles are permitted in the rooms.

No Items from the Rooms (like blankets) are to be Removed for Outdoor use or OFF Premises at any time (except the ice bucket for use by the patio tables)

Any alcohol beverages, coffee product and gifts SALES are FINAL!

## SPECIALS on the house

ASK for our FAST Check In or Check out program, offered to first time customers and automatically to same season returning customers (some terms apply: if using the same card you booked with or cash payment)

SEASONAL Room Service: Get your gourmet coffee, tea or hot chocolate delivered to your room!

Once you booked a room you are bound by our policy and terms. (it's your responsibility to read and be familiar with our Inn's Policy.)

