



Understand and Manage Cultural Diversity

Understand historical and political context, behavioral differences, how to manage meetings and presentations, to build relationships and networks, and plan and manage effectively.



Course Outline

1. Understand the cultural and historical context for selected geographies
2. Project confidence and clarity – how to communicate and lead (with examples and templates)
3. Understand and manage external and internal relationships and network effectively
4. Conduct effective negotiations and learn to read body language and other indicators
5. Things to avoid and or overcome in yourself and your team
6. Develop consensus for change and plan and execute major change effectively
7. How to communicate upwards to global stakeholders

How we work

- We offer a **free introductory 2-hr session** at your offices, outlining courses and key content
- We tailor 1-2 day workshops to your requirements
- We provide individual coaching upon request
- We are recognized for Quality Case Studies

About ACG

ACG Global was founded in Singapore in 1998. We help major companies and their executives understand and navigate the markets of Asia, strengthen strategic leadership and communication, drive growth, and reduce risk.

Simon Littlewood



Simon Littlewood, alumnus of New College Oxford, set up ACG in 1998. Clients include many of the world's leading companies.

He also comments on Asia business and economics for BBC TV and Radio, and writes for Singapore Business Review and Global Finance Magazine (NY).

ACG Resource Development Courses



Understand and Manage Cultural Diversity



Build an Effective Sales Organisation



Understand and adopt HR Best Practices



Reduce Risk and Accounts Receivable



Assure Effective Execution



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