



2018 Fall Conference
Co-Hosted by



Sept. 24 – 27

In Portland, OR

Conference Theme

**“Making it Work: Aligning Maximo with
Business Needs, Business Processes and
Business Value”**

(Including 29 breakouts with “live” Maximo)

Special Activities

MUWG First Timers Orientation
Monday, Sept. 24th - 4:00 PM to 4:30 PM
Location: Salons B - D

“Using Guidebook” our MUWG Conference Mobile App
Monday, Sept. 24 - 4:30 PM to 5:00 PM
Location: Salons B - D

MUWG Hospitality Night – Sponsored by Oniqua, an IBM Company
Monday, Sept. 24 - 5:30 PM to 9:00 PM
Location: 2nd. Floor Reception Space (Mt. Hood, Foyer, Truss, etc.)
Cocktails and “Lite Bites” provided

Vendor Night
Tuesday, Sept. 25
Location: Exhibit Hall
Meet the Vendors and enjoy a full buffet and open bar
Open Bar Starts at 5:00 PM and Dinner Buffet at 5:30 until 9:00 PM
Meet over 30 Vendors that provide products and services associated with Maximo

MUWG Training Programs
Thursday, Sept. 27 - 8:00 AM to 3:00 PM
Continental Breakfast 7:00 to 8:00 AM – Location: Mt. Hood

- **Maximo Asset Management Training for Managers, Engineers & Supervisors – Clay Cook – Location: Salon A**
- **Planner Scheduler Certification - Level 1 Training – Rick Ulrich – Location: Salon B**
- **Planner Scheduler Certification - Level 2 Training – Serge Rivoallen – Location: Salon C**
- **Planner Scheduler Certification - Level 3 Training – Matt Midas – Location: Salon D**
- **Supply Chain Training – Cross-functional Work Orders, PO’s and Contracts – Joe Jordan
Location: Salon G**

IBM Maximo Nuclear Power Development Partner Meeting
Thursday, Sept. 27 - 8:00 AM to 3:30 PM
Location: Salon I

IBM Maximo for Utilities & Spatial Development Partner Meeting
Thursday, Sept. 27 - 8:15 AM to 12:00 AM
Location: Salon H

IBM Maximo Demonstration Room
Location: Portland
Tuesday, Sept. 25 - 1:00 PM to 4:30 PM
Wednesday, Sept. 26 - 10:15 AM to 4:00 PM

Demo Room Schedule

Tuesday	1:00 PM 2:15 PM	Maximo 7.6 - Work and Asset Management
	2:45 PM 4:00 PM	Maximo Scheduler – Maximo Anywhere
Wednesday	10:45 AM 12:00 PM	Maximo Utilities for T&D
	1:00 PM 2:15 PM	Maximo For Nuclear Power and Power Gen, Fleet Management
	2:45 PM 4:00 PM	Maximo 7.6 - Supply Chain IoT and Analytics for Energy & Utilities

**The demo room provides an open forum for questions and answers. There are no
 scheduled presentations, but please bring your questions during the hours
 scheduled for each subject.**

Day 1 – Tuesday, September 25, 2018 (Morning Sessions)

Time	Track	EVENT/PRESENTATION	Presenter	Location
7:00 AM 8:00 AM	All Attendees	Final Registration/Continental Breakfast Sponsored by MUWG		Ballroom Foyer
8:00 AM 8:30 AM	General	<p style="text-align: center;">Opening Remarks/Introduction/Opportunities, Workshop Objectives,</p> <ul style="list-style-type: none"> • Introductions New Management Committee Members • Agenda updates • Guidebook MUWG Conference Mobile App Overview 	Bobby Shewmake MWUG Chairman Southern Co.	Ballroom Salons E & F
8:30 AM 9:00 AM	General	<p style="text-align: center;"><u>PGE KEYNOTE PRESENTATION</u></p> <p style="text-align: center;"><u>The Electric Future and How Systems Like Maximo Play an Important Role</u></p>	Larry Bekkedahl Vice President T&D PGE	Ballroom Salons E & F
9:00 AM 9:30 AM	General	<p style="text-align: center;"><u>ENMAX KEYNOTE PRESENTATION</u></p> <p style="text-align: center;"><u>Operational Efficiencies: Work Management and Asset Management improvements with the use of MAXIMO</u></p>	Kris Kumarasinghe Director: Power Delivery Enmax	Ballroom Salons E & F
9:30 AM 10:15 AM	General	<p style="text-align: center;"><u>Presentation</u></p> <p style="text-align: center;"><u>Readiness & Sustainment: A framework for getting Maximo in, and keeping it in.</u></p> <p>Southern Company will present the critical elements of a successful implementation and upgrades, as well as considerations for a support model and sustainment plans to keep your solution in sync with business processes, industry trends, and your companies evolving needs.</p>	Stacy Lucchesi Southern Co.	Ballroom Salons E & F
10:15 AM 10:45 AM		<p style="text-align: center;">Morning Break Sponsored by Genesis Solutions an ABS Group Company</p> <p style="text-align: center;">An opportunity to network with your peers and share knowledge/experience</p>		Ballroom Foyer
10:45 AM 12:00 PM	Power Generation	<p style="text-align: center;"><u>Power Generation Kick-Off Session</u></p> <p>The Power Generation Kickoff serves two purposes. First, it offers the opportunity for power generation attendees to meet and network and secondly learn more about how different utilities are using Maximo. There will be panel discussion by three members sharing how Maximo is being used to support all aspects of asset management.</p>	<u>Moderator</u> Clay Cook MUWG	Salon E
10:45 AM 12:00 PM	Electric Trans. & Distribution	<p style="text-align: center;"><u>Transmission/Distribution Kick-Off Session</u></p> <p>This Kickoff Session is an opportunity to Network with others attending from Transmission and Distribution. Key questions will be raised for group discussion that address current challenges facing T&D organizations. A brief introduction of T&D sessions at this workshop will be reviewed followed by a preview of upcoming sessions by presenters and perhaps some panel discussion with members sharing how Maximo is being deployed effectively.</p>	<u>Moderator</u> Terry Saunders IBM	Salon F
10:45 AM 12:00 PM	Supply Chain	<p style="text-align: center;"><u>Supply Chain Kick-Off Session</u></p> <p>An introduction of the Maximo Supply Chain User Group steering committee & introductions from first time participants, changes to the Supply Chain Track at MUWG Workshops, followed by a brief discussion on upcoming Supply Chain Breakout Sessions.</p>	<u>Moderator</u> Chet Johnson Duke Energy	Mt. Hood
10:45 AM 12:00 PM	Water, Waste Water & Pipelines	<p style="text-align: center;"><u>Water, Waste Water and Pipelines Kick-Off Session</u></p> <p>An overview of the upcoming Water, Waste Water & Pipeline breakout sessions, followed by an introduction of Water, Waste Water & Pipeline members. Then, based upon discussion and topics of interest identified during the introductions, we will have a facilitated discussion on some of the topics.</p>	<u>Moderators</u> Mel Bennett MPW Wayde Prejean Kinder Morgan	Salons A & B
10:45 AM 12:00 PM	Information Technology	<p style="text-align: center;"><u>Information Technology Kick-Off Session</u></p> <p>Introduction of IT members at this conference followed, by an overview of upcoming IT breakout sessions. Then, based upon discussion and topics of interest identified during the introductions, we will have a facilitated discussion on some of the topics.</p>	<u>Moderator</u> Rick Ulrich MUWG Gary Cooper IBM	Salons C & D
10:45 AM 12:00 PM	Transportation/ Fleet	<p style="text-align: center;"><u>Transportation/Fleet Kick-Off Session</u></p> <p>Introduction of Fleet/Transportation members at this conference followed, by an overview of upcoming Fleet/Transportation breakout sessions. The session will also include a presentation on AEP's Fleet Department Mobile Application.</p>	<u>Moderator</u> Carey Clarke <u>Presenter</u> Darcie McGinnis	Eugene
12:00 PM 1:00 PM	All attendees	<p style="text-align: center;">Networking Lunch Sponsored by MUWG</p> <p style="text-align: center;">A plated lunch to promote discussion by interest group: Power Gen, T&D, Supply Chain, Water & Waste Water, IT and Transportation/Fleet</p>		Exhibit Hall

DAY 1 – Tuesday, September 25, 2018 (Afternoon First Sessions)

**** Grey shaded Breakout Session's indicate that Maximo 7.6 will be demonstrated as part of the session ****

1:00 PM 2:15 PM	General / IT	<p style="text-align: center;">Breakout Session 1 Improved Business Processes with Maximo and Cognos Analytics</p> <p>Purpose: Maximo 7.6.1, released in July, provides direct entitlement to IBM Cognos © Analytics 11.0.11, which enables deep, visual insights on your Maximo data for better decision making. Cognos Analytics delivers a suite of new features focusing on empowering business and power users with self-service tools for their dynamic, analytic needs. New tools and features in Dash boarding, Reporting, Storytelling and Data Modeling are available, while legacy features of Cognos packages, reports and administration continue to support the needs of your enterprise.</p> <p>Content: Attend this session to learn more about Maximo and Cognos Analytics. Details of entitlement and integration will be reviewed, with in-depth demonstrations of Cognos Analytics features with Maximo.</p>	Pam Denny IBM	Salon E
1:00 PM 2:15 PM	General / Training	<p style="text-align: center;">Breakout Session 2 A framework for getting Maximo in, and keeping it in. – Presentation follow-up Discussion on Readiness & Sustainment</p> <p>Purpose: To have a follow-up discussion on building a framework for Maximo readiness and sustainment at your company.</p> <p>Content: Provide detailed information and discussion on what Southern Company is doing to build a framework for getting Maximo in, and keeping it in.</p>	Stacy Lucchesi Southern Co. & Rick Ulrich MUWG	Salon F
1:00 PM 2:15 PM	T&D/ Water/Waste Water/Pipelines	<p style="text-align: center;">Breakout Session 3 Using Akwire to Schedule Customer Construction Work at Salt River Project (SRP)</p> <p>Purpose: Scheduling customer-related work presents some unique challenges for a utility including the need to schedule a group of people to work on the same WOs at the same time while considering non-productive time (e.g. – travel, meetings) and the creation of work that is awaiting a call from a customer before it can be added to the schedule.</p> <p>Content: This presentation will describe how SRP partnered with Solufy to enhance their Akwire visualScheduler product to better support scheduling of construction crews as well as scheduling of appointments for service crews and inspectors which led to the introduction of the “elasticity” concept and an “Appointment Scheduling” (A/S) window into the visualScheduler. Enhancements made to Maximo to better support integration with 3rd party scheduling tools will also be discussed.</p>	Rhonda Smith & Margaret Abramson SRP	Salons A & B
1:00 PM 2:15 PM	General	<p style="text-align: center;">Breakout Session 4 Security Roles Update</p> <p>Purpose: TVA through a process improvement opportunity extended the security group make-up into job roles (profiles) to improve the Maximo access process. This approach preserves legacy Maximo access rights and enables expansion of new capabilities to specific user's job duties and responsibilities they perform in Maximo. The profiles are mimic through the Start Centers tabs.</p> <p>Content: We will walk through the steps of this project and discuss the wins, lessons learned and opportunities for improvement.</p>	Steven Reasor TVA & Clay Cook MUWG	Salons C & D
1:00 PM 2:15 PM	Supply Chain	<p style="text-align: center;">Breakout Session 5 Maximo Supply Chain Work Centers Update</p> <p>Purpose: IBM Maximo Supply Chain update using Work Centers and a look into future enhancements.</p> <p>Content: This session will focus on an update of the new persona based Maximo Work Centers in the area of Supply Chain. This will include a demo of any available Inventory Work Centers, a preview of in-progress designs and a look at what is the future plan. We will also review an updated, prioritized list of enhancements received from our SCM clients.</p>	Dean LaPorte IBM	Mt. Hood
1:00 PM 2:15 PM	General/T&D/ Water/Waste Water/Pipelines	<p style="text-align: center;">Breakout Session 6 IBM Maximo Spatial Asset Management Roadmap and GIS Readiness review</p> <p>Purpose: Review latest release of Maximo Spatial and its related product. Demo of what is being developed at this moment. GIS Readiness review.</p> <p>Content: This session will provide more details about Maximo Spatial and its related product releases, including a live demo with the released items and the those being developed. Come to this session to provide your input to our roadmap. During this session, we will also discuss the fact that many utilities are excited by new possibilities resulting from integrating Maximo EAM with GIS, but they overlook a shadowy problem ready to block their way – GIS Un-Readiness. Too many Maximo projects run into delays, extra work, and unnecessary frustration due to GIS issues discovered late in the project. It's not the fault of GIS. EAM demands more of your GIS than the past world of just making maps. Come to this session to hear common pitfalls and the importance of preparing your GIS for Maximo Spatial.</p>	Joao Maior IBM Jeremy Myers HDSpatial	Salon I
1:00 PM 2:15 PM	General / IT	<p style="text-align: center;">Breakout Session 7 Making it Work: An Assortment of Configurations Mount Pleasant Waterworks has Implemented</p> <p>Purpose: To provide an overview of numerous, relatively simple configurations Mount Pleasant Waterworks (MPW) has implemented during our continuing effort to align Maximo and our organizational needs. We'll not only look at what we did, we'll also take a look “behind the scenes” at how we did these things. The primary goal is to show those who may not be familiar, how simple it is to make basic configuration changes to the database and to the screens in Maximo.</p> <p>Content: In this session, we'll review a wide variety of relatively simple configurations MPW has made to Maximo in order to accommodate specific business needs and support work processes. Examples of what we'll cover include: some of the Start Center Result Sets and KPIs we're using; Custom (User Defined) Fields we've added; new and/or modified Crossover Domains and Relationships we've made to “automate” some of our new fields; Escalations with email notifications we use to automatically notify key personnel of certain circumstances; how we've configured Service Requests to track and report all customer initiated work; how we capture and track Billable Charges on customer-related Service Requests and Work Orders; how we identify work associated with Capital Projects or O&M Projects; and more.</p>	Mel Bennett Mount Pleasant Water Works	Salon G & H

1:00 PM 2:15 PM	Transportation/ Fleet	<p align="center">Breakout Session 8</p> <p align="center">Maximo for Transportation Industry Solution Overview & Roadmap</p> <p>Purpose: Presentation and Live Maximo show and tell. Content: Participants will be able to ask questions and explore the functionality of this Maximo Industry Solution for managing various types of transportation assets and associated functionality such as maintenance, regulatory, fuel consumption, etc. Part of the session will be a round table discussion on needed features/enhancements to support attendees fleets</p>	Carey Clarke	Eugene
2:15 PM 2:45 PM		<p>Networking Afternoon Break Sponsored by MUWG</p> <p>An opportunity to network with your peers, share ideas and move to other breakout sessions</p>		Ballroom Foyer
<p>DAY 1 – Tuesday, September 25, 2018 (Afternoon Second Sessions)</p>				
2:45 PM 4:00 PM	IBM Maximo	<p align="center">Breakout Session 9</p> <p align="center">IBM Maximo Product Update</p> <p>Purpose: IBM Maximo Product Overview and update on our latest release. Content: Learn about Maximo's newly released product and upcoming deliverables across the portfolio. See how we are modernizing the Maximo user experience, expanding our offerings using innovative technology and updating our technical footprint. Hear about the Maximo Product Roadmap, SaaS offerings and Release Lifecycle updates.</p>	Lisa Stuckless IBM	Salon E
2:45 PM 4:00 PM	General	<p align="center">Breakout Session 10</p> <p align="center">Building an Effective Location Asset Hierarchy (Repeated Day 2 – Session 36)</p> <p>Purpose: Building a work management program for a new facility presents many challenges. We will discuss using Maximo during construction, building the hierarchy, and at turn over to Operations and Maintenance. Content: This session will cover the difference between assets/locations, how to choose and identify them. Building a hierarchy, asset onboarding, and using Maximo to track cost and history.</p>	Rick Ulrich MUWG	Salon F
2:45 PM 4:00 PM	General	<p align="center">Breakout Session 11</p> <p align="center">IoT of Energy & Utilities IFE “What’s New in Asset Performance Management”</p> <p>Purpose: IFE is a Utilities Industry Platform with Prebuilt Advanced Analytic Models providing decision support. Content: Learn about the most current release; Roadmap and customer deployments supporting Predictive Maintenance; Asset Health & Risk; Asset Investment Scenarios for Capital Investment Planning; "Connectivity Analysis, correcting the utility connectivity model without expensive manual inspections" and "Wind Farm 360 Operations and Maintenance".</p>	Terry Saunders & Mitch Simon IBM	Salons A & B
2:45 PM 4:00 PM	General	<p align="center">Breakout Session 12</p> <p align="center">Field Work Force Management with Maximo Scheduler and Maximo Anywhere</p> <p>Purpose: The combined capabilities of Maximo Scheduler Plus and Maximo Anywhere Mobility can create a powerful Field Work Force Management solution Content: Maximo Scheduler Plus and Maximo Anywhere are both very capable solutions on their own but together they create a powerful utility grade Field Work Force Management solution. Come to this session to learn more about the latest capabilities and some customers taking this journey.</p>	Mitesh Mistry & Brian Downey IBM	Salon G & H
2:45 PM 4:00 PM	Supply Chain	<p align="center">Breakout Session 13</p> <p align="center">“Data Rich and Knowledge Poor... What Does Maximo Know That You Don’t?”</p> <p>Purpose: This will be a discussion by attendees on methods, metrics, tools and datasets that are being used to manage supply chain activities. Content: The facilitator will prompt discussion through sharing of examples of supply chain/inventory metrics. Attendees should plan in advance to share successful methods of data mining from Maximo.</p>	Chet Johnson Duke Energy	Mt. Hood
2:45 PM 4:00 PM	General/All Utility Segments	<p align="center">Breakout Session 14</p> <p align="center">Maximo Inspections Application Solution Review and Roadmap</p> <p>Purpose: Provide an overview of the current Maximo Inspections Application and most current release. Content: Maximo 7.6.1.0 includes a new enhanced version of Inspections Module. It leverages the new Maximo Interface with enhanced user experience to make the management of all aspects required by an Inspection process easy and intuitive to use. Inspections generally use forms (templates) that vary by industry, client and asset type. The form is the guide for inspectors to record current asset or location conditions in the field using a mobile device. Join us and provide your input.</p>	Vinicius Garmatz IBM	Salon I
2:45 PM 4:00 PM	Training	<p align="center">Breakout Session 15</p> <p align="center">Planning and Executing Training for a Successful Maximo Upgrade</p> <p>Purpose: Discuss methods of training and ways to prepare for a successful upgrade with fewer user issues. Content: NYPA has recently upgraded to Maximo v7.6. Having upgraded to v7.5 only a few years ago, we were able to take the lessons learned then and apply them to our most recent upgrade. This breakout session will offer a presentation on how NYPA used extensive planning, collaboration with SME's, and various training methods to go live at several geographically separated sites with limited issues. We will also discuss other important considerations that may be helpful during a Maximo upgrade.</p>	George Perry NYPA	Salon G & H
2:45 PM 4:00 PM	Transportation/ Fleet	<p align="center">Breakout Session 16</p> <p align="center">Maximo for Transportation Implementation for ATCO Fleet Services Follow-up</p> <p>Purpose: At last fall's MUWG, ATCO presented their vision for implementing Maximo to assist with their transformation of their fleet management. Moving from silos of information and processes across their business units to a shared services model for fleet management. Content: In this session, we will provide an update on the progress after three phases of the project have been completed.</p>	Facilitator ATCO Carey Clarke	Eugene

Day 2 – Wednesday, September 26, 2018 (Morning)

Time	Track	EVENT/PRESENTATION	Presenter	Location
7:00 AM 8:00 AM	All Attendees	Continental Breakfast Sponsored by MUWG		Ballroom Foyer
8:00 AM 8:15 AM	General	<u>MUWG Business Information</u> <u>MUWG Chairman</u> <u>MUWG Program Manager</u> <u>IBM Maximo Management Committee Representative</u>	Bobby Shewmake MUWG Chairman Southern Co. Clay Cook MUWG Program Manager Terry Saunders IBM Maximo Representative	Ballroom Salons E & F
8:15 AM 8:45 AM	General	<u>IBM Maximo Presentation</u> <i>Architecting our future with Algorithms: AI, AR, Cognitive and Big Data</i> Architecting our future with Algorithms, AI, AR, Cognitive and Big Data. Who does what in a new world of machines? Cognitive, AI capabilities and Augmented Reality for Asset and Work Management show incredible promise. Visual Analytics for Helicopter Patrols, Drone Inspections; Extending the Asset Registry using Blockchain for smart contract governance; Cognitive Analytics for Decision Support and Wearables for Safety Insights. Learn what is being done and the possibilities as Watson and a world of solutions become more imbedded in solving our business challenges: How to support the transition of the aging workforce to an engaging workforce? How to assess risks on aging infrastructure for life extension or replacement? How will Machines and Humans collaborate?	Terry Saunders IBM	Ballroom Salons E & F
8:15 AM 10:15 AM	Supply Chain	<u>Maximo Supply Chain Users Group – General Session</u> <u>Demand Integration between Supply Chain and their Business Partners</u> This general session will focus on TVA's recently implemented reporting tool (MatTrack) using Maximo and Cognos, to bring visibility and traceability into the Supply Chain process around active reservations. The tool groups data from Maximo modules into a single view, and calculates status fields to track and understand each reservation, pairing Maximo data and processes with a refined tracking logic. <u>Roundtable Interest Gathering</u> The end of the general session will be used as a roundtable to capture topics of interest from the attendees for future sessions.	Daniel Bell & Joe Loudermilk TVA Chet Johnson MSCUG Committee Chair	Mt. Hood
8:45 AM 9:30 AM	General	<u>Presentation</u> <u>Now What? From Revolve to Evolve</u> An over-view of continuous change management and training initiatives which influence an organization toward using Maximo and Maximo Anywhere to promote growth and opportunity. In addition, the presentation will focus on specific, evidence-based process management techniques which promote accountability. These continuous improvement opportunities give the organization the best chance of achieving and sustaining goals.	Sandy Zordal Westar Energy	Ballroom Salons E & F
9:30 AM 10:15 AM	General	<u>Presentation</u> <u>ENMAX Power Corporation MAXIMO Implementation, The Good, The Bad, The Ugly!</u> Lessons learned in implementing MAXIMO for ENMAX Power Corporation, 6 months in.	Stephen Farrell Enmax	Ballroom Salons E & F
10:15 AM 10:45 AM		Morning Break Sponsored by MUWG An opportunity to network with your peers and share knowledge/experience		Ballroom Foyer

DAY 2 – Wednesday, September 26, 2018 (Morning Sessions)

10:45 AM 12:00 PM	General/ Information Technology	Breakout Session 17 Realize Business Value with Cognos Analytics Dashboards Purpose: With its 100's of applications, work centers, industry solutions and business partner products, Maximo enables a massive collection of data. But how can you quickly analyze that data to realize value? Starting now with Maximo 7.6.1, new Cognos Analytics dashboard features are available to you. Through visualizations, real-time reporting and drill down features, the dashboards provide quick, effective understanding and analysis of your Maximo data Content: Targeting your Maximo power users, this session will take a deep dive into the three self-service elements of creating dashboards including (1) Preparing (2) Exploring and (3) Sharing data.	Pam Denny IBM	Salon E
10:45 AM 12:00 PM	General	Breakout Session 18 Creating an Effective Asset Maintenance Plan Purpose: A beginner to intermediate level demo on how LCRA Maximo can be used to create effective maintenance plans using the Preventative Maintenance (PM) process. Content: This session will provide examples of how to tie assets, locations, and job plans to PMs to document maintenance intervals. Also how ad hoc queries and SQL can be used to extract the PM details from Maximo.	Clay Cook MUWG	Salon F
10:45 AM 12:00 PM	Power Generation/ General	Breakout Session 19 myExperience – Human Performance Management in Maximo HSE Purpose: myExperience is what is commonly referred to as a human performance or operational experience learning program, initially implemented at Great River Energy by our Transmission division. At its core is a commitment to people – our employees, our member-owner cooperatives and anyone who relies on us to power their lives. Content: During this session, we will share how we moved our myExperience process from a collection of spreadsheets and documents into our Maximo system, using the Health, Safety, Environmental (HSE) industry solution. HSE provides excellent turn-key functionality which melded perfectly with our requirements and process. The solution value is only increased because the myExperience solution seamlessly integrates with our core EAM and system operations functions, including Operator Logging and Outage Tracking.	Jade Warren Great River Energy	Salons A & B
10:45 AM 12:00 PM	T&D, Water, Waste Water & Pipelines	Breakout Session 20 Maximo for Utilities Transmission and Distribution Solution Review and Roadmap Purpose: Provide an overview of the current Maximo for Utilities capabilities and roadmap Content: IBM Maximo for Utilities focuses on the requirement for the transmission and distribution of Electric, Gas and Water. This session will update attendees on current capabilities along with a roadmap of future functionality and use cases. This session is also an opportunity to discuss your utilities future needs and provide input directly to our development roadmap.	Lisa Stuckless & Vinicius Garmatz IBM	Salons C & D
10:45 AM 12:00 PM	Supply Chain	Breakout Session 21 Utilizing Conversions in Maximo Purpose: Demonstrate how the use of conversions in Maximo can increase efficiencies in the procurement and invoicing of materials in Maximo. Content: Fuzzy and Lacey will demonstrate the use of conversions in Maximo where items can be ordered in one unit of measure and be received and issued in another unit of measure.	Fuzzy Merritt Duke Energy Lacey Radabaugh IBM	Mt. Hood
10:45 AM 12:00 PM	General	Breakout Session 22 Building On Others Experience When Combining Maximo Instances Purpose: To share the experience of APS and Enmax when combining Maximo instances and to discuss the opportunities and benefits gained when utilities share their own experience when not only combining Maximo instances, but whenever a utility is considering enhancing or changing their use of Maximo. Content: Discuss the approaches used by APS and Enmax in combining Maximo instances and share the benefits that both APS and Enmax has gained from collaboration with numerous utilities for such things as a major T&D Maximo implementation and expanding the use of Maximo Supply Chain functionality	Ken Thomson Enmax Andrea O'Donnell APS	Salon I
10:45 AM 12:00 PM	General / Asset Management	Breakout Session 23 GRDA's implementation of Maximo Scheduler and Maximo Anywhere Purpose: The Grand River Dam Authority (GRDA) generates, transmits and sells electricity to Oklahoma municipalities, electric cooperatives, industrial customers, and off-system customers across a four-state region. In 2013, GRDA set out to improve their Asset Management and Outage Planning Strategy. Maximo Scheduler and Maximo Anywhere became a large part of that improvement project, providing the tools to communicate and track work in progress. Content: In this session, we will discuss how we've improved and the challenges faced. We will review the benefits of using a Maximo based scheduling and mobile solutions. Additionally, IBM Offering Management will provide an overview of Maximo's scheduling offerings and cover the roadmap for Maximo Scheduler and Maximo Scheduler Plus.	Ken Egnor & Kent Farguson GRDA Vikul Banta & Brian Downey IBM	Salons C & D
10:45 AM 12:00 PM	Transportation/ Fleet	Breakout Session 24 Meter Based PM's vs Frequency Based PM's, or Combination Purpose: Discuss functionality, planning, and setup for PM scheduling Content: This session will discuss the variables and pros/cons to be considered for development of Master PM's and PM scheduling, including considerations a fleet must review/evaluate. Discussion will include benefits, challenges, and impacts of moving from defined Frequency Based PM's to Meter Based PM's, as well as options to utilize a combination of both.	Dean Jones Duke Energy	Eugene
12:00 PM 1:00 PM	All attendees	Networking Lunch Sponsored by MUWG A plated lunch to promote discussion by interest group: Power Gen, T&D, Supply Chain, Water & Waste Water, IT, Fleet and Management		Exhibit Hall

DAY 2 – Wednesday, September 26, 2018 (Afternoon Sessions)

1:00 PM 2:15 PM	General	<p style="text-align: center;">Breakout Session 25 BIM and Maximo: Values for Owners and Operators</p> <p>Purpose: With rapid worldwide BIM (Building Information Modelling) adoption, more owners and operators are taking advantage of the BIM data in the operation and maintenance life cycle of their assets. Content: This session will cover an overview of how Maximo leverages BIM to create additional values for the owners and operators. You will also see how to create assets within Maximo by importing COBie data and how to utilize the 3D viewer in your operation.</p>	Thomas Knowles IBM	Salon E
1:00 PM 2:15 PM	Mobility	<p style="text-align: center;">Breakout Session 26 Mobility Solution for Wastewater Work Management How the City of Fort Collins Improved Data and Employee Satisfaction</p> <p>Purpose: The City of Fort Collins wanted to improve the data collection process in the field, while providing a user-friendly experience on a mobile device. To do this, we recognized that we needed to integrate our work orders and inspection information with our Esri GIS data. We decided to simultaneously implement Maximo and DataSplice Mobility beginning with the Wastewater Collection group to manage root cut and washouts processes. Content: This session will demonstrate how adding mobility to work orders and inspections and adding layered, detailed map functionality while implementing Maximo has improved the City of Fort Collins' data collection, decision-making, employee satisfaction, and work habits in the field.</p>	Rick Morford City of Fort Collins	Salon F
1:00 PM 2:15 PM	General	<p style="text-align: center;">Breakout Session 27 Generating Customer Contracts and Tracking Customer Payments at Salt River Project (SRP) using Maximo "Clones" of the Purchase Orders and Purchase Contracts Applications</p> <p>Purpose: The CU Estimating application has the ability to calculate "Customer Contributions" based on CUs but how do you track the requirement for a contribution and whether or not it has been paid? And if the customer is required to sign a legal document acknowledging the need for a contribution and the associated "Terms and Conditions", how do you generate that document? And what if the price for certain services are billed based on a standard price list rather than estimated costs? At Salt River Project (SRP), these challenges have been addressed by the creation of two new applications called "Customer Contracts" and "Customer Contract Templates" which are "clones" of the "Purchase Orders" and "Purchase Contracts" applications. Content: This presentation will describe and demonstrate SRP's process for generating contracts and tracking payments and refunds.</p>	Rhonda Smith Jarelle Dybas & Julio Hernandez SRP	Salons A & B
1:00 PM 2:15 PM	General	<p style="text-align: center;">Breakout Session 28 Using Maximo Asset Health Insights for Asset Performance</p> <p>Purpose: To understand how Maximo Asset Health Insights can be used to assess and monitor asset health. Content: Maximo Asset Health Insights has now delivered its fifth release 7.6.0.4 and has advanced and matured based upon customer deployments and input. Provide Visibility into asset condition, from an asset lifecycle perspective. Consolidate Asset data, historical and real-time, including data from external data systems, weather data, etc. Advanced dashboard view enables proactive asset and maintenance decisions. Enables Immediate action and/or provides engineers with rich set of sensor and asset data to determine proper course of action. Come hear about our latest release 7.6.1 how we have improved the asset scoring, added 1 yr/5 yr treatment planning and insights into future capabilities leveraging AI.</p>	Jim Crosskey IBM	Salons C & D
1:00 PM 2:15 PM	Supply Chain/ Asset Management	<p style="text-align: center;">Breakout Session 29 Blockchain in Maximo and How it Affects Assets and the Supply Chain</p> <p>Purpose: Blockchain is an immutable ledger for recording transactions maintained between distributed networked of potentially untrusting peers. Hyperledger Fabric is a modular system for deploying and operating permissioned blockchains. Come explore the benefits to the asset register and supply chain. Content: Examine the application of blockchain for Maximo. In what scenarios would a Maximo customer benefit from blockchain. Come explore and discuss utility business cases and understand blockchain features available to Maximo.</p>	Russell Bee & Tom Sarasin IBM	Mt. Hood
1:00 PM 2:15 PM	General/ IT	<p style="text-align: center;">Breakout Session 30 Maximo Ad Hoc Reporting</p> <p>Purpose: To demonstrate how to use Maximo ad hoc reporting to create extract data and create effective reports. Content: This session will provide instruction along with tips and tricks in using Maximo Ad Hoc reporting and other reporting tools.</p>	Clay Cook & Rick Ulrich MUWG	Salon I
1:00 PM 2:15 PM	General/ Training	<p style="text-align: center;">Breakout Session 31 How to Improve Collaboration and Consistency by Having Your Own Utilities Planners Conference</p> <p>Purpose: This session discusses how NYPA uses Planners Conferences to achieve buy in and promote consistency across the organization. Content: Hosting Planners Conferences is one way that NYPA drives Collaboration and Consistency across various operations and maintenance disciplines at several locations making a complicated planning processes more efficient. NYPA does this by providing an environment where Planners can collaborate to discover timesaving and cost effective planning methods. NYPA also uses this arena to offer training on new or problematic Maximo modules or Asset Maintenance Strategies</p>	George Perry NYPA	Salon G & H
1:00 PM 2:15 PM	Transportation/ Fleet	<p style="text-align: center;">Breakout Session 32 Maximo Asset Management vs. Maximo Transportation to Manage Fleets</p> <p>Purpose: Discuss how utilities are using "base" Maximo to manage their fleet assets and opportunities they may realize in using the Transportation solution. Content: This session will discuss the pros and cons of using Maximo Asset Management versus Maximo for Transportation to manage fleets.</p>	Carey Clarke	Eugene
2:15 PM 2:45 PM		<p>Networking Afternoon Break Sponsored by MUWG</p> <p>An opportunity to network with your peers, share ideas and move to other breakout sessions</p>		Ballroom Foyer

DAY 2 – Wednesday, September 26, 2018 (Afternoon Second Sessions)

2:45 PM 4:00 PM	General	<p style="text-align: center;">Breakout Session 33 ENmax's Maximo-Primavera Integrated Planning and Scheduling Solution</p> <p>Purpose: ENMAX has selected a Maximo-Primavera interface to quickly transform standalone business applications into an integrated Planning and Scheduling solution.</p> <p>Content: The integration between our work management system of Maximo and Primavera is used by each of our business lines – maintenance, capital and engineering – to move our work order data input by field planning personnel within Maximo into Primavera for the purpose of scheduling. Maximo-Primavera integration is used to optimize resources and work with milestone delivery dates such as outages and in service dates. It enables users to quickly and efficiently perform the planning, scheduling and coordination tasks required to manage maintenance and capital projects directly in Maximo. This reduces scheduling backlog, improves visibility, and increases planning capability.</p>	Tanya Bouche Enmax	Salon E
2:45 PM 4:00 PM	Asset Management	<p style="text-align: center;">Breakout Session 34 Maximo HSE Health Safety and Environment</p> <p>Purpose: Maximo HSE Health Safety and Environment was first developed for and by Oil and Gas customers to manage incidents, safety and Management of Change and has evolved to a rich set of enterprise applications used now by many utilities worldwide to support safe operations.</p> <p>Content: In this session we will cover the existing set of application and their business use by our many customers and discuss utility use cases, customer involvement and future plans driven by your input.</p>	Russell Bee IBM	Salon F
2:45 PM 4:00 PM	General	<p style="text-align: center;">Breakout Session 35 Streamlining annual hydrant inspections and maintenance with mobile GIS and Maximo</p> <p>Purpose: See how Albuquerque Bernalillo County Water Utility Authority (ABCWUA) streamlined its annual fire hydrant inspection program by integrating Esri and Maximo.</p> <p>Content: ABCWUA deployed a mobile, map-centric inspection tool to Albuquerque Fire Department (AFD) that made it easy for fire personnel to perform inspections and track progress visually on a shared map. The inspection data is integrated with Maximo Meters (using ActiveG PowerSync™), and corrective maintenance work orders are automatically generated based on asset inspection results. This new process dramatically speeds up and simplifies the inspection process, minimizes input errors, and leverages Maximo for managing the inspection results quickly and efficiently.</p>	Paul Davidson ABCWUA	Salons A & B
2:45 PM 4:00 PM	General	<p style="text-align: center;">Breakout Session 36 Building an Effective Location Asset Hierarchy (Repeated Day 1 – Session 10)</p> <p>Purpose: Building a work management program for a new facility presents many challenges. We will discuss using Maximo during construction, building the hierarchy, and at turn over to Operations and Maintenance.</p> <p>Content: This session will cover the difference between assets/locations, how to choose and identify them. Building a hierarchy, asset onboarding, and using Maximo to track cost and history.</p>	Rick Ulrich MUWG	Salons C & D
2:45 PM 4:00 PM	Supply Chain	<p style="text-align: center;">Breakout Session 37 Procurement automation (eCatalogs, eProcurement, contracts and auto release)</p> <p>Purpose: Southern Power Supply Chain Management recently implemented a Market Place ECatalog Solution that allows a requestor to punch out from SPC Maximo, select items from an online catalog Market Place and transfer shopping cart information back to Maximo. With the data back in Maximo, SPC automated the transaction from the Work Order and Purchase Requisition Application to the PO.</p> <p>Content: Southern Power Supply Chain will provide a high level overview of the project and demonstrate the punchout and Maximo automation processes.</p>	Tim McAlister Southern	Mt. Hood
2:45 PM 4:00 PM	Mobility	<p style="text-align: center;">Breakout Session 38 Maximo Mobility/Anywhere Solution Review</p> <p>Purpose: IBM Maximo Anywhere (Mobility) product update. For Enterprise Asset Management (EAM), the next frontier of mobility: taking advantage of various mobile technologies to increase productivity, reduce errors by capturing data at the work source and identify problems before they happen. Reporting at the point of performance.</p> <p>Content: This session will look into various IBM mobility offerings and in-depth look at our flagship offering Maximo Anywhere. We will provide an overview of the Maximo Anywhere strategy and evolution, latest product updates and improvements. We will also talk about our future direction and investments as well as the ecosystem we have built in this space. Now in our sixth product release with yet another released planned by year end. And we will share some success story of Maximo Anywhere implementation. Come hear about our progress and provide your input.</p>	Mitesh Mistry & Terry Saunders IBM	Salon I
2:45 PM 4:00 PM	Nuclear/Power Generation	<p style="text-align: center;">Breakout Session 39 Maximo and Electronic Work Packages</p> <p>Purpose: Southern Company will share how they extended Maximo to enable electronic work packages (EWP) and demonstrate the enhanced work order process.</p> <p>Content: The nuclear work order execution is typically very paper-centric. Removing paper from the process significantly reduces the total time it takes to complete a nuclear work order. Electronic work order execution also provides more accurate data to Maximo and connected systems. Hear how we tightly integrated EWP with Maximo, from the security model up, while taking advantage of the implementation to improve the work order execution within Maximo. This breakout will include a demonstration of the EWP system and related Maximo functionality.</p>	Eric Jurotich & Suzanne Baird Southern Co.	Salon G & H
2:45 PM 4:00 PM	Transportation/ Fleet	<p style="text-align: center;">Breakout Session 40 Maximo Transportation Roundtable Discussion</p> <p>Purpose: To provide an open roundtable discussion forum for Transportation/Fleet attendees.</p> <p>Content: This session will be an open roundtable discussion where attendees interested in Maximo Transportation can share and discuss important Maximo related topics such as past lessons learned, current challenges being faced, upcoming initiatives, and can explore potential opportunities for collaboration and knowledge sharing across the many utilities represented at MUWG Conferences.</p>	Lisa Sovey DTE Dean Jones Duke Energy Darcie McGinnis AEP Carey Clark Moderator	Eugene

4:00 PM 4:15 PM	General	<u>CLOSING REMARKS – DOOR PRIZES</u>		Ballroom Salons E & F
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