2019 Spring Conference
Hosted by

May 13 – 16

Conference Theme

"Going Digital – Using Maximo to Unlock Growth & Value"

(Including 29 breakouts with "live" Maximo)

Special Activities

MaxTECH – Maximo Technical User Group Meeting
Monday, May 13 - 1:30 PM to 3:30 PM
Register at https://maxtech-muwg-syracuse.eventbrite.com/

MUWG First Timers Orientation
Monday, May 13 - 4:00 PM to 4:30 PM
Location: Canandaigua

"Using Guidebook" our MUWG Conference Mobile App
Monday, May 13 - 4:30 PM to 5:00 PM
Location: Canandaigua

MUWG Hospitality Night – Sponsored by POLARIS SOLUTIONS
Monday, May 13 - 5:30 PM to 9:00 PM
Location: Grand Ballroom
Cocktails and "Lite Bites" provided

Vendor Night
Tuesday, May 14
Location: Grand Ballroom
Meet the Vendors and enjoy a full buffet and open bar
Open Bar Starts at 5:00 PM and Dinner Buffet at 5:30 until 9:00 PM
Meet over 30 Vendors that provide products and services associated with Maximo

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MUWG Training Programs
Thursday, May 16 - 8:00 AM to 3:00 PM
Continental Breakfast (For Training Registrants Only)
7:00 to 8:00 AM – Location: Otisco

- **Maximo Asset Management Training for Managers, Engineers & Supervisors – Clay Cook – Location: Hemlock**
- **Planner Scheduler Certification - Level 1 Training – Rick Ulrich – Location: Conesus**
- **Planner Scheduler Certification - Level 2 Training – Serge Rivoallen – Location: Canandaigua**
- **Planner Scheduler Certification – Level 3 Training – Matt Midas – Location: Owasco**
- **Supply Chain Training – Maximo Supply Chain Overview with Contracts & WO Shipment Acknowledgements – Joe Jordan – Location: Keuka**

IBM Maximo Nuclear Power Development Partner Meeting
Thursday, May 16 - 8:00 AM to 3:30 PM
Location: Canadice

IBM Maximo for Utilities & Spatial Development Partner Meeting
Thursday, May 16 - 8:15 AM to Noon
Location: Seneca

MUWG
Maximo Utility Working Group

IBM Maximo Demonstration Room – Ask the Experts **Location: Canadice** **Tuesday, May 14 - 1:00 PM to 4:00 PM** **Wednesday, May 15 - 10:15 AM to 4:00 PM**		

Demo Room Schedule

Topics are only assigned to add structure. The Demo Room is staffed by experts that will be happy to answer any of your Maximo related questions.

Day	Time	Topic
Tuesday	1:00 PM 2:15 PM	**Maximo 7.6 - Work and Asset Management**
	2:45 PM 4:00 PM	**Scheduler – Anywhere - Spatial**
Wednesday	10:45 AM 12:00 PM	**Utilities / HSE**
	1:00 PM 2:15 PM	**Maximo 7.6 - Supply Chain** **Iot for Energy & Utilities**
	2:45 PM 4:00 PM	**"Maximo for APM" Asset Performance Management:** **MAHI + PMI + EMA**

The demo room provides an open forum for questions and answers.

Day 1 – Tuesday, May 14, 2019 (Morning Sessions)

Time	Track	EVENT/PRESENTATION	Presenter	Location
7:00 AM 8:00 AM	All Attendees	**Final Registration/Continental Breakfast Sponsored by MUWG**		Grand Ballroom
8:00 AM 8:15 AM	General	**Opening Remarks/Introduction/Opportunities, Workshop Objectives,** • **Introductions New Management Committee Members** • **Agenda updates**	Bobby Shewmake MWUG Chairman Southern Co.	Finger Lakes Ballroom
8:15 AM 8:45 AM	General	**NYPA Keynote Presentation** **"History of NYPA - Entering the Digital Age "** A brief description of the history of the New York Power Authority followed by some discussion about our entrance into the digital age as we seek to become an end to end digital utility by leveraging technology. Further dialogue about our efforts to attain ISO55000 certification journey and how good asset management using Maximo helps us achieve our strategic goals.	Gil Quiniones President and CEO New York Power Authority	Finger Lakes Ballroom
8:45 AM 9:30 AM	General	**Presentation** **Infrastructure Modernization and the Digital Journey** NYPA is in the process of building significant technological infrastructure in order to improve the monitoring and management of our assets. This technology will allow us to monitor asset health on a real time basis affording us the opportunity to predict which maintenance needs to be performed when and understanding the expected reliability of any given asset. Using advanced technology along with asset management software like Maximo helps our assets to perform at peek optimization while reducing unnecessary outages and improving value to the customer.	Ricardo DaSilva Vice President Strategic Operations NYPA	Finger Lakes Ballroom
9:30 AM 10:15 AM	General	**Presentation** **MEASURING PROGRESS IN MAINTENANCE MANAGEMENT MATURITY** Maximo was designated as the USACE automated maintenance management system. In 2013 the Maintenance Management Improvement Plan (MMIP) was developed and implemented to begin the process of providing guidance on a consistent use of tracking maintenance in Maximo at all USACE projects. To date, USACE has required implementing and tracking asset visibility, asset criticality, work orders, failure reporting, and work flow. USACE has addressed some challenges and developed national reports that will track progress of the maintenance requirements.	Lisa J. Lund & Kerry Brink U.S. Army Corps of Engineers	Finger Lakes Ballroom
10:15 AM 10:45 AM		**Morning Break Sponsored by GenesisSolutions, An ABS Group Company** An opportunity to network with your peers and share knowledge/experience		Finger Lakes Foyer & IACC Foyer
10:45 AM 12:00 PM	Power Generation	**Power Generation Kick-Off Session** The Power Generation Kickoff serves two purposes. First, it offers the opportunity for power generation attendees to meet and network and secondly learn more about how different utilities are using Maximo. There will be panel discussion by three members sharing how Maximo is being used to support all aspects of asset management.	Moderator Clay Cook MUWG	Otisco
10:45 AM 12:00 PM	Electric Trans. & Distribution	**Transmission/Distribution Kick-Off Session** This Kickoff Session is an opportunity to Network with others attending from Transmission and Distribution. Key questions will be raised for group discussion that address current challenges facing T&D organizations. A brief introduction of T&D sessions at this workshop will be reviewed followed by some panel discussion with members sharing how Maximo is being deployed effectively.	Moderator Terry Saunders IBM	Skaneateles
10:45 AM 12:00 PM	Supply Chain	**Supply Chain Kick-Off Session** An introduction of the Maximo Supply Chain User Group steering committee & introductions from first time participants, changes to the Supply Chain Track at MUWG Workshops, followed by a brief discussion on upcoming Supply Chain Breakout Sessions.	Moderator Chet Johnson Duke Energy	Canandaigua
10:45 AM 12:00 PM	Water, Waste Water & Pipelines	**Water, Waste Water and Pipelines Kick-Off Session** An overview of the upcoming Water, Waste Water & Pipeline breakout sessions, followed by an introduction of Water, Waste Water & Pipeline members. Then, based upon discussion and topics of interest identified during the introductions, we will have a facilitated discussion on some of the topics.	Moderator Mel Bennett Mount Pleasant Water Works	Cayuga
10:45 AM 12:00 PM	Information Technology	**Information Technology Kick-Off Session** Introduction of IT members at this workshop followed, by an overview of upcoming Manager/Management breakout sessions. Then, based upon discussion and topics of interest identified during the introductions, we will have a facilitated discussion on some of the topics.	Moderator Rick Ulrich MUWG Gary Cooper IBM	Hemlock
10:45 AM 12:00 PM	Manager/ Management	**Management Kick-Off Session** The kick-off meeting will be used for introductions and to frame the expectations for the Management and Supervision that intend to participate in the Management Track. A review of each the management track sessions and expectations will be reviewed. Participants will have the opportunity to share what their organizations are doing to engage management.	Moderator Steve Reasor TVA	Keuka

DAY 1 – Tuesday, May 14, 2019 (Afternoon First Sessions)

**** Grey shaded Breakout Session's indicate that Maximo 7.6 will be demonstrated as part of the session ****

12:00 PM 1:00 PM	All attendees	**Networking Lunch Sponsored by MUWG** A plated lunch to promote discussion by interest group: Power Gen, T&D, Supply Chain, Water & Waste Water, IT and Transportation/Fleet		Grand Ballroom
1:00 PM 2:15 PM	General	**Breakout Session 1** **Three Seconds** **Purpose:** Three seconds to decide…and three seconds to grab a user's attention with engaging analytics. **Content:** Attend this session to see how you can transform the massive amounts of Maximo data into clear, engaging visualizations with Cognos Analytics. Details on the Maximo 761 entitlement to Cognos Analytics, along with reference materials and video links will be provided.	Pam Denny IBM	Otisco
1:00 PM 2:15 PM	Asset Management	**Breakout Session 2** **Location Asset Hierarchy – LCRA Arbuckle Reservoir** **Purpose:** Setting up a location hierarchy for a new facility presents many challenges. We will discuss using Maximo during all phases of the project to create a new location hierarchy. **Content:** LCRA is building the first significant new water supply in its basin in decades. The reservoir will increase the regions water supply and will be capable of storing 40,000 acre-feet of water. A new facility means new assets and the need to create a new location hierarchy in Maximo. This session will cover the difference between a location and asset, how to identify and name them, building the location hierarchy, onboarding new assets and why all of this is an important part of work and asset management.	Amanda Huston LCRA Rick Ulrich MUWG	Conesus
1:00 PM 2:15 PM	General / Asset Management	**Breakout Session 3** **Maximo Scheduler and Scheduler Plus** **Purpose:** IBM Maximo Scheduler enables planners and schedulers to graphically manage maintenance schedules on a Gantt chart. IBM Maximo Scheduler Plus is an end-to-end work management tool for Maximo Asset Management that builds upon Maximo Scheduler to enable users to manage large complex projects like shutdowns/turnarounds/outages. **Content:** This session will provide an overview of both, Maximo Scheduler and Maximo Scheduler Plus. Attendees will learn how both these offerings can help streamline maintenance and service scheduling practices through a single system of record i.e. Maximo.	Vikul Banta & Lori Pilgrim IBM	Hemlock
1:00 PM 2:15 PM	T&D, Water, Waste Water & Pipelines	**Breakout Session 4** **Basic Maximo Configurations MPW has Implemented to Unlock Growth and Value** **Purpose:** To provide an overview of numerous, relatively simple configurations Mount Pleasant Waterworks (MPW) has implemented during our continuing efforts to use Maximo to unlock growth and value and meet our organizational needs. We'll not only look at what we did, we'll also take a look "behind the scenes" at how we did these things. The primary goal is to show those who may not be familiar, how relatively easy it is to make **basic** configuration changes in Maximo. **Content:** In this session, we'll review a wide variety of relatively simple configurations MPW has made to Maximo in order to accommodate specific business needs and support work processes. Examples of what we'll cover include: some of the Start Center Result Sets and KPIs we're using; Custom (User Defined) Fields we've added; new and/or modified Crossover Domains and Relationships we've made to "automate" some of our new fields; Escalations with email notifications we use to automatically notify key personnel of certain circumstances; how we've configured Service Requests to track and report all customer initiated work; how we capture and track Billable Charges on customer-related Service Requests and Work Orders; how we identify work associated with Capital Projects or O&M Projects; and more.	Mel Bennett Mount Pleasant Water Works	Cayuga
1:00 PM 2:15 PM	Supply Chain	**Breakout Session 5** **Supply Chain Roadmap** **Purpose:** IBM Maximo Supply Chain Roadmap: Focus on Inventory Optimization **Content:** This session will provide an in-depth look at the inventory optimization capabilities of Oniqua, a recent IBM acquisition. Using analytic tools, together with Maximo extensive inventory data, Oniqua enables clients to better forecast asset failures and reduce unplanned downtime. Thereafter will be a short update on the current status of the Maximo Supply Chain Work Centers.	Dean LaPorte & Steven Sotwick IBM	Canandaigua
1:00 PM 2:15 PM	Power Generation	**Breakout Session 6** **How NYPA uses Maximo for Compliance (e.g. NERC/CIP/SAFETY)** **Purpose:** A discussion about how NYPA uses Maximo for Compliance. **Content:** This includes microprocessor assets and how they relate to NERC CIP. Modified Service Request application to log CIP events to be carried out in the field. Job Plan specifications will explain how NYPA uses fields to assist them with tracking all Safety, Environmental, and NERC compliance. Reports will be shown on what is monitored to make sure nothing gets missed.	Dan Herrmann NYPA	Skaneateles
1:00 PM 2:15 PM	Training	**Breakout Session 7** **Building Maximo Job Aids / Reference Guides** **Purpose:** This breakout session describes how the New York Power Authority uses a combination of these tools to help make the use of Maximo more efficient, productive, and consistent company wide. **Content:** Direction on how to build these aids will be offered and this session will be interactive as attendees will participate in building a job aid. Please plan to participate.	George Perry NYPA	Owasco
1:00 PM 2:15 PM	Manager / Management	**Breakout Session 8** **The Criticality of Executive Management's Role in the Implementations of an Asset Management System** **Purpose:** The criticality of executive management role in the implementations of an asset management system. How executive management aligns the organizations characteristic for asset performance from strategy to work execution. **Content:** Current state – number participates looking to implement vs the number that have implemented Maximo, successes and challenges. Why the strategy(roadmap) is important and why it's critical that executives embrace Execution of the roadmap- expectations and accountability. Why individual organizations cannot become an island.	Steven Reasor TVA	Keuka

DAY 1 – Tuesday, May 14, 2019 (Afternoon Second Sessions)

2:15 PM 2:45 PM	**Networking Afternoon Break Sponsored by MUWG** An opportunity to network with your peers, share ideas and move to other breakout sessions		Finger Lakes Foyer & IACC Foyer
2:45 PM 4:00 PM	General / Asset Management	**Breakout Session 9** **How Water and Electric Utilities are Getting Started with Asset Performance Using Maximo APM** **Purpose**: Ever wondered how to take the first step in understanding asset performance? Worried that you might not have the right data to drive effective analysis? The APM journey can now start effectively with the data you have in Maximo with Maximo APM – Asset Health Insights. Extend your Maximo environment to make use of data you have in Maximo already… cost, age, meter and inspection information to drive better decision making around asset replacement and/or maintenance. **Content**: This session will cover the concepts of getting started on the APM journey by using the data you have and preparing you for more sophisticated predictive or AI technologies down the road. Learn how water and electric utilities are leveraging their Maximo data to define asset health, and what value they are receiving from it.	Jim Crosskey IBM	Otisco
2:45 PM 4:00 PM	Power Generation	**Breakout Session 10** **Permit Management for Generation Plants** **Purpose**: Great River Energy's power generation plants manage multiple processes that require rigorously managed permits. This session will examine how we successfully moved the Hot Work Permit and Fire System Impairment permit processes from paper into the Maximo system. **Content**: During this session, we will share how we moved these processes from a collection of spreadsheets and documents into our Maximo system, using the Health, Safety, Environmental (HSE) industry solution. HSE provides excellent turn-key functionality which melded perfectly with our requirements and process. The solution value is only increased because the permit solution seamlessly integrates with our core EAM and system operations functions, including Operator Logging and Work Order Tracking.	Jade Warren Great River Energy	Conesus
2:45 PM 4:00 PM	IT	**Breakout Session 11** **Maximo Performance Tuning** **Purpose**: In this session we will look at the factors that affect Maximo performance from the network layer to Maximo. **Content**: We will discuss tuning at each of the layers to affect Maximo performance.	Darlene Nerden IBM	Hemlock
2:45 PM 4:00 PM	General	**Breakout Session 12** **Maximo for Utilities** **Purpose**: IBM Maximo for Utilities focuses on the requirements for the Transmission and Distribution of Electric, Gas and Water. **Content**: This session will update attendees on how Maximo is evolving to cover the common needs from this industry and will focus on the specific functionalities added by the Utilities industry solution, including a roadmap of future enhancements and use cases. This session is also an opportunity to discuss your Utilities future needs and provide input directly to IBM, engaging with our Maximo development program and team and helping it to become even better.	Vinicius Gramatz & Terry Saunders IBM	Cayuga
2:45 PM 4:00 PM	Supply Chain / Mobility	**Breakout Session 13** **Inventory and Business Process Too - Maximo Mobile** **Purpose**: While Maximo implementation has helped improve some inventory and purchasing functions for Penn State University's Office of the Physical Plant, some manual and labor-intensive tasks have remained in practice since launch. **Content**: Penn State will share the University's approach, supply chain considerations, and the process improvement considerations related to Maximo inventory and purchasing.	Joel Myers Penn State University	Canandaigua
2:45 PM 4:00 PM	Power Generation	**Breakout Session 14** **How to Improve Data Quality** **Purpose**: NYPA is developing an asset information tool that gives employees across the state access to accurate, real-time information on the quality of their asset data. Launched on Nov. 1, the asset information tool is being developed with the goal of improving data quality, which is a key component for achieving ISO 55001 accreditation, an international asset management standard, and a significant focus for NYPA in 2019. **Content**: As part of NYPA's ISO55000 Certification efforts, data and data quality are key ingredients to our success. This breakout session will discuss NYPA's development of a tool designed to measure and improve its Maximo data quality and elevating data as an asset across the organization with the goal of empowering staff for improved short and longterm decision making of our assets. Information is a key component to the success of NYPA's Asset Information Group to deliver the right information to the right people, at the right time, via the right technology to make informed decisions.	Leonard Caputo NYPA	Skaneateles
2:45 PM 4:00 PM	General	**Breakout Session 15** **Keeping Maximo documentation current and easily accessible to users in a changing environment** **Purpose**: SRP did not have a standardized repository for all documents across all business areas. SRP wanted a learning portal to onboard users and reference content specific to their department and roles. They wanted an internal MAXIMO Google and a way to onboard new users. **Content**: This session will discuss SRP's solution, a portal was created that is accessed directly from the help icon in MAXIMO. All MAXIMO material is updated for each release. Business unit representatives help update existing training content. There is no need for mass emails and all training content is easily accessible.	Jody Damron Salt River Project	Owasco
2:45 PM 4:00 PM	Manager / Management	**Breakout Session 16** **Lessons Learned from Mergers & Acquisitions** **Purpose**: A discussion on the business approach and lessons learned during mergers and acquisitions (M&A) with Maximo. **Content**: The era of M&A in the power generation sector continues to create challenges for the business to bring new users and their data from different applications and/or business processes into an existing instance of Maximo.	Shane Turner Vistra Energy	Keuka

Day 2 – Wednesday, May 15, 2019 (Morning)

Time	Track	EVENT/PRESENTATION	Presenter	Location
7:00 AM 8:00 AM	All Attendees	**Continental Breakfast Sponsored by MUWG**		Grand Ballroom
8:00 AM 8:15 AM	General	**MUWG Business Information** MUWG Chairman MUWG Program Manager IBM Maximo Management Committee Representative	Bobby Shewmake MUWG Chairman Southern Co. Clay Cook MUWG Program Manager Terry Saunders IBM Maximo Representative	Finger Lakes Ballroom
8:15 AM 8:45 AM	General	**IBM Maximo Presentation** **Maximo APM: Asset Performance Management for Energy & Utilities: Doing the Right Maintenance at the Right time!** Asset Management is all about delivering business value. Within Utilities, Assets are directly connected to the revenue stream. IBM Watson is making significant investments to support the entire asset life cycle with Asset Performance Management. Today we provide a set of out of the box applications with pre-built advanced analytics on an open data model. This data science tooling provides an application development environment for a utility to extend across the business. Where you begin depends on where your business attention is most needed. Hear how IBM Maximo is delivering AI, AR, Cognitive Computing and Predictive Maintenance for Maximo.	Terry Saunders IBM	Finger Lakes Ballroom
8:15 AM 10:15 AM	Supply Chain	**Presentation** **Maximo Supply Chain Users Group – General Session** **Maximo Best Practices and User Usability Panel Discussion** Please join Duke Energy's Fuzzy Merritt, Southern Company's Madelyn Woodruff and TVA's Daniel Bell in a panel discussion and demonstration of innovative ways to use Maximo to its fullest potential. These three companies have a long history with Maximo and have learned many best practices that will be shared as well as an open Q&A session. The General Session will end with an interest gathering discussion of future agenda topics.	Chet Johnson Duke Energy Madelyn Woodruff Southern Co. Daniel Bell TVA Fuzzy Merritt Duke Energy	Canandaigua
8:45 AM 9:30 AM	General	**Presentation** **Maximo IT and The Data Black Hole** Storing data in Maximo is the easy part. Getting it out can be another job all together. Many companies store massive amounts of digital information but, we all need to make that data useful to make good business decisions. Most people ask for data, but they usually don't get it the way they want it. Often this is because they really don't know what they want, because they don't know what really exists. This presentation will discuss the organizational structure that NYPA put in place for its Maximo 7 upgrade and the new organizational structure that we have matured to. The presentation will integrate the IT structure with how users in the field benefit from IT and how IT benefits from the users in the field to from an Asset Management perspective in pursuit of ISO 55000.	Rob Piascik Senior Vice President Chief Information Officer & Dan Herrmann Regional Manager Transmission NYPA	Finger Lakes Ballroom
9:30 AM 10:15 AM	General	**Presentation** **Engineering Processes and Asset Configuration Management in Maximo** Bruce Power is in the process of migrating enterprise asset management software to Maximo. Processes around configuration management and Engineering Design changes for Bruce Power were reviewed with a focus on efficiency improvement and integration into Maximo. Goals and objectives of the Maximo transition for configuration management processes (including development of process barriers, digital forms and workflow approvals as well as data migration challenges) will be described along with a summary of design lessons learned and an overview of the finalized Maximo configuration.	Nathan Reade Bruce Power	Finger Lakes Ballroom
10:15 AM 10:45 AM		**Morning Break Sponsored by MUWG** An opportunity to network with your peers and share knowledge/experience		Finger Lakes Foyer & IACC Foyer

DAY 2 – Wednesday, May 15, 2019 (Morning Sessions)

10:45 AM 12:00 PM	Mobility	**Breakout Session 17** **Maximo Mobile Anywhere Product Update** **Purpose:** The Maximo Anywhere mobile application integrates capabilities from Maximo Asset Management's solutions to provide a single vendor product for improving productivity in the field. **Content:** In this session, we'll delve into the details on Anywhere's current functional features and platform support, best practice usage and roadmap. Reference materials and instructional videos will be highlighted, along with product demonstrations.	Pam Denny & Robert Blain IBM	Otisco
10:45 AM 12:00 PM	Nuclear Power	**Breakout Session 18** **Bruce Power's Nuclear Power Implementation** **Purpose**: Bruce Power's Nuclear implementation of Engineering Process Controls and Configuration Management. **Content**: This will be a deeper dive from the general session presentation with Q&A.	Nathan Reade Bruce Power	Conesus
10:45 AM 12:00 PM	IT	**Breakout Session 19** **Upgrading Maximo – An IT Perspective** **Purpose**: NYPA has upgraded Maximo twice within the past four years. **Content**: This breakout session will discuss the IT challenges, solutions, and lessons learned for both a Major and Minor Upgrade.	Parik Daware NYPA	Hemlock
10:45 AM 12:00 PM	General	**Breakout Session 20** **Maximo Inspections Application Solution Review & Roadmap** **Purpose**: Provide an overview of the current Maximo Inspections Application and most current release. **Content**: Maximo 7.6.1.0 includes a new enhanced version of Inspections Module. It leverages the new Maximo Interface with enhanced user experience to make the management of all aspects required by an Inspection process easy and intuitive to use. Inspections generally use forms (templates) that vary by industry, client and asset type. The form is the guide for inspectors to record current asset or location conditions in the field using a mobile device. Join us and provide your input.	Vinicius Garmatz IBM	Cayuga
10:45 AM 12:00 PM	Supply Chain	**Breakout Session 21** **Consignment & Long Lead Time** **Purpose**: Long Lead Time Process and Maximo Consignment Functionality **Content**: Please join Duke Energy's Fuzzy Merritt as he demonstrates how Duke Energy uses a Long Lead time task to preorder materials with long lead times. For the 2nd half of the session Fuzzy will demonstrate Duke Energy's use of the Maximo Consignment functionality.	Fuzzy Merritt Duke Energy	Canandaigua
10:45 AM 12:00 PM	General / Asset Management	**Breakout Session 22** **Maximo APM (Asset Performance Management) for Energy & Utilities - A Deep Dive and Demo into Unlocking Growth & Business Value** **Purpose:** This is a deeper dive into Maximo APM for E&U with demonstration and discussion **Content:** Maximo APM for E&U is an application development environment for a utility to extend across the business and supports: Asset Performance Management; Asset Investment Planning; Predictive Maintenance; Situational Awareness; Connectivity Analytics to accurately report meter to phase and specific solutions for Vegetation Management and Wind Farm Operations and Maintenance. Come here how this solution is being deployed in Utilities and further developed to unlock business value.	Terry Saunders & Tony Carrato IBM	Skaneateles
10:45 AM 12:00 PM	General	**Breakout Session 23** **Con Edison's Use of "Smart" Location IDs to Facilitate Numerous Work Management Solutions** **Purpose**: Using an intuitive nomenclature, for your Maximo Location ID, is the foundation to a wealth of work management solutions, and increased user understanding. An auto-numbered location ID provides very little information as to the specific asset involved on a work order or PM, unless you pair it with other fields to paint the whole picture. At Con Edison, we implemented Location ID's that are intuitive, in that they tell the user significant information about the asset, without having to pair the location with other fields. **Content**: This session will demonstrate the many advantages to using "Smart" Location ID's and discuss other ways Con Ed has innovated the location hierarchy.	Bob Fyke Con Edison	Owasco
10:45 AM 12:00 PM	Manager / Management / IT	**Breakout Session 24** **"Journey to Agile" Managing an EAM Portfolio in an Agile environment** **Purpose:** Duke Energy's journey to Agile from a Waterfall implementation. **Content:** A discussion of the interplay between support, roadmap/upgrades and transition to an Agile delivery. What this means for roles and responsibilities, setting up, organization, integrating/educating business stakeholders and lessons learned. Followed with Q&A.	Chris Anderson Duke Energy	Keuka
12:00 PM 1:00 PM	All attendees	**Networking Lunch Sponsored by MUWG** **A plated lunch to promote discussion by interest group: Power Gen, T&D, Supply Chain, Water & Waste Water, IT, Fleet and Management**		Grand Ballroom

DAY 2 – Wednesday, May 15, 2019 (Afternoon Sessions)

1:00 PM 2:15 PM	IBM Maximo	**Breakout Session 25** **Exploring Maximo Work Centers** **Purpose**: "Going Digital" in Maximo is even easier now with the advent of Work Centers. With Maximo 7.6.0.5 and above, one can access and complete daily tasks without opening multiple applications. Work Centers are role-based user interfaces that you can access on any connected device, including desktops, notebooks, tablets, or smartphones. **Content**: This breakout session will demonstrate many of the new features and capabilities of Maximo Work Centers.	Robert Blain IBM	Otisco
1:00 PM 2:15 PM	General / IT	**Breakout Session 26** **Maximo Support – How to Provide a High-Quality Maximo Support function** **Purpose**: NYPA has developed a Maximo Support function that allows users to consult with a group of experts from various disciplines to resolve errors, repair technical issues, and answer questions. By using a group mailbox as a single contact point, the request is routed to the appropriate expert for resolution. After the request has been routed, the expert then works with the requestor on a one on one basis to resolve the issue. **Content**: Maximo administration is a centralized function at NYPA which allows for consistency and standardization across our sites. NYPA's Maximo Support model enables users to have a central point of contact for system modifications, enhancements, error resolution and general questions. Requests are logged and prioritized based on business need.	Tanbera Chowdhury & Raihana Azad NYPA	Conesus
1:00 PM 2:15 PM	Asset Management	**Breakout Session 27** **Using Maximo to Create an Asset Maintenance Plan** **Purpose:** A beginner to intermediate level demo on how LCRA uses Maximo to create maintenance plans. **Content:** This session will provide examples of how the LCRA uses assets, locations, and job plans to create a preventative maintenance program. This session will also include a demo on how to use queries access the information collected in Maximo.	Annie Wooten LCRA	Hemlock
1:00 PM 2:15 PM	IBM Maximo	**Breakout Session 28** **IBM Maximo Product Update** **Purpose:** Innovating Maximo for tomorrow – an update on offerings and roadmap from IBM. **Content:** Get a view from IBM on how you can benefit from the investments being made across the Maximo portfolio and the delivery of new offerings and innovative technology like AI (Watson), AR and analytic insights. See how IBM's focus on user experience and the availability of new intuitive tools will help you improve asset maintenance practices, increase first time fix rates, improve asset uptime and enhance asset reliability and performance.	Kim Woodbury IBM	Cayuga
1:00 PM 2:15 PM	Supply Chain	**Breakout Session 29** **Managing MRO Purchasing at Southern Company** **Purpose**: Performing as an "In House" Integrator for "Low Dollar / High Turnover" PO Processing. **Content**: This presentation will demonstrate how Southern Company uses a 3rd party tool to manage over 17 categories and 40,000 priced line items, accounting for 50% of Generation PO transactions.	Melissa McKeever Perley Southern Company	Canandaigua
1:00 PM 2:15 PM	General / T&D	**Breakout Session 30** **IBM Maximo Spatial Asset Management Review and Roadmap** **Purpose**: Review of current capabilities and results achieved by integrating Maximo and GIS along with a roadmap of future capabilities. **Content**: Asset management can be enhanced with the integration of Maximo and GIS by providing an operational view of our assets based on current state/condition and overall health. Maximo's rich information about our assets can be visualized in ways that bring them to our attention, help us prioritize work by physical locations, understand how long problems have existed, and help. This session includes a live demo of Maximo Spatial built on Esri's ArcGIS server technology along with an overview of future functionality and use cases.	Joao Maior & Gary Cooper IBM	Skaneateles
1:00 PM 2:15 PM	General	**Breakout Session 31** **Maximo HSE Health Safety and Environment Supported by IoT Worker Insights and Safety Wearables** **Purpose**: IoT Worker Insights is a cloud service offering that collects and analyzes data from sensors - such as wearable devices and environmental sensors - to detect risks that are related to the employee work environment. It can detect falls, fatigue, heat exposure, high CO2 levels and many other potential safety events. **Content**: In this context, these safety events can trigger the creation of an Incident record in Maximo HSE / Maximo for Oil and Gas and be handled by the Incident Management process in a way that an action can be taken to address the unsafe condition. This presentation will show a brief overview of the integration architecture between IoT Worker Insights and Maximo HSE followed by a demonstration.	Kyle Harding IBM	Owasco
1:00 PM 2:15 PM	Manager / Management	**Breakout Session 32** **Why and How Management Needs to Use Asset and Resource Information to Determine the Areas and Level of Maximo Training for Themselves, Supervisors and Crafts** **Purpose:** A major finding within our industry sector is insufficiently trained staff at all levels. Many training programs are ineffective because the training is not focused by management to meet current and future business requirements. **Content:** This working session and discussion can be used to create criteria for management's involvement with the objectives for staff training, which is essential for the successful use of the Asset and Resource database configuration and use of Maximo.	Clay Cook MUWG	Keuka
2:15 PM 2:45 PM		**Networking Afternoon Break Sponsored by MUWG** An opportunity to network with your peers, share ideas and move to other breakout sessions		Finger Lakes Foyer & IACC Foyer

DAY 2 – Wednesday, May 15, 2019 (Afternoon Second Sessions)

Time	Track	Session	Presenter	Room
2:45 PM 4:00 PM	IBM Maximo	**Breakout Session 33** **"Eyes up, hands down: Leveraging Voice interaction with Maximo"** **Purpose:** Imagine standing at a transformer and asking "Hey Maximo. When was the last work order completed on this asset? What's the current health score?" and having that information quickly presented back to you. **Content:** Vinicius, is the Maximo Architect that designed the Inspections applications. With Maximo 7.6.1 Inspections is now integrated with Watson conversational services to provide a voice guided and hands free inspection execution process. This is just the first step. Vinicius and the team are working to take this to the next level with Watson Assistant.	Vinicius Garmatz & Terry Saunders IBM	Otisco
2:45 PM 4:00 PM	Training	**Breakout Session 34** **Maximo Training – Lessons Learned** **Purpose**: NYPA has offered many different types of training concentrated on Asset Information and Management using Maximo. **Content:** This breakout session will be a discussion on what we learned from our successes and failures, what worked and what didn't and why. This session is designed to be an interactive discussion with audience participation.	George Perry NYPA	Conesus
2:45 PM 4:00 PM	General / Mobility	**Breakout Session 35** **How Technology is Fueling Change at our Power Utility: Lessons From a Maintenance Scheduler** **Purpose**: Provide hard lessons learned while disrupting unhelpful company and cultural obstacles when implementing Maximo, AKWIRE vScheduler, and EZ Max Mobile. **Content**: This session will present real-world, brutally honest lessons learned at Intermountain Power Service Corporation (IPSC) and the eye-opening solutions we found to the problems we created.	Kelly Schena IPSC	Hemlock
2:45 PM 4:00 PM	Water & Waste Water	**Breakout Session 36** **Utilizing Maximo to Meet Requirements of America's Water Infrastructure Act (AWIA) of 2018** **Purpose:** On October 23, 2018, America's Water Infrastructure Act (AWIA) was signed into law. The law requires community (drinking) water systems serving more than 3,300 people to develop or update risk assessments and emergency response plans (ERPs). **Content:** This session will discuss Onondaga County Water Authority's unique approach to meet this requirement and manage all the required data for conducting the vulnerability assessment by integrating it into their existing asset and work management system, Maximo.	Michael Hooker OCWA	Cayuga
2:45 PM 4:00 PM	Supply Chain	**Breakout Session 37** **Emptoris Replacement Project at Southern Company** **Purpose**: Southern Company's process to select a 3rd party application for spend analysis, electronic sourcing and supplier maintenance. **Content**: This session will cover the selection process, from requirements gathering to solution recommendation. The discussion will also include the anticipated applications of the tool along with benefits in supporting organizational strategy.	Heather Lee Southern Company	Canandaigua
2:45 PM 4:00 PM	Mobility	**Breakout Session 38** **Maximo Field Service Management (Anywhere and Scheduler)** **Purpose:** IBM Maximo Anywhere (Mobility) and Scheduler product updates. For Enterprise Asset Management (EAM), the next frontier is mobility: maximizing your field work force to increase productivity and reduce errors by capturing data at the work source and identify problems before they happen. **Content:** The session will look into the IBM mobility and scheduler options. We will provide an overview of the Maximo Anywhere and Scheduler strategy and evolution, latest product updates, future direction and investments and product demonstrations.	Pam Denny & Lori Pilgrim IBM	Skaneatelea
2:45 PM 4:00 PM	Nuclear Power / Generation	**Breakout Session 39** **Maximo for Nuclear Power Update... Did I hear you call it "PowerGen"** **Purpose**: Let's peel away the label and examine business functions and applications applicable to the entire MUWG user community. **Content**: A high speed tour of business functions and the latest release that will show a powerful and a fully integrated EAM and EOM (Enterprise Operations Management) system. We'll follow that intro with the attendees selecting topics to do deeper dives on for the remainder of the session.	Mark Bengis IBM	Owasco
2:45 PM 4:00 PM	Manager / Management	**Breakout Session 40** **Capturing assessments, inspections and rounds results as data points (digitally) in Maximo Versus the Traditional Paper Format** **Purpose:** DTE Energy has multiple projects regarding mobility and its different uses across multiple business units. This includes but is not limited to electric generations and distributions, gas transmissions and storage operations as well as distributions, facilities, fleet and many more. From an Asset Management perspective, there are many reasons why a company like DTE Energy would want to capture everything related to an asset as a digital data point versus the traditional paper form. **Content:** This session will discuss the pros and cons of capturing all inspections results as data point versus the traditional paper forms many of us are still using today. Including the impact of such a transition on its overall Asset Management Strategy and reasons why it will become critical for DTE to transition to digital data point from a Management perspective. Focus will be on putting the data in Maximo and why it is needed as opposed to the tools being used.	Sebastien Cournoyer DTE Energy	Keuka
4:00 PM 4:10 PM	General	**FILL OUT YOUR CONFERENCE EVALUATION IN GUIDEBOOK & MAKE YOUR WAY TO THE FINGER LAKES BALLROOM**		Finger Lakes Ballroom
4:10 PM 4:25 PM	General	**CLOSING REMARKS – DOOR PRIZES**		Finger Lakes Ballroom