

Privacy Policy

Valg Studio respects your privacy and is committed to protecting your personal data. This Privacy Policy describes how we may collect and use personal data and the rights granted to our visitors and customers regarding their respective data.

By accessing or using this website or any of our Services, you signify your approval of the terms set out in this Privacy Policy and other terms and policies posted on our website. If you do not agree to this Privacy Policy, you must leave this website and discontinue all use of any of our Services.

1. Information we collect from our Users placing an order

If you use our Services to place order we collect the following data to confirm your identity, contact you, invoice you, and otherwise provide our Services.

- > Name, surname / company name
- > Shipping and billing address
- > Email address
- > Payment details
- > IP address and device data
- > Other information that you share with us while using our Services or during checkout

We collect the above-mentioned personal data when the User uses or accesses our Services, places an order, or signs up for newsletter.

Upon starting to use our Services or when you subscribe to our blog or newsletter, we may process your email address to send you informative materials. At any point in time you can unsubscribe from receiving the above-mentioned information in our email footer.

2. Information collected from Valg Studio website visitors

Upon visiting our website, requesting customer support, or subscribing to our newsletter or using blog, we may collect and process the following information related to you.

To ensure a smooth customer support experience, we process information that you provide on our website (eg. comment section of our blog), in emails, or through other means of communication you have used. For this purpose, we may process:

- > Your name
- > Email address
- > Website address
- > Any information that you share
- > IP address
- > Your device and browser

We use this information to provide and enhance our Services and answer any questions you may have.

3. What do we do with your information?

When you purchase something from our store, as part of the buying and selling process, we collect the personal information you give us such as your name, address and email address. When you browse our store, we also automatically receive your computer's internet protocol (IP) address in order to provide us with information that helps us learn about your browser and operating system.

Email marketing:

When you sign up to our newsletter we will send you email about our store, new products and other updates.

4. Consent

When you provide us with personal information to complete a transaction, you sign into your PAYPAL account, place an order, arrange for a delivery or return a purchase, we imply that you consent to our collecting it and using it for that specific reason only. If we ask for your personal information for a secondary reason, like marketing, we will either ask you directly for your expressed consent, or provide you with an opportunity to say no.

How do I withdraw my consent?

If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at anytime, by emailing us or, in the case of our e-newsletters, unsubscribing directly.

5. Disclosure

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

6. Wix.com

Our store is hosted on Wix.com. They provide us with the online e-commerce platform that allows us to sell our products and services to you. Your data is stored through Wix.com's data storage, databases and the general Wix.com application. They store your data on a secure server behind a firewall.

7. Third-party services

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us. However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in

respect to the information we are required to provide to them for your purchase-related transactions. For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers. In particular, remember that certain providers may be located in or have facilities that are located a different jurisdiction than either you or us. So if you elect to proceed with a transaction that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located. Once you leave our store's website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our website's Terms of Service.

Links:

When you click on links within our store, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

Google analytics:

Our store uses Google Analytics to help us learn about who visits our site and what pages are being looked at. We do not share this information with third-parties and are used internally to enable better user experience.

8. Security

All credit card information is processed by Paypal. We believe that they appropriately protect your information but you should review their privacy practices. To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed. We endeavor to protect the privacy of your Personal Information we hold in our records, but we cannot guarantee complete security. Unauthorized entry or use, hardware

or software failure, and other factors, may compromise the security of user information at any time.

9. Cookies

Whenever you interact with our website, we may automatically receive and records information on our server logs from your browser including your IP address, “cookie” information, and the page you requested. “Cookies” are identifiers we transfer to your computer through your browser that allow us to recognize your browser and tell us how and when pages in our site are visited and by how many people. You may be able to change the preferences on your browser to prevent or limit your computer’s acceptance of cookies, but this may prevent you from taking advantage of certain of our site’s features.

10. Age of consent

By using this site, you represent that you are at least the age of majority in your state or country of residence, or that you are the age of majority in your state or country of residence and you have given us your consent to allow any of your minor dependents to use this site.

11. Changes to this privacy policy

The General Data Protection Regulation is new and the ICO is still issuing new bits of guidance about how businesses should follow it. So, you may see little updates to our privacy policy over the coming months. Be sure to check in and have read every now and then. Thank you.

12. If you have any questions about this privacy policy, or would like to exercise any of your rights, please email us at valgstudio@gmail.com