



# Choosing a Home Care Agency That Fits Your Needs in West Texas

At Home Care Assistance of West Texas, we are committed to helping families make the best possible decision regarding care for their loved ones. Our checklist of the most important questions to ask a potential home care provider is meant to assist you in your evaluation process.

		Company #2	Company #3
Has the company been responsive, informative and professional?	✓ We are available 24/7 as a professional resource for you and your family		
Are the caregivers screened, bonded and insured?	✓ We hire only 1 in 25 applicants and conduct extensive screening and background checks		
Does the company employ its caregivers and take care of taxes, withholding and workers' compensation?	✓ Our caregivers are employees, not contractors, to protect our clients from liability		
Does the company conduct any caregiver training such as The Balanced Care Method™?	✓ Our Balanced Care Method™ training emphasizes healthy body, mind and spirit		
Does the company guarantee a personality match and offer caregiver interviews?	✓ We ensure a personality match and will not change your caregiver as long as you're satisfied		
Does the company offer back-up caregivers in case of emergency?	✓ We have an extensive roster of trained employees available for all our clients' needs		
Is the care manager available on-call 24/7, including nights and weekends?	✓ We are available 24/7 for our clients' needs including evenings, holidays and weekends		
Does the company perform regular quality assurance visits, client satisfaction reviews and caregiver evaluations?	✓ We conduct regular quality assurance visits along with other tools to ensure client satisfaction		
Does the company offer a satisfaction guarantee without any long-term contracts or commitments?	✓ We require no long-term contracts so you can use our services for as long as you need them		
Is the company a recognized leader in the senior care industry with published books on senior wellness and caregiving?	✓ We are a recognized leader in the industry. Ask us for more information on our books		

For more information on our services, visit [www.hcawesttexas.com](http://www.hcawesttexas.com) or call 432-695-6489

Our mission at Home Care Assistance is to change the way the world ages. We provide older adults with quality care that enables them live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, the responsiveness of our staff and our expertise in Live-In care. We embrace a positive, balanced approach to aging centered on the evolving needs of older adults.



# Home Care ASSISTANCE

(432) 695-6489

**Located Just North of Midland Country Club**  
 Houston Business Park  
 6415 North Hwy 349, Bldg 13  
 Midland TX, 79705

[www.HCAWestTexas.com](http://www.HCAWestTexas.com)

<b>Liability Issues When You Hire Your Caregiver</b>	<b>Use an HCA Caregiver</b>	<b>Hire Your Own</b>
<p>If you hire a caregiver directly as an “independent contractor” to save money, the caregiver is really an “employee.” That exposes you to all expenses, liabilities and risks of having an employee.</p> <p>Caregivers who work the hours you specify, follow your directions, and use your home and equipment (e.g., dishwasher, washer &amp; dryer, vacuum, kitchen and household equipment) are legally your employees – not independent contractors.</p> <p><b>If the caregiver is injured on the job (for example, a back injury that won’t heal), who is liable?</b></p>	<p><b>HCA is Liable</b></p> <p>HCA caregivers are covered by Workers Compensation insurance. That is an expense we cover for you.</p> <p>The caregiver cannot make a claim against you or sue you for medical bills, loss of income, or pain &amp; suffering damages. Workers Compensation insurance is the caregiver’ exclusive remedy for those things, by law.</p>	<p><b>You are legally Liable</b></p> <p>Without Workers Compensation insurance, you are liable for your injured caregiver’s damages.</p> <p>Even if you and the caregiver have an agreement that the caregiver won’t sue you, that “agreement” is not legally binding and you are <i>still</i> legally liable for \$10,000’s or \$100,000’s - even if the injury was not your fault.</p> <p><b>That’s the truth! Ask a Workers Compensation attorney.</b></p>
<p><b>Who has to withhold the caregiver’s income taxes (federal and state) and Social Security and Medicare taxes?</b></p>	<p><b>HCA is Liable</b></p> <p>The caregiver is our employee and we withhold these taxes from the caregiver’s paycheck and pay the money to the government.</p>	<p><b>You are Liable</b></p> <p>The caregiver is your employee. You must withhold the taxes from the caregiver’s pay and pay it to the government. The IRS and Texas hold you liable.</p> <p>Even if you and the caregiver have an agreement that you won’t be liable, you are still legally liable.</p>

## Use a HCA Caregiver (or hire your own?)

When You Look At The Liabilities, Which Choice Really Costs More?

Over →

<b>Liability Issues When You Hire Your Caregiver</b>	<b>Use an HCA Caregiver</b>	<b>Hire Your Own</b>
<b>What if a caregiver takes valuables from your home?</b>	<p style="text-align: center;"><b>HCA is Liable</b></p> <p>First of all, we carefully screen our caregivers and only hire 1 of every 25 applicants.</p> <p>Our caregivers have passed a nationwide criminal background check.</p> <p>If a caregiver takes something from your home, we are insured to make you whole.</p>	<p style="text-align: center;"><b>You are Liable</b></p> <p>You would need to check with your insurance company to see if your loss is covered or excluded.</p>
<b>Who is liable if a caregiver doesn't provide good care?</b>	<p style="text-align: center;"><b>HCA is Liable</b></p> <p>We have professional liability insurance to compensate our clients for injuries sustained as a result of caregiver negligence.</p> <p>We screen caregiver applicants thoroughly and conduct national criminal background checks, and we conduct a proprietary psychological screening test.</p> <p>We carefully select caregivers for each client who are trained and experienced in the specific needs of the client.</p> <p>Our caregivers receive ongoing monitoring from a Client Care Manager (CCM) who is responsible for the client's care.</p> <p>Through <b>HCA University®</b> our caregivers learn the latest in caregiving skills and methods:</p> <ol style="list-style-type: none"> <li>1. Nutrition via our Balanced Care Method®;</li> <li>2. Dementia intervention via our proprietary CTM (Cognitive Therapeutics Method®); and</li> <li>3. Assistance with activities of daily living (ADLs).</li> </ol>	<p style="text-align: center;"><b>You are Liable</b></p> <p>Your homeowner's insurance may not cover this since the caregiver is being paid to work in your home and is legally an employee. You would need to check with your insurance company to see what coverages are included or excluded.</p>

**Call us today to schedule a Free In-Home Assessment!**

**432-695-6489**

## Meet The Warren Family

Thank you for considering Home Care Assistance of West Texas. Our Family is always ready to foster people helping people, caring for and about your loved ones. Thank you for your trust. As Midland locals, we understand the challenges families face when caring for an elderly loved one. It will be our pleasure to help you answer any questions or concerns.



We are a Senior Home Care Company serving West Texas. Our office here in Midland Texas is locally Veteran Owned and Operated since September 1st, 2013 when we became a part of the Home Care Assistance Family. We believe the difference between being in the Home Care business and just being another home caring company is the caliber of our team of caregivers, our guiding HCA core principles and the management team of Home Care Assistance of West Texas. It is the enthusiasm that our caregivers display in providing quality and dependable home care to our clients that makes Home Care Assistance special. They are our most valued resource and we treat them like it. Home Care Assistance of West Texas is “Changing the Way the World Ages”. Call us today at (432)695-6489 to set up a Free In-Home Care Assessment and learn more about our services.

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### Our Mission:

Our mission at Home Care Assistance is to change the way the world ages. We provide older adults with quality care in West Texas that enables them to live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, the responsiveness of our staff and our expertise in 24 Hour Care. We embrace a positive, balanced approach to aging centered on the evolving needs of older adults.



**WE UNDERSTAND:**

**“THERE'S NO PLACE LIKE HOME.”**

**WHY OUR COMPANY?**

We provide a comprehensive **FREE** In-Home Assessment to determine level of care.

We have a unique **wellness approach** to home care called the Balanced Care Method™.

We offer Cognitive Therapeutics Method™, an **activities based** program for our Dementia clients.

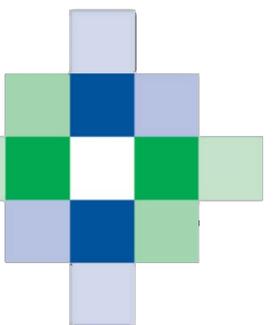
We take great pride in the **experienced, quality** Caregivers we employ.

Continual **communication** from our office keeps the entire family informed.

We are on call **24/7**

We don't require a long-term contract, encouraging clients to **try us** to see if home care is the right fit for them.

It's not  
"like home"...  
it is home.



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