

WHAT DID YOU SAY?!

1. State the problem.

2. Use a helping strategy.

I'M NOT SURE

I just want to make sure.



REPEAT

Say it back in your own words to check.

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I GOT PART OF IT

I just need the part I missed.



SPECIFY

Ask for only the missed part so you can put it together yourself.

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TOO MUCH INFO.

I just need to break that down.



UNLOCK

Pull out the key info.

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THAT DID NOT MAKE SENSE

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PICTURE

Imagine the sequence in a picture.

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I NEED SOME HELP

I just need that information in a different way.



TELL

Identify what you need and tell/ask for it.