Edgewave SPAM Filter

101 SPAM Filter Basics

Have you ever had an email you were expecting, not show up in your inbox?

If this happens call the sender, and make sure they sent the email 1st.
Next go to the **Diodecom.net** website and login to our SPAM filter called "**Edgewave**".
The link is in the middle of the main page under "**Edgewave Email Filter**".

This is the initial Edgewave login screen

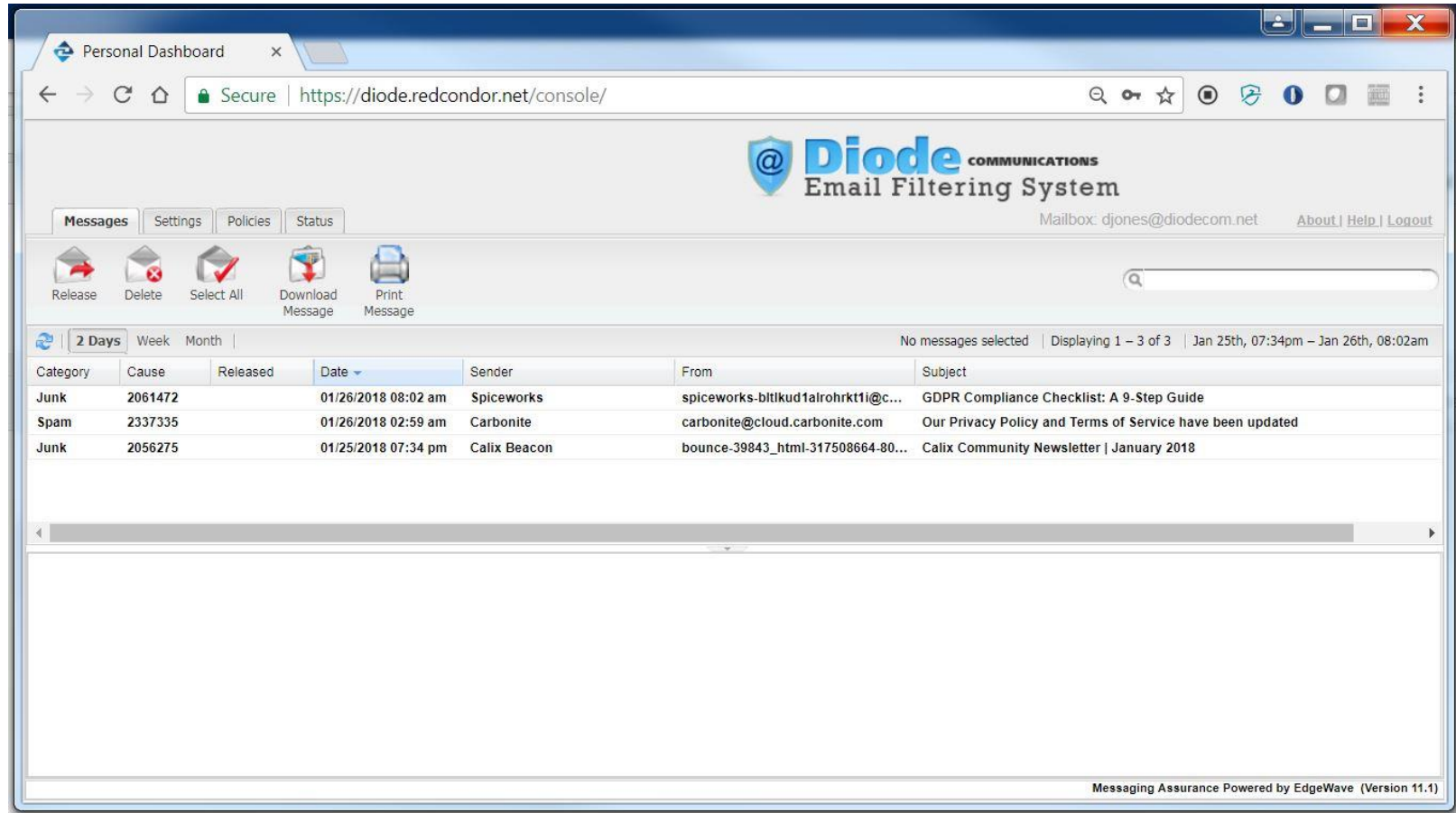https://diode.redcondor.net/console/

Login with your current email address and password.
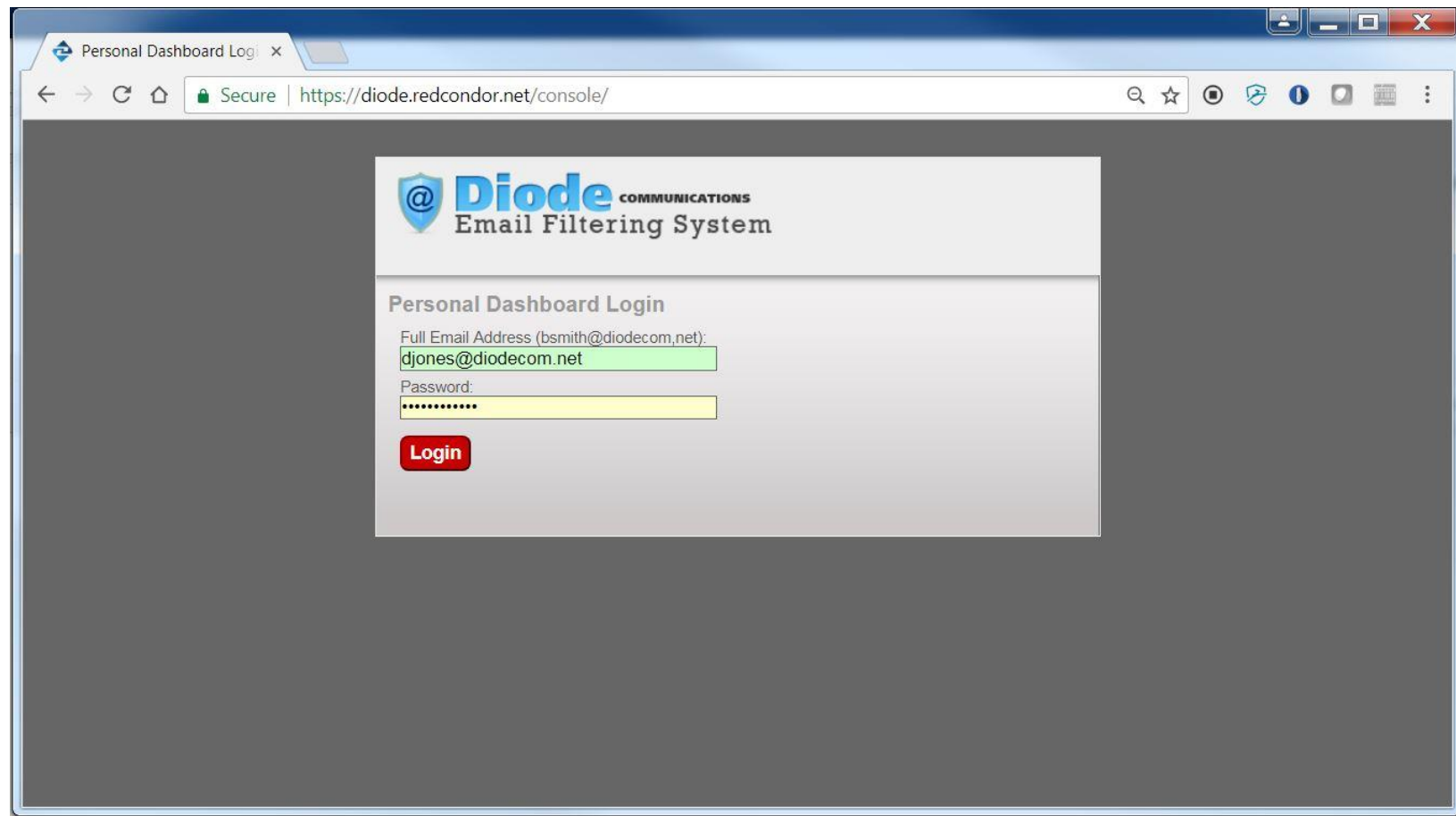
This is the Edgewave dashboard

Make note of the different tabs (Messages, Settings, Policies, Status) and all the options with each tab.
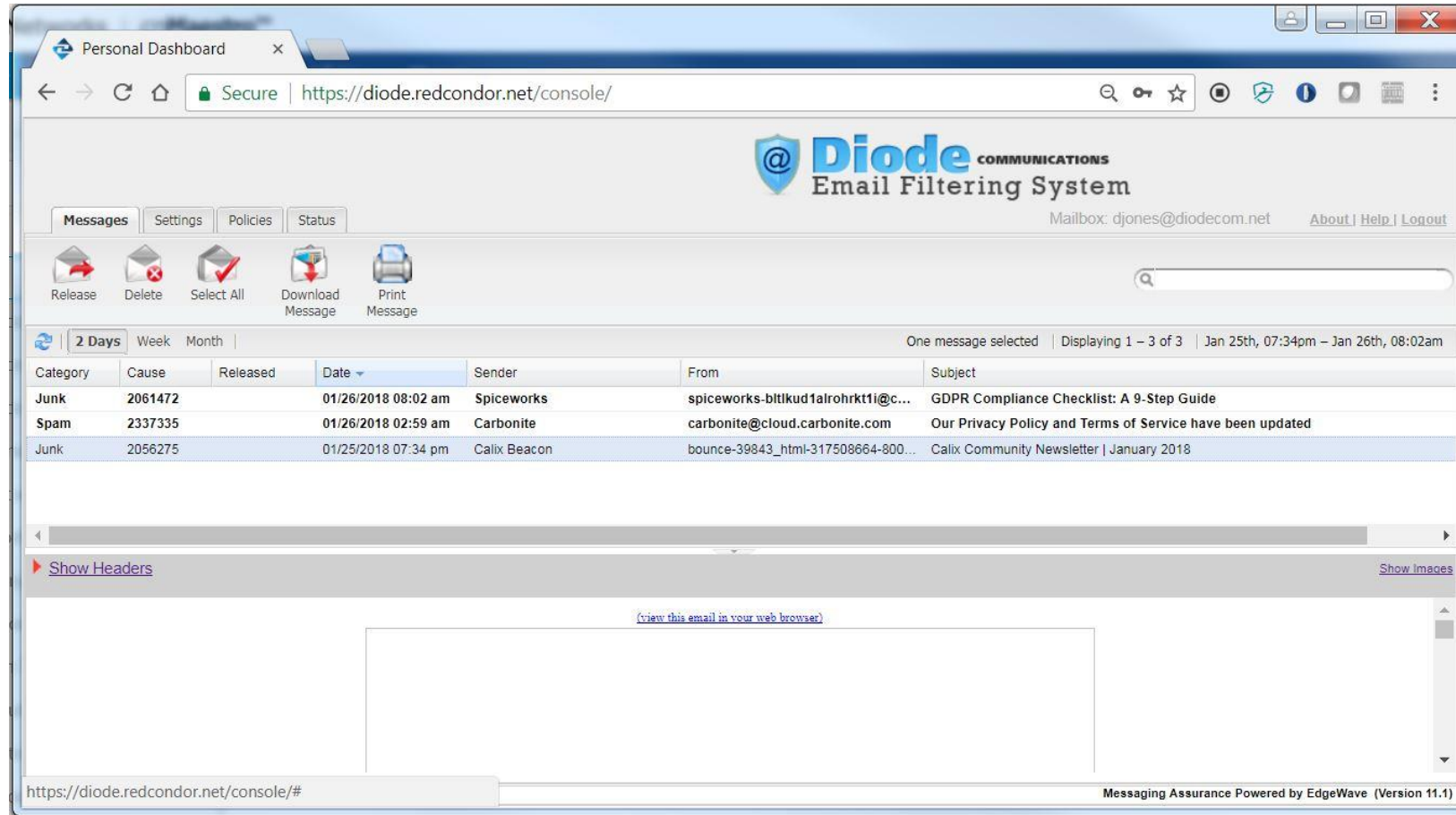
Today we will focus on the "Messages" tab and the options with this tab such as "Release", and "Delete".

Releasing a email in your dashboard
Click message 1x to highlight email and select the "Release" button from the dashboard to remove it from your SPAM filter.
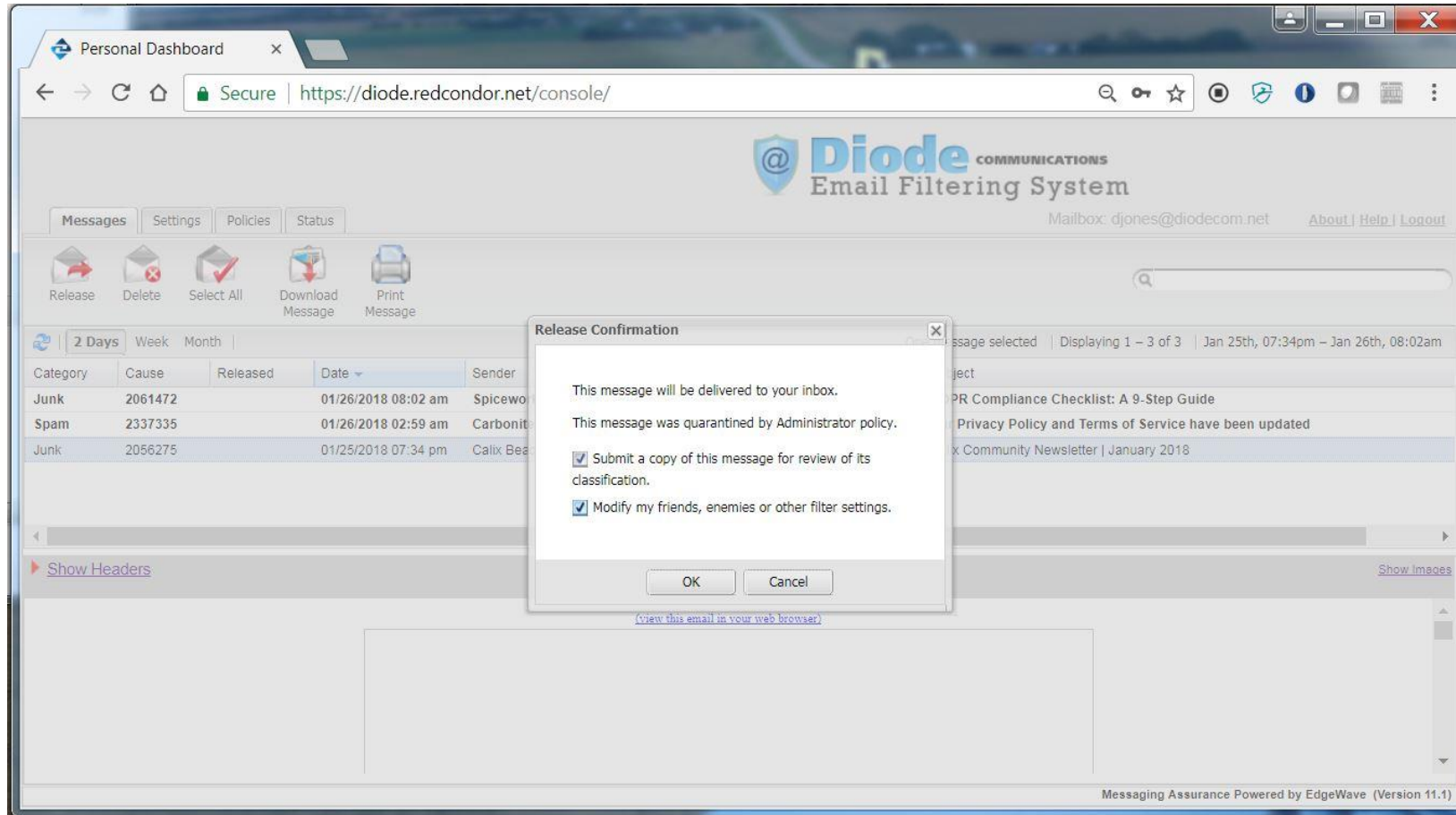If you want to release all SPAM filter emails choose the "Select All" option. Then press the "Release" option.
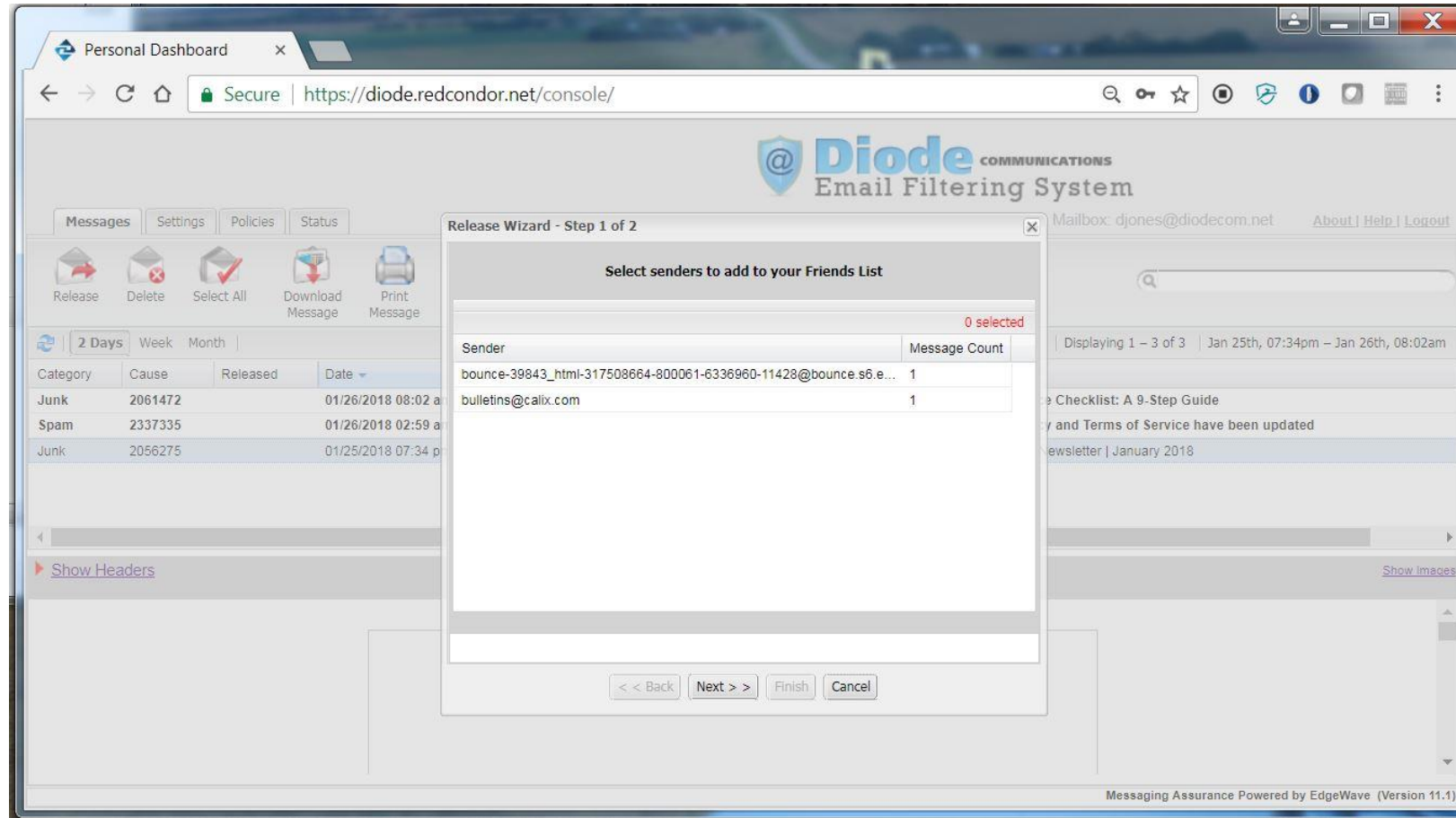
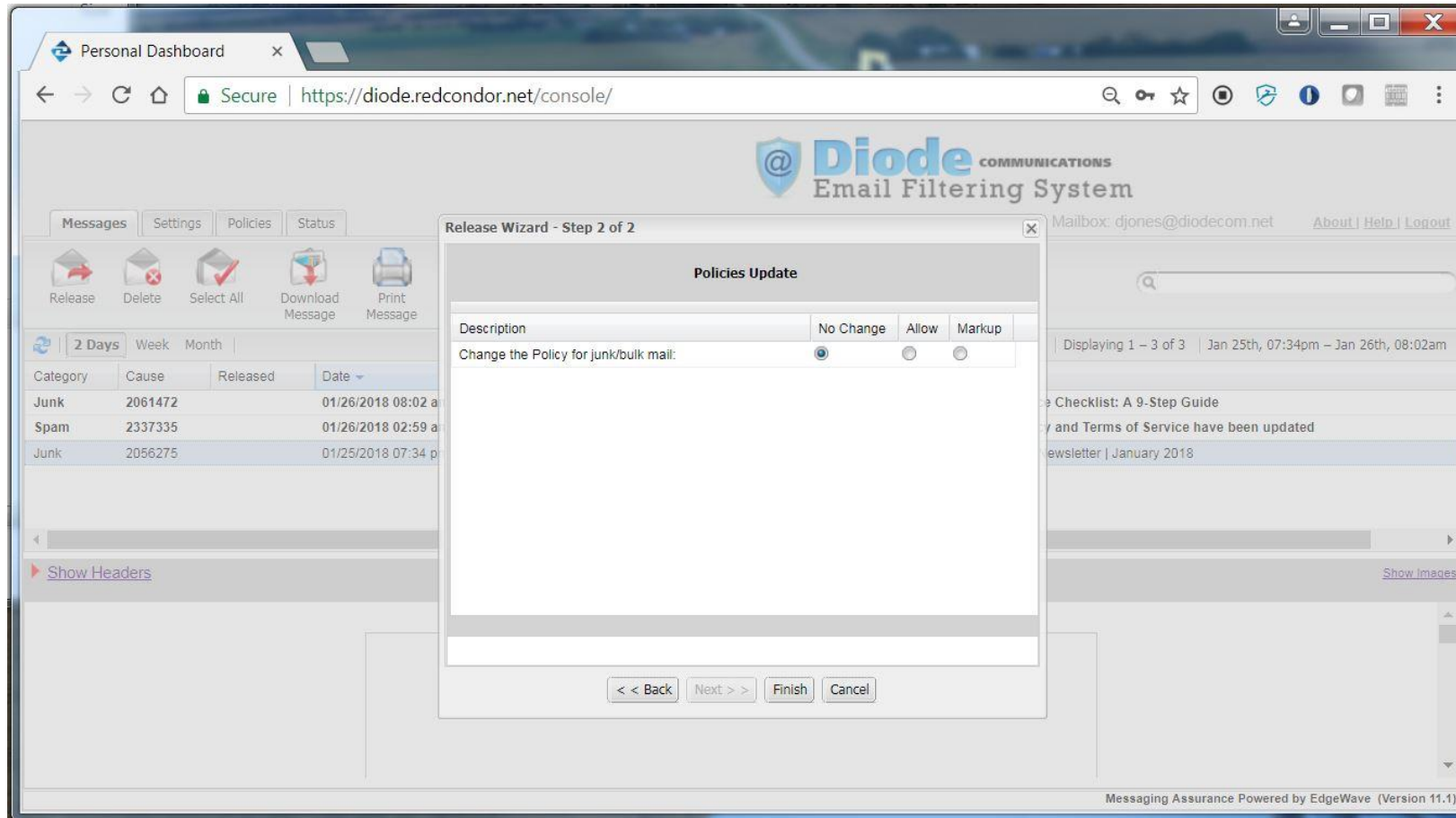# Releasing an email message from Edgewave SPAM filter-confirmation window

All you have to do at this screen is click "Next"

Click the "Finish" button

Your email should appear in your inbox after it is released

**If you want to remove the SPAM emails from the filter:**

Click message 1x to highlight email and select the "Delete" button from the dashboard to remove it from your SPAM filter.
Like before, if you want to delete all SPAM filter emails choose the "Select All" option. Then press the "Delete" option.
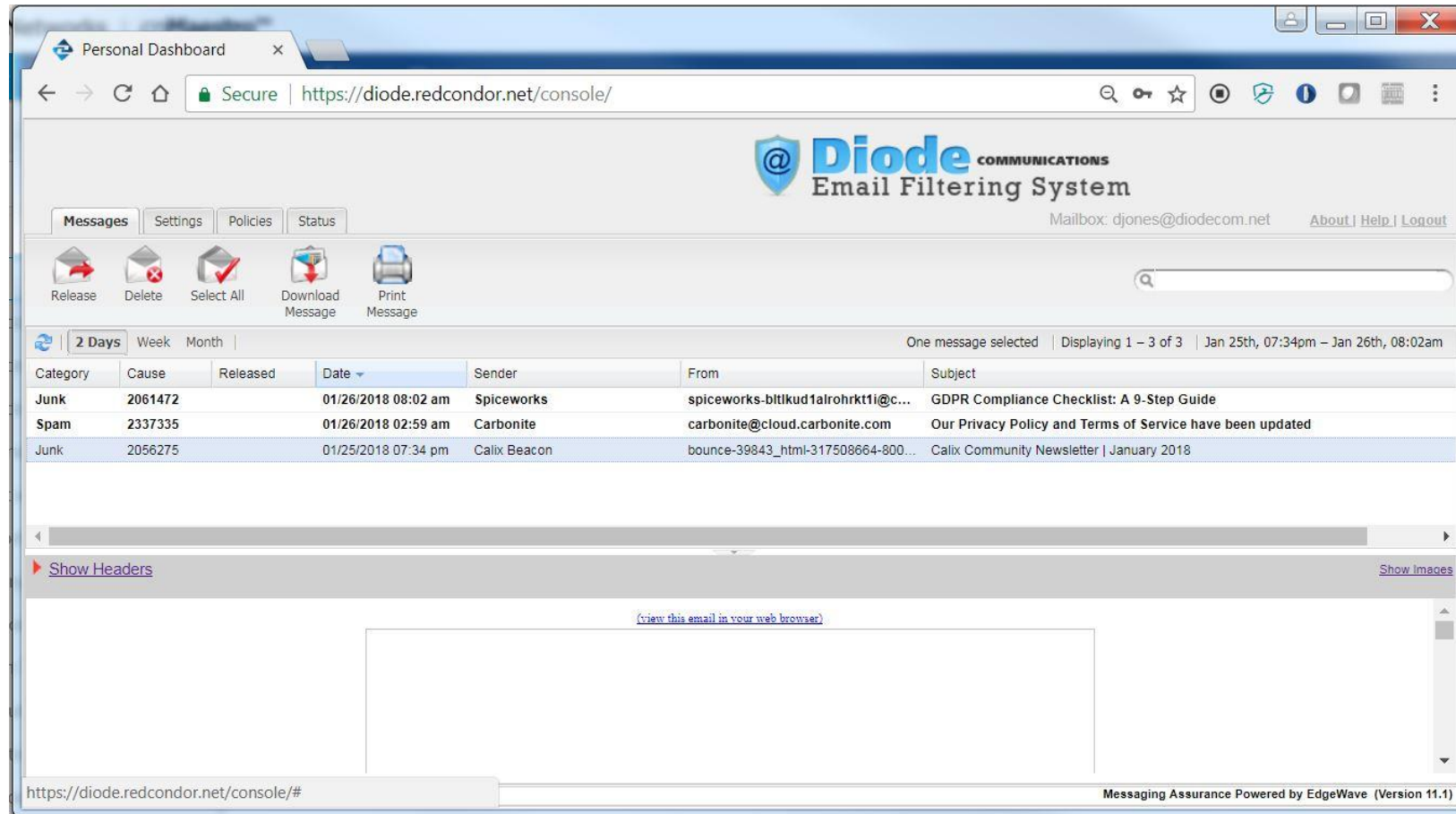
After you do, it will ask for a confirmation

Click "OK" if you are sure you want to delete message.
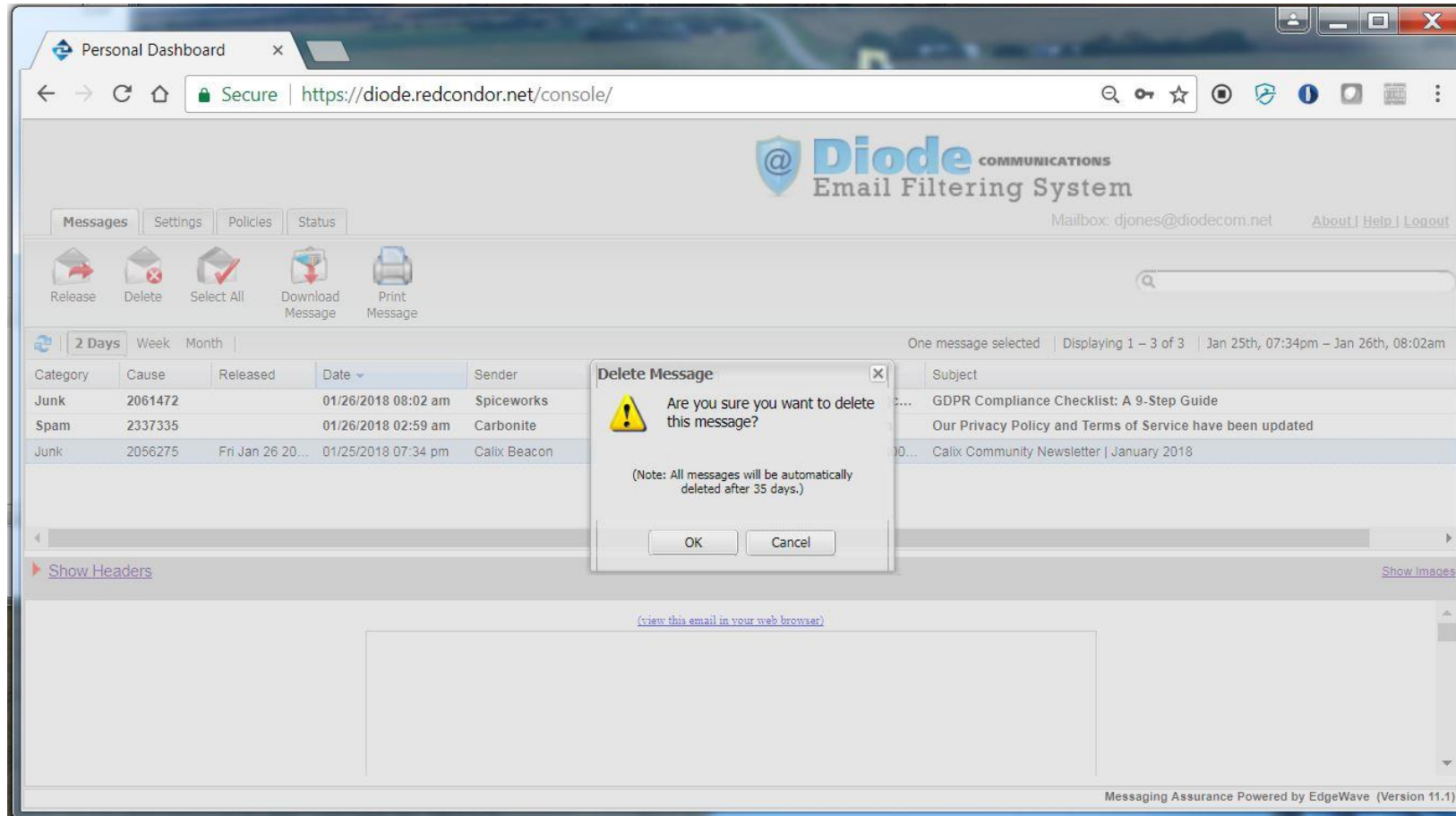
Congratulations!

You have successfully released a email from your Edgewave SPAM filter