

DELAWARE COUNTY HOUSING AUTHORITY



1855 Constitution Avenue
Woodlyn, Pennsylvania 19094
610-876-2521 Fax: 610-490-6246
TDD#: 610-876-3341

January 25, 2018

Board of Commissioners:
Paul G. Mattus, CHM
Francis J. Bernhardt, Jr.
William T. Neill, III, Esq.
Robert Boland
Deborah Italiano

Executive Director and Secretary:
Lawrence E. Hartley, P.H.M.

Dear Resident:

Solicitor:
Stephen J. Polaha, Esq.

Effective immediately Brujus Inc., will no longer be handling any afterhours emergency maintenance calls. Delaware County Housing Authority (DCHA) Maintenance Staff will respond to afterhours emergency maintenance for our residents.

To report an afterhours emergency maintenance request please call your Property Office. Effective January 26, 2018 your call will automatically be routed to an answering service, Mainline Telecommunications who will dispatch a technician for all eligible emergency maintenance requests. The following is a list of emergency items that will be handled by Maintenance. They will only respond to the emergency items. All routine work order requests must be reported during DCHA business hours. All applicable charges still apply and will be charged to your account if the required work is caused by tenant damage or neglect.

- Gas Leak in or around unit
- Broken water lines causing flooding in units
- Outside leaks that are hazardous to personal safety
- Damage caused by break-in or vandalism that poses a threat to the safety of the resident.
- Lack of heat in winter - Above 40 degrees a Technician will respond the next business day. Below 40 degrees a Technician will respond if it is before 12 midnight. After midnight a Technician will respond after 8 AM the next day.
- Damage to structure caused by wind, storm or fire
- Back-up of sewer or other sanitation facility
- Electrical failure

Site Offices

Calcon Property Group
2 Studevan Plaza
Sharon Hill, PA 19079
610-534-3210
Fax: 610-534-3310

Parkview Property Group
50 Griffith Street
Upland, PA 19015
610-876-1398
Fax: 610-876-5790

Fairgrounds Property Group
2000 Tolston Street
Chester, PA 19013
610-494-6690
Fax: 610-494-6885

Kinder Park Property Group
1847 Constitution Avenue
Woodlyn, PA 19094
610-490-6220
Fax: 610-490-3305

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Visit us on the web at www.dcha1.org

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- Repair or replacement of appliances and plumbing fixtures when they are essential to the welfare of the resident as determined by DCHA.
- Collapsing ceiling
- Resident locked out of unit – A Technician will respond but you will be charged for the call. DCHA suggests you provide your spare key to a trusted relative, friend or neighbor.
- Elevator not functioning
- Smoke /Carbon Monoxide Detectors malfunctioning (check battery before calling)

If you have any questions about afterhours emergency maintenance please contact your property office.

Kinder Park Property Group – 610-490-6220
Calcon Property Group – 610-534-3210
Parkview Property Group – 610-876-1398
Fairgrounds Property Group – 610-494-6690

Sincerely,



Janice M. Roberts, Director
Housing Management