



Mobile Solutions Success Story

Emergency Response



The fire chief of an Arkansas city fire department and head of the county OEM was in need of an efficient way to credential and track all first responders at the scene of an emergency event, and he also needed a way to keep track of the valuable assets of the fire department as those assets were used and moved between emergency sites. He needed a rugged, reliable, and mobile system that could be set up quickly, anywhere that an emergency might occur.

Aware of other Elliott Emergency Event Manager solutions in the state, the fire chief contacted Elliott Data Systems, Inc. looking for a solution similar to the ones in surrounding areas. An Elliott representative met with the chief and demonstrated the benefits of Elliott's Event Manager Solution, including

- Improving security and risk management – who is on the scene?
- Accurately tracking first responder/firefighter times on scene – how long have they been on the scene?
- Ability to track certifications and specialties of those arriving responders, in the field- are certifications still valid, are they qualified to be here?
- Interoperability feature allowing sharing and integration of data across county and state lines.
- Mobile, compact, rugged, reliable, and easy to transport and set up solution.

The entire solution consisted of the Elliott Mobile Command Case fully integrated with Emergency Event Manager software, tethered barcode scanner, SmartReg software, Asset Manager software and preprinted asset tags, Elliott's first responder ID Issuance system including CP80 Plus printer with autocam zoom camera and software, ID Center Silver ID Software and printer supplies.

With the entire solution in place, the fire department/OEM was trained and is prepared to set up the system, track first responders and assets, and produce multiple detailed reports at the end of the day. The chief was also delighted that the system effectively produces an interoperable ID credential that will allow the department to be interoperable with surrounding counties in the state as well as the adjoining states.

Overview

Customer:

An Arkansas City Fire Department & County Office of Emergency Management.

Challenge:

Needed a process to track firefighters and first other responders on the site of an emergency scene. Also needed to tag and accurately track fire department and emergency equipment and assets.

Solution:

Implement a mobile, reliable accountability management process using Elliott's Event Manager and Mobile Command Solution.

Results:

The OEM office in conjunction with the city fire department acquired the capability to tag and track all assets, badge and track all first responder personnel, and do it all with a system that is completely mobile and can be set up in the field with little or no advanced notice.

