



# Mobile Solutions Success Story

## Emergency Response



A health department located in California was in need of a more accurate, efficient way of tracking both personnel and assets onsite during an emergency event. The department discovered that their hand written logs held inconsistent data on personnel and assets. The notes were difficult to decipher both during and after events which resulted in personnel having to go back and take inventory every hour to determine how many resources were still available at the Point of Distribution (POD). The department realized they were in great need of a solution that would automate the process of managing information on personnel and assets and could provided up-to the minute reports on the data collected.

The health department soon realized that Mobile Solutions was the answer to their challenge and created their customized solution of 21 licenses of Emergency Event Manager and Asset Manager as well as 20 Mobile Command Cases, 40 Mobile Handheld Devices, and Data Server over two Phases. The combination of these modules created a truly comprehensive solution that gave the department the ability deploy self contained command stations that could operate both on- and off-line in the field. With this flexibility, they had the best of both worlds; when communication was down first responders could reliably manage all of the known data, add new records and store information. When connectivity resurfaced they could synch with neighboring systems and share their collected data to become interoperable.

The success this health department has experienced using Mobile Solutions has resulted in plans to add more systems in the near future allowing them to increase their ability to manage their extensive county.

### Overview

**Customer:**

County Health Department

**Challenge:**

Identified a need to track all responders, employees, and volunteers at a POD location as well as the resources being distributed.

**Solution:**

Implemented Emergency Event Manager, Asset Manager, Mobile Command Cases and Data Server.

**Results:**

Generated reliable up-to-date data on personnel and resources while deployed at an event. The Department is now able to track all personnel at the event and produce accurate onsite duration reports. A complete inventory package enabled them to quickly monitor the use of all resources be used allowing for instant on hand balance reports informing them when to reorder additional supplies.

