

Ritchie Limited Warranty

Effective September 2012

Ritchie Industries, Inc. warrants its products to be free of defective materials and workmanship. Defective part(s) will be repaired or replaced at the option of Ritchie Industries. **This warranty specifically excludes all labor and shipping charges.**

This warranty does not apply to any appearance items, to any product whose exterior has been damaged or defaced, to any product that has been improperly installed, to any product subjected to misuse, abnormal service or handling, and to any products altered or repaired with other than original equipment or manufacturer's parts.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

All warranty claims must be processed through an Authorized Ritchie Dealer/ Distributor. **Proof of purchase is required. This warranty is not transferable.** The period of warranty begins at original date of purchase as follows:

Poly Units

Base, top and ball closures

10 year limited against manufacturing defect. 100% first five years, then declining 20% per year for the remaining five years.

Stainless Steel Units

Stainless trough and stainless valve chamber frame:

Ten years against manufacturing defect or corrosion. 100% all ten years.

Casing and cover:

10 year limited against manufacturing defect. 100% first year, then declining 10% per year for the remaining nine years.

Component Parts

All component parts, such as floats, valves, heating elements:

One year from the date of purchase against manufacturing defect, 100%.