

Legal Bulletin 145

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HUD, Washington Law and NWMLS Require that All Listings Be Non-Discriminatory and Comply with Fair Housing Laws

The Fair Housing Act and Washington's Law Against Discrimination prohibit discrimination in the sale, rental or advertising of housing. These laws prohibit the use of certain "red letter words" that could tend to discriminate against various protected classes of persons. For example, it is illegal to state a preference or limitation on account of race, color, or national origin. These restrictions apply not just to classified advertising but also to NWMLS listings. An MLS in Oregon was fined by HUD for violations of the Fair Housing Act contained in listings published by that MLS.

Because of the potential for liability, all NWMLS members must exercise great caution in the wording of their listings. There are some obvious "red letter words" that should never be used in a listing, e.g. restrictions against children or people with disabilities or any reference to "families" or family status. However, some red letter words are not as obvious. For example, the phrase "quiet neighborhood" can be construed to discriminate against children, and the phrase "close to Catholic church" could indicate a preference for a certain religious group. By way of example, a list of potentially offensive words is set forth below. When you review this list, remember that it is by no means exhaustive and the context in which these words and phrases is used is equally important.

Given the enormous number of listings that NWMLS receives every month, it is almost impossible for NWMLS to review each listing for the presence of "red letter words." It is even more impossible for NWMLS to review listings to look for more obscure discriminatory language. Ultimately, it must be, and indeed it is, the responsibility of each broker and licensee to ensure that offensive references are not included in NWMLS listings. NWMLS' Rule 10(h) clarifies the nature of each member's responsibility by providing that "each listing shall comply with all applicable local, state, and federal codes, regulations, laws, and ordinances, including but not limited to, the Fair Housing Act, the Civil Rights Act of 1964 and the Washington Law Against Discrimination, RCA 49.60." Under the rule, each member is solely responsible for ensuring such compliance and agrees to indemnify NWMLS in connection with any claims arising from the listing.

HUD takes violations of the Fair Housing Act extremely seriously and has a zero tolerance policy regarding advertising violations. Accordingly, NWMLS has the same policy and Rule 10(h) exists to enforce that policy. To protect NWMLS and its members from liability that might result from another member's violation of the Fair Housing Laws, NWMLS Rule 10(h) also requires that a member violating the law will indemnify, defend and hold NWMLS harmless from any claim arising from the violation. For that reason, all NWMLS members are urged to continually remind their sales associates of the need to keep all listings free of any discriminatory taint. Even an innocent mistake can result in liability. This is one area where an ounce of prevention truly is worth a pound of cure.

Able Bodied	Gay	Person
Adult	Gender	One Person
African	GentlemanGirl	Oriental
Age	Golden Age	Parish
Agile	Grandmas House	Perfect for Two

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	AIDS	Guy	Philipino
	Alcoholic	Handicap ("not suitable	
	American	for")	Physically Fit (ideal for)
	Ancestry	Healthy	Polish
	Arab	Heterosexual	Prestigious
	Asian	Hindu	Private Community
	Bachelor	Hispanic	("private community"-
	Black	HIV	No;
	Blind	Homosexual	"private drive"-
	Board Approval	Hungarian	OK)Professional
	Boy	Immigrant	Protestant
	Buddhist	Impaired	Public
	Catholic	Independent Living	Assistance
	Caucasian	Indian	Puerto Rican Race
	Chicana	Integrated	Religion
	Chicano	Interracial	Religious (Landmarks,
	Child	Irish	like near St. Mark's)
	Chinese	Italian	Restricted Restriction
	Christian	Jew	Retarded
	Church	Job References	Retired
	Citizen	Kid	Retirees
	Colored	Lady	Saint
	Congregation	Latina	Seasonal Worker
	Couple	Latino	Section 8
	Cripple	Lesbian	Senior
	Deaf	Male	Sexual
	Disability	Man	Shrine
	Disabled	Marital Status	Single
	Drinkers	Married	Smoker
	Elderly	Mature	Social Security
	Employed	Membership Approval	•
	Empty Nesters	Men	Straight
	English	Mentally	Student
	Ethnic	Mexican	Synagogue
	Exclusive	Migrant	Temple
	Executive (such as	Minority	Traditional
	"large executive	Mormon	Two People
	house")	Mosque	Unemployed
	Families	Muslim	Wheelchair
	Family	Nationality	White Woman
	Female	Negro	Women
	Filipino	Newlyweds	Working
	Filippino	No Children	Young
	Foreign	No Play Area	Youth
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