



THE AREA PORT OF CHAMPLAIN, NY

INFORMATION

NOTICE

Number: **16-FO-16**

Date: January 14, 2016

Subject: Notice of ACE Downtime Information

Distribution: Filers, importers, carriers and other interested parties

SUBJECT: Notice of ACE Downtime Information

The following guidance is provided to assist the trade community during CBP ACE outages

Drivers/Carriers should have available:

- Passports (Border crossing Identification)
- ACE E-Manifest Trip Number
- Number of shipments on their truck
- BOL/Shipment Control Numbers (SCN) of all shipments
 - o The associated entry numbers of these shipments.

In the rare event that a CBP electronic downtime occurs, CBP personnel will be able to use this information to expedite processing.

Additional Outage Information can be found through the following Port contacts:

Buffalo

- Peace Bridge cargo facility- (716) 888-4940
- Lewiston Bridge cargo facility- (716) 282-1500 x220
- buffaloacedesk@cbp.dhs.gov

Champlain

- Champlain Cargo Facility – (518) 298-8337
- champlainatu@cbp.dhs.gov

Alexandria Bay

- Alexandria Bay – (315) 482-2065/3451
- Ogdensburg – (315) 393-1390
- Massena – (315) 769-3091

For the latest developments on the Automated Commercial Environment (ACE) and how they may impact you, please click on this link: <http://www.cbp.gov/trade/automated>

Don Yando

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Trade Operations

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