



## TERMS AND CONDITIONS

By making a reservation with My Grandpa's Hudson, LLC, the customer agrees to be bound by the following terms and conditions:

### Reservations

At My Grandpa's Hudson, each ride is customized. Start your reservation process by calling Kathy at 607-624-2120. She will answer all your questions and help you choose the options appropriate to your event and budget. Necessary forms will be provided to you to be completed and returned. We will email your written confirmation. Reservations are not valid without a written confirmation from My Grandpa's Hudson. Please check your confirmation carefully and contact us immediately if there are errors. Our drivers will use the information on the confirmation letter, such as pick-up address and pick-up time.

### Payment and Refund Policy

A non-refundable payment by credit card for 50% of the package total must be paid to secure reservation. The balance is due one week prior to your scheduled ride and is payable by credit card or bank check. We welcome last minute reservations, pending availability. When you reserve your ride within seven days, we require payment in full upon reservation. We accept all major credit cards and a receipt will be provided.

### Overtime Charges

A 15-minute grace period is allowed following the scheduled/reserved pick-up and drop-off time. If you need to exceed the reserved time, please ask your driver if it is possible to extend your time with the Hudson. Overtime availability of the Hudson and the driver is subject to approval.

### Damage Charges

The customer assumes full financial responsibility for any damage to the Hudson, caused during the duration of the rental by Customer or Passenger. A Damage Fee of \$250 will be charged to the reservation credit card if any Passenger causes damage to the Hudson's interior or exterior. In addition to the Damage Fee, the Customer/Passenger will be charged the actual cost of repair or replacement of any damaged parts and materials and will be responsible for the Hudson's down time at the rate of \$250 per day during the repair. The repair or replacement of any damaged items shall be at the sole discretion of My Grandpa's Hudson, LLC.

### Passenger Rules

Please be respectful to your driver, and please refrain from the use of foul language. Alcoholic beverages and smoking are prohibited. The use/possession of illegal drugs or contraband are not allowed in the Hudson, no exceptions. Customers/Passengers must use seat belts at all times while traveling in the Hudson, and may not distract the driver or drivers of other vehicles on the road. The driver may terminate the Customer/Passenger contract/reservation if the Customers/Passengers engage in inappropriate conduct; the Customer/Passenger will not be refunded, and the Customer/Passenger may be charged for any applicable damages. Eating and drinking, other than chilled water, are not permitted in the vehicle.

### Personal Belongings

We are not responsible for articles lost, stolen, damaged, or left in vehicle. Customer/Passenger expressly waive any and all notice from My Grandpa's Hudson, LLC, regarding any lost,

My Grandpa's Hudson, LLC  
P. O. Box 15, Bible School Park, NY 13737

Kathy@MyGrandpasHudson.com  
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stolen, or damaged belongings left in our vehicle, or disposal of same. Please check for your belongings before leaving the Hudson.

**No Liability**

My Grandpa’s Hudson, LLC is not liable for circumstances beyond our control, including weather, road conditions, mechanical breakdown, etc. If, due to unavoidable circumstances, WE have to cancel your reservation less than five days prior to the scheduled event, we will fully refund your full payment and we will not be responsible for any additional costs, charges, claims or damages.

The Customer shall be responsible for the conduct of the Passengers in the Hudson and for compliance with these Terms and Conditions by ALL Passengers. My Grandpa’s Hudson and all personnel shall not be liable for any injuries, property damage or any other kind of damages or claims resulting from the violation of this Agreement by the Customer or its Passengers or due to their negligent or improper conduct.

My Grandpa’s Hudson, LLC reserves the right at its sole discretion, to change, modify, add or remove any portion of this Agreement, in whole or in part, at any time, upon prior notice to the Customer/Passenger. Changes to these Terms and Conditions will be effective unless Customer/Passenger terminates this Agreement within two business days of their receipt of the Changes, or upon commencement of the scheduled ride, whichever first occurs.

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Customer Name (please print)

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Signature

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Date