

Celebrity Service Interactive: 'Creating award winning ideas to stand out from the competition'

In 120 minutes you will be inspired and challenged to create your very own Celebrity Service moments. With the techniques shared you'll be able to go back to your practice to generate fresh, creative ideas with your partners and work colleagues to deliver a greater customer experience. This fully interactive session will ensure you walk away with the tools and techniques to build and maintain customer service excellence throughout your business, following Geoff's morning keynote.

Program:

12:50pm Arrival & Registration

1:00pm Introduction

1:05pm Geoff Ramm Masterclass

In association with

CommInsure



3:00pm Close

MEMBERS \$45

Non-Members \$70

GST included

Geoff Ramm

OMG Marketing & Celebrity Service



Like you, Geoff Ramm, the creator of Celebrity Service and OMG Marketing, knows the only way you can attract more customers is to create jaw-dropping marketing.

Not only that but great customer service leads to lucrative, repeat business. Geoff knows the Jedi Mind Trick to make you craved by your customers, envied by your competitors and raved about in your industry

