



**Community Forum
Listening Log
May 31, 2018**

1. Does RMHS' Veterans program only serve those with an honorable discharge?

Yes, in general, but if you know someone who is interested in the program, please have them contact us at 855-VETS-HAV (838-7428) or HAVreferrals@rmhumanservices.org, so we can determine eligibility. More detailed eligibility information is also available on our [website](#).
2. Is RMHS moving to a new data system for provider use?

RMHS will begin using Therap with Life Skills & Support program providers to submit notes and invoices. Stephen Shaughnessy, director of Life Skills & Support, is the subject matter expert in this area. There will be a pilot and implementation period for the system. If you have questions, please contact Stephen at 303-636-5821 or sshaughnessy@rmhumanservices.org.
3. Does Colorado Cross Disability Coalition (CCDC) represent families when the court takes rights away from parents?

CCDC has not dealt with a case in this matter yet, but they would be happy to discuss the issue. Learn how to contact CCDC at www.ccdconline.org.
4. Does Parent to Parent of Colorado have a chat room for Spanish speakers that is separate from the English chat room?

Currently, there is not a separate Spanish language chat room, but there is a private Facebook group available for parents who wish to communicate in Spanish. Parents can complete Parent to Parent's online registration form and ask to be added to the group. If families need assistance, they can leave a message at 877-472-7201 or email Chrissy at ccarrerap2p@abilityconnectioncolorado.org.
5. How does RMHS ensure that individual requests follow a consistent review process? How are concerns addressed?

People with concerns about their requests for mill levy funding should contact Shari Repinski at 303-636-3833 or srepinski@rmhumanservices.org. We work to make this process as transparent and fair as possible and are always willing to review requests to determine whether mill levy funding and other funding sources are available.
6. Is there an appeal process for individual requests through the mill levy?

People with concerns about their requests for mill levy funding should contact Shari Repinski at 303-636-3833 or srepinski@rmhumanservices.org. We are always willing to discuss these requests with individuals to determine whether mill levy funding is an available resource. RMHS is committed to addressing concerns and developing effective procedures. It is important to

RMHS that families continue to share their concerns and experiences. The Community Advisory Council plans to address the creation of a formal complaint process at a future meeting and making recommendations to RMHS.

7. What is mill levy? Is it ongoing or annual?

In 2003, Denver voters approved a mill levy property tax to benefit Denver residents with intellectual and developmental disabilities. Residents can access free programs and services, and receive funds to pay for individualized services and resources not available from Medicaid or other funding sources. The Denver Department of Human Services (DHS) manages the funds, which historically went to RMHS and may now go to other organizations. DHS is working with a contractor to complete a needs assessment to determine the best use of mill levy funding. Mill Levy money is limited to people with a documented intellectual or developmental disability living in the city and county of Denver.

8. There is a public meeting to review the results of the needs assessment on June 11, 2018, at 5100 Lincoln Street. Will RMHS be distributing information about the meeting? Will people be able to identify the things they need that they do not have access to?

The needs assessment is being completed by a DHS subcontractor. Since receiving approval to distribute meeting information, RMHS has taken steps to publicize it, including through its website, email, social media and mailings.

9. Is there a website for the needs assessment survey?

This survey was completed by a DHS subcontractor. RMHS distributed a link to the survey. www.surveymonkey.com/r/DenverIDDSurvey

10. Who can we talk to about the quality of product that will be used in an individual's home?

Anytime there are concerns about a request for mill levy services or funding, you are encouraged to contact Shari Repinski or Kris Kogan.

11. Is there a waitlist for mill levy funding?

There is no waitlist. When a request is submitted, staff may have follow-up communication to clarify details or gather additional information. Once all necessary information is obtained, RMHS quickly reviews and complete requests.

12. Do you have to wait for a denial from Medicaid?

Your service coordinator will know what Medicaid covers and you will not need to wait for an official denial from Medicaid.

13. As a provider, is there a list of items covered by mill levy?

RMHS accepts requests for anything needed that is not available through another source. RMHS does not have a list, as we want to increase access and offer a flexible option that meets individual needs. If a person needs something, we encourage him or her to submit

a request through a service coordinator or the [online request form](#).

14. Medicaid will not cover posterior walkers. The other option is a wheelchair. Is that something that you would cover?

Yes. If it is not covered by another funding source and it is for a Denver resident, mill levy funding may fund it.