PREMIER systems
Limited

What our customers say

We had been looking at BrewMan as our complete Brewery Management System solution for years. Finally we fought the pain of change and bought all elements of the package (BrewMan, Production and Retail) at the beginning of the year and wish we had done so years ago! We needed something that would link with SAGE and BrewMan has more than filled the gap in terms of much needed management account information. Now we can get reports so easily by making data field choices with the click of a mouse! Our biggest challenge was getting our heads round how easy it has made life for us by being able to enter all the industry specific trading relationships and of course the automation of the Beer Duty Return similar to SAGE doing the VAT return. We are looking forward to working with BrewMan to further develop the system in line with any future changes the industry may require. Now we wouldn't be without BrewMan - thank you Premier.

Samantha Faircliff - Cairngorm Brewery

We have used BrewMan for over a year and have been extremely pleased with the software. The system is fantastic; very user friendly and has vastly reduced the amount of time we spend on administration. Calculating the Duty Return is now done in five minutes, with a few clicks, rather than a dreaded laborious 4-5 hour chore. Our sales calls are done in half the time, as we know exactly who to call and when; and our invoicing, dray runs, cask tracking and reports are now all on one quick and easy system. Brewman has not only reduced our costs in terms of labour saved, but also significantly helped us to reduce costly delivery errors and cask losses.
On the rare occasions when we've needed help, we have had friendly personal service within minutes. We have no hesitation in recommending BrewMan and Premier Systems.

Alison Parr - Stonehouse Brewery

BrewMan has certainly lightened our administrative load. It is very easy to use and I find the sales analysis, forward planning and delivery information extremely useful. In fact it does everything I was told it would, plus much more. The training and back up are first class, an excellent product and great people to deal with - I wouldn't hesitate to recommend it.

Ian Burns - Beartown Brewery

We installed BrewMan in December 2004 and were keen to install BrewRep earlier this year. BrewRep links through to our excellent BrewMan software. Since installing BrewRep, representative reporting has greatly improved. BrewRep allows our reps to communicate to our office computers via their laptops, keeping me informed of their movements and their customer orders. Coupled with outstanding IT support from Premier, BrewRep has been an important addition to our Brewery Management Software.

Mark Harding - Bath Ales

We wouldn't be without BrewMan. I wish someone had recommended it to me seven years ago when we first started the brewery. BrewMan makes everything so much easier and we wouldn't be without it.

Dave Hughes - Acorn Brewery

I started the brewery with BrewMan in place and it made life easier from the start. I think anyone would be mad to set up a brewery without it. BrewMan has cut my workload by half and has been a real life saver. I can really recommend it!

Robert Wicks - Westerham Brewery Co.

We started the brewery with BrewMan in place. It is intuitive software which is easy to use. Premier's help and support has been excellent, on the rare occasions when we have needed it. We like the way BrewMan is developing and have the ability to influence changes to the software. We can't imagine running the brewery without it.

Paul Evans - Purity Brewing Co.

Cask tracking is very important to us and BrewMan has the flexibility to allow us to track our individual casks using the permanent label method. Premier's support is excellent and with their help we were able to incorporate our existing scanners and printers into the BrewMan system. BrewMan is being continually enhanced and I like the way I can request changes to the system and benefit from changes requested by other breweries. BrewMan was the right choice for us.

Fergus Clark - Inveralmond Brewery

Premier's response to the individual requirements of our brewery was impressive. Premier were able to integrate our working practices; tailoring BrewMan to exactly fit our needs. We are extremely pleased with BrewMan and we feel assured that the system will expand and develop along with our requirements.

Patrick McCaig - Otter Brewery

Installing BrewMan has simplified our routine for Beer Duty Returns. Data only needs to be entered once and the Duty return can be printed at the touch of a button. Since the installation of BrewMan it has saved us time and has allowed our staff to concentrate on sales. We think BrewMan is a great system.
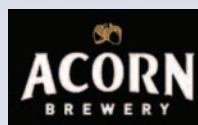
Steven Urwin - High House Farm Brewery

We are thrilled with BrewMan; it has streamlined our systems and has enabled our staff to become more productive, we are already adding more users. Premier's support is excellent and I would recommend BrewMan to anyone!

Belinda Sutton - Elgood & Sons Ltd

BrewMan, we wonder how we ever managed without it. Telesales, cask tracking, duty returns, it really has been a God send and so easy to use. Premier's support is excellent, not that we use it much but it's always good to know that there's someone there to help if needed. We made the right decision to install BrewMan and we've never looked back!

Edward Wood - Wood's Brewery

BrewMan is a very efficient user friendly system with a wealth of information easily accessible. It's such a good system I could go on and on. BrewMan has significantly reduced the time I spend on Duty Returns & I would recommend it to any one.

Eric Lucas - Daleside Brewery Ltd

For our new brewery, as a husband and wife team, Brewman has been the Third Man! BrewMan has enabled the two of us to concentrate on brewing and selling, helping us to get our beer into over 60 pubs in just 8 weeks! Telesales, letters, cask tracking, duty returns, invoices and accounts and much more done instantly, I only wish it would make the tea too!

Charlie Large - Keystone Brewery

If it wasn't for BrewMan we wouldn't have grown as fast as we have. We would have got here eventually but progress would have been much slower. A big thank you to Premier and for their excellent support.

Lee Dunford - Green Jack Brewery

BrewMan was recommended to us and has proved to be of huge benefit to the day to day running of our business.

Tom Lucas - West Berkshire Brewery

BrewMan has given us more time to concentrate on running our business, it provides us with all the information we require along with a brilliant cask tracking programme that is simple to use. It saves many man hours a week, in short BrewMan has completely revolutionised our business. We know we've made the right decision in choosing BrewMan as our business software.

Chris & Vanessa Hearn - Loddon Brewery

BrewMan is a very easy and user friendly system. It has lots of really useful features, for example, I can click on the DDS download button directly in Brew-Man and my orders are entered into the system. Cask tracking is easy and there are numerous other features we love. We are delighted with our BrewMan Installation.

John Boyle - Wylam Brewery

BrewMan has been a huge success for us; it has dramatically cut the time spent on administration, we love it!
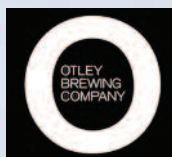
Alex Brodie - Hawkshead Brewery

Loose Cannon started production in August 2010 reviving the illustrious brewing tradition in Abingdon, Oxfordshire. This fast growing microbrewery now has a diverse range of beer styles and many awards to its name. BrewMan makes life running a brewery so much simpler, reducing paperwork and enabling us to spend more time working on our beers and giving our customers the service they deserve.

Will Laithwaite - Loose Cannon Brewery

Otley Brewing company was established in 2005 and has quickly grown to be Wales' leading craft brewer. Rapid growth has seen a need for the brewery to install a system that helps control production, customer accounts and cask tracking efficiently and smoothly. In our quest for the right system we came across BrewMan. BrewMan has delivered consistently and quickly what we needed when we needed it, helping our sales and brewing teams to work more efficiently and more smoothly.We sometimes wonder how we managed before!

Nick Otley - Otley Brewing Company

Sonnet 43 Brew House is a new 10-barrel microbrewery located in North-East England at Coxhoe, Co. Durham. BrewMan has been an integral part of setting up the business. Using the system from early on in business has helped us to operate efficiently and share information across the brewery easily. It has been particularly useful for prospecting by helping us keep track of communication, log progress and establish relationships with pubs which, in turn, has aided sales.

Grace Noon - Sonnet 43 Brewhouse

Here at Milk Street Brewery we have had BrewMan installed for a year. Previous to this the whole sales process was done on a paper system and tracking customers and casks was very difficult. Now we have comprehensive system that keeps a detailed customer database, enables us to offer excellent customer service with an easy-to-use telesales system. The ordering process is simple and gives you flexibility to change orders. It produces professional looking paperwork and has enabled us to present a professional image to our customers. The cask tracking system and racking reports give us an excellent handle on our production and cask stock. It makes the job of organising dray runs and collections really simple. There is no doubt that BrewMan has played a massive role in the development and expansion of our business in a year. It is an excellent system that is easy and flexible to use. Premier Systems are always on hand should we need any support.

Cathy Lyall - Milk Street Brewery

Bath Ales have been using the BrewMan package since 2005 and during this time we have grown the business five-fold. Premier Systems have worked with us in upgrading their system to meet our needs, and can react to the changing demands of the brewing industry. There is always someone on the end of the phone for support and advice to answer any of our queries.

Mark Harding - Bath Ales

As a growing brewery we needed a low-hassle system with good IT support. The hosted BrewMan service by Premier Systems fits the bill nicely. All maintenance is carried out at their end so we can concentrate on making great beer and getting it out to our customers!

Peter Hills - Hackney Brewery Ltd

BrewMan has allowed us to more effectively track our growing cask population saving us time and money. The beer duty functionality has saved us a great deal of time and paperwork as well as improving the audit trail from invoice to duty return, turning a daunting monthly task into a quick and easy process.

Andy Moffat - Redemption Brewery

The BrewMan package has been an invaluable asset to our business in maintaining a good customer relationship . An easy traceability system regarding historic orders and account queries ,with an excellent keg and labelling tracking programme the software has continually evolved along with our business needs .

Nic Gaffey - Wrexham Lager

We first started using Brewman after a couple of years of manual paperwork we could take no more! BrewMan has transformed the running of the brewery. The whole operation of invoicing, telesales, cask tracking, deliveries, duty returns are managed efficiently and so user friendly.

Stuart Taylor - Kirkby Lonsdale Brewery

Efficient, effective, easy and suitable for any size of brewery.

Sean Fletcher - Old School Brewery

Stonehouse Brewery started trading in 2007 and installed BrewMan in 2008 when our paperwork load became unmanageable.

The BrewMan system has been invaluable in allowing us to operate more efficiently; the delivery and cask tracking menus enable us to avoid costly errors and losses; reports and calculations are provided instantly and the invoicing system means we supply professional, accurate paperwork. As well as the time and cost savings, the system's sales options ensure that we keep track of all our customers, and potential customers, to maximise our orders. Using BrewMan vastly simplified our day-to-day administration and allowed us to concentrate our efforts on sales and customer service.

Stonehouse Brewery certainly would not have been able to expand so rapidly without the help of Brewman.

Alison Parr - Stonehouse Brewery

Our first brew was produced on St Georges Day 23 April 2012. We looked at a number of systems / databases to assist in the running of our business and the same name kept appearing at the top of the list time after time, BrewMan!! We wanted to utilise our most valuable resource, our customers!!

Allowing us to promote our ales and put our name on the map in respect of our new brewery. The telesales module within BrewMan allows us to manage our calls at a time that suits our customers. The BrewMan system allows us to monitor and schedule telesales calls to our customers in a way that the orders can be placed on the same screen, thus allows us to see the customers buying history giving us insight of their chosen products and predict sales trends without switching from one screen to another. From all of this the invoices and delivery notes are produced making this the ideal system to work alongside our busy brewery.

I was new to SAGE so that in itself was something else to learn. BrewMan communicates quickly and easily, transferring the invoices to our accounting system without the need for re-keying.

BrewMan calculates the Beer Duty payable on each sale and at the end of the month I run a report within the system to calculate the Beer Duty Return, print and forward to HMRC – as simple as that!!

The BrewMan back up provided by the Premier Systems team, in my experience has been invaluable. From the initial training sessions to the ongoing development of our system, the staff are very supportive – even at 5: 00pm on a Friday!!

Jennette Cocking - Navigation Brewery

The Premier Systems BrewMan program has been a vital tool to the set-up and day to day running of our Brewery. For us, it is the equivalent of hiring another member of staff on a part time basis and the customer support we get is second to none.

Lee Nicholls - Tillingbourne Brewery Ltd

BrewMan has been a revelation. From generating invoices to controlling stock plus the seamless interfacing with our accounts package, it has proven to be a great success. More importantly, however, it has increased sales as no account can now slip through the telesales net.

Andrew Jackson - Tring Brewery

The way Rooster's runs behind the scenes has changed dramatically since we decided to install BrewMan in June 2012. From detailed sales analysis, stock control and the all-important cask tracking, it's got it covered. Day-to-day tasks, including the way with which we can now also log customer orders, process invoices and organise the dray run, couldn't be easier to manage - not to mention the dreaded Beer Duty Return form!

Tom Fozzard - Rooster's Brewery Ltd

Choosing BrewMan has been an excellent choice for Cumbrian Legendary Ales. With the help of BrewMan we have grown significantly since it's installation in January 2011. BrewMan has proved to be a fantastic product with superb support. We wouldn't be without it.

Roger Humphreys - Cumbrian Legendary Ales

We were keen to install some brewery software early in our brewery's life while we still had some spare time and to avoid the disruption of installing new systems in later years. We chose BrewMan because of the glowing recommendations of other brewers which had used the system and have never regretted the decision. We've found BrewMan simple to work with, reliable and robust in everyday use and the updates and support structure from Premier Systems is excellent. BrewMan helps us run all our product, orders, stock, racking and duty processes efficiently, meaning we can get on with making the beer.

Richard Burhouse - Magic Rock Brewing Co Ltd

At Purple Moose Brewery we have been using BrewMan since 2009. Prior to this we carried out our cask tracking in a rather laborious method of noting numbers down by hand and transferring these to spread sheets. This was also open to quite a degree of human error. I contacted Premier Systems with a view to purchasing the cask tracking element of BrewMan. However, Nigel, being the eminent salesman that he is, persuaded me to consider using the full BrewMan system, even though I thought we didn't need it.

Four years later I couldn't image how we would operate without it. BrewMan has streamlined many of our office-based operations in the brewery, not just the cask tracking! With the telesales, call logging, invoicing, reporting and forecasting all taken care of, to name just a few, we've freed up time to concentrate on the more important aspects of business, such as looking after our customers and making sure we get paid on time.

Premier are always at the end of the phone, should a problem arise, and if it can't be fixed straight away they're usually back with a solution in a matter of hours. The BrewMan system is not cheap, but I really do believe you get what you pay for.

Lawrence Washington - Purple Moose Brewery Ltd

Having used BrewMan with two different breweries I can attest that the system is adaptable to all sizes of brewery. Setting up the product range and customer database is straightforward for anyone with knowledge of the trade (and not too demanding for newcomers) and then provides accurate invoicing, cask tracking, duty calculation and a host of other features. Highly recommended! **Duncan Ward - Brecon Brewing Ltd**

We installed BrewMan 12 months ago and frankly, it has been the key to managing our growth in sales. The order processing, sales reporting and telesales capabilities have been transformational to our business. We commend it highly. **Tony Gartland - Saltaire Brewery Ltd**

Since installing BrewMan we have never looked back as BrewMan has helped us with all aspects of running our brewery. Initially, the thought of changing to a new system was quite daunting but with the assistance of Premier's staff the transition to the new system was easy and, without a doubt, was a good move for Humpty Dumpty Brewery.

Lesley George - Humpty Dumpty Brewery

In the 18 months since we installed BrewMan it has become integral to how we run Windsor & Eton Brewery. The functionality fits our business needs; it's reliable; support is always available and we've gradually learned to use more of the reporting that it can provide. Installing BrewMan was a good decision for us.   **Will Calvert - Windsor & Eton Brewery**

BrewMan has made the management of the brewery immeasurably easier - looking back, I don't know how we survived for so long without it. I would strongly advise any start-up brewery to install BrewMan from the outset - it will save you a lot of time and headaches!

Claire Ashbridge-Thomlinson - East London Brewery

BrewMan has given us the ability to integrate our previous customer database and get up and running with minimal fuss. Their unique system for allocating barrels at the time of delivery, rather than before the van is loaded, has given us a great saving in terms of labour times and made the delivery process all the more efficient.

Richard Shelton - Ilkley Brewery

The Dark Star Brewing Co have, in a short space of time, gone from brewing in the cellar of a pub to producing award winning beers from a new 45BBL plant. BrewMan has become an essential part of the sales, distribution and finance processes at Dark Star and been a key factor in facilitating their recent growth.   **Nick Pyle - The Dark Star Brewing Co.**

We had run a couple of different brewery management systems since we started in 2008, but none of them quite fitted the bill. After looking at different options and talking with the providers we decided BrewMan fitted the bill perfectly. We have been running BrewMan brewery management for two and a half years now and have found it invaluable. Ordering, stock management and distribution as well as outlet performance and duty reporting, these are all covered expertly. The cask tracking system has ensured that we do not waste valuable assets sat uncollected for months at a time. We were so pleased with Brewery Management that we chose to install the Production element 18 months ago, which we are equally as pleased with and are now considering BrewRep for the future.   **Austin Morgan - Backyard Brewery Ltd**

We decided on BrewMan from the outset because we thought the system offered the best combination of ease-of-use, the functionality we needed, the support we needed and the ability to add functionality in future. We have been delighted with the system, which has given us all that we expected, as well as the back-up service and advice, which has been exceptional. We are clear that the adoption of the BrewMan system has saved significant costs of administration, and given us the confidence that our essential systems are robust. We have already recommended BrewMan to other brewers and will continue to do so.   **Bill King and Richard Peters - Firebird Brewery**

BrewMan Sales and Production became a part of Tiny Rebel in November 2014 and we love it. When you're in a fast growing business your thoughts aren't always on upgrading your software but looking back it was the best decision and investment we've made. It enabled us to streamline our processes, massively improved our efficiencies on both production and distribution and, as Premier Systems are always working on improving BrewMan, it can now be easily interfaced with other software such as Xero and Sales-i.   **Bradley Cummings - Tiny Rebel Brewery**

BrewMan is an excellent, straightforward platform supporting our business requirements. Simple to use, so suitable for all abilities of users. The cask tracking system is vital, helping us to protect our valuable cask population. It is accepted by HMRC so makes the calculation of beer duty simple. The support given is excellent and BrewMan is continually being improved to suit the ever-changing needs of us, the end user.   **Karen Lunney - Dartmoor Brewery**

Since we started brewing here in 2006, we've seen trade increase massively and it soon became clear that our invoicing system, primarily using spread sheets, was not fit for purpose. We looked at all the brewery management programs on the market and after a lot of debate decided to go for Premier. In all honesty it was one of the best decisions i've made. After the initial shock of the new, we soon settled into it and the whole thing runs beautifully. Above all else it saves us a hugh amount of time, not only in the day to day invoicing but in cask control and general stock management. I used to dread the monthly duty return but now with a couple of clicks, it's all done. Bliss!

Martin Roberts - Bowman Ales

We have been using BrewMan since 2008. It's a great package, simple to use and the benefits it brings are too numerous to mention, Premier's support services are good as well. I couldn't imagine running the brewery without BrewMan in place, we love it!   **Jeremy Owen - Arundel brewery Ltd**

Since installing Brewman our ordering, invoicing and distribution has become significantly slicker. All the info is now at our fingertips as opposed to in people's heads and on bits of paper. To take our brewery forward we needed a tool such as Brewman and it has delivered everything that it said it would. It helps us look and sound more professional.   **Simon Bartlett - Bristol Beer Factory**

Quite apart from the obvious benefits that Brewman has brought to our business in terms of sales order processing, cask tracking and stock control, not to mention the effortless duty calculation, a major worry when making any significant business investment is aftercare from the supplier. That Premier Systems have a dedicated, friendly and most importantly available team on hand to help with any issues has probably been the most valuable part of the purchase.

James Partridge - Crouch Vale brewery

We initially chose BrewMan because of its unique approach to cask tracking. At the time we were working across two sites, and Brewman's tabbed cask label was the only one that could support our complex business processes. We now use the system for cask tracking, CRM, inventory management and reporting. We are about to open our brewery tap and shop and will start using Brewman for all of our retail sales and till management. Most importantly, the support from Brewman has been fantastic. Whenever we have questions about how best to use the system they answer our calls immediately and spend as much time with us as is needed to get the job done. I highly recommend them as a company to work with.

Justin Hawke - Moor Beer Company

I am very happy with the system and with the support I receive. BrewMan is easy to use, saves us time and is a great improvement over our manual systems.

Tim Coombes - Rebellion Beer Co.

Premier Systems have been an excellent partner for our brewery. We have been a customer for 5 years and they have assisted us through every step of our growth. Initially through the data migration process to the new system, then through adhoc training as we have experimented with increased functionality and reporting capabilities and most recently with the upgrade to BrewMan cloud. The latter has been a complete revelation for our team, enabling staff to work remotely which has been extremely important for our sales team. With Premier also looking after all of the security, backups and database management it also allows me to sleep better at night!

Duncan Sambrook - Sambrook's Brewery

On a day-to-day basis, we have found BrewMan's telesales module second to none and wouldn't be without it. Duty Returns are so simple and quick to produce and, over the years, this has saved us many man-hours. We have also found the container tracking easy to use and very effective. We installed BrewMan in 2008 and it's a decision we have never regretted.

Fran Munro - Milestone Brewery

Whilst working towards achieving our SIBA FSQ accreditation at Flack Manor we decided to completely update our quality control program. As part of this update we used the BrewMan production module to handle the record keeping. A year on from our audit we are still using the system to very good effect. BrewMan production keeps our ordering, cost control, stock control, traceability, production movements, cleaning schedules and logs all in one place. Our record keeping is now joined up and accessible, data entry is real time and achievable. I feel confident we can go on to achieve higher accreditations using the systems we already have in place. I would recommend BrewMan production to any brewer who prefers to spend their time in the Brewhouse rather than in front of a computer screen.

Terry Baker, Production Director - Flack Manor Brewery

BrewMan has saved Binghams Brewery a considerable amount of time and effort since we installed it in 2010. It does everything that we need it to do from cask labelling and tracking to invoicing and exporting into our accounts package. Support from Premier Systems is great and I know that they are there if I need them. In summary, a great product and great support.

Chris Bingham, Director - Binghams Brewery

BrewMan has revolutionised the workings of our brewery. It's allowed us to grow in a manageable and controlled way, keeping a close eye on stock levels, the location of casks, and calling customers at exactly the right time. The time saved on administration has also been well worth the investment, with approximately 5 staff hours saved per week.

Claire Monk, General Manager - Welbeck Abbey Brewery

We started using BrewMan at the start of this year and have found it very useful in the day to day running of the brewery. The invoicing and stock management system is very robust. The gyle tracking option helps produce excellent reports for our duty return records. The production module is the one that I use most. It is really helpful from the traceability point of view. It did help us a lot to successfully pass the SIBA FSQ audit. There are certain excellent features in there like maintaining cleaning records, raw material forecasting and ordering. It is very good for calculating production cost very accurately depending on the information you provide.

Venkatesh Lyer – Leeds Brewery

We have been using BrewMan since the inception of Burning Sky and I cannot imagine how we would have managed without it! Easy to use, it takes care of all the boring stuff (stock control, duty etc), - leaving us free to concentrate on making beer and keeping our customers happy!

Mark Tranter, Head Brewer – Burning Sky Brewery

We have had BrewMan now for just over seven years and have found it to be invaluable for our day to day operations. From telesales to cask tracking it is a very easy to use system and the efficient team at Premier are always willing to offer help and support when needed.

Peter Salmon, Director – Bays Brewery

I joined the industry and Acorn Brewery in March 2017, one of my quick win objectives was to implement efficiencies and put the WOW factor into our way of working. Following 2 months internal due diligence Acorn Brewery took the decision to invest further with BrewMan, we upgraded the System to version 6 and purchased 2 of the handheld PDAs for the Drayman the view was to run 50% paper base and 50% PDA, to embed the new process. Let's just say it was that simplistic to use and time effective for the Drayman, the office team and for our customers, it took less that 2 weeks to take the jump and give all our Drayman a device. We have now reduced our paper work by circa 70% we have decreased time on deliveries and saved around 4 hours a week on paper work in the office. It's fair to say I can't remember a time before the devices and nor do I want to. They have fundamentally changed our way of working and have definitely given us the WOW factor we were aiming for.

Christy Hughes – Acorn Brewery

Since implementing the scanners into different departments across the business, we have found it has saved us hours of time. We have a had a few teething issues, which were resolved promptly by Premier support. As the business is constantly expanding, the mobile scanners are a great help for not only our Dray Drivers and Brewery Team but also our Admin Team.

Claire James – Purity Brewing

We decided to bring in the BrewMan system after a recommendation from a fellow brewer. A demo was booked and Nigel took us through all the aspects of the main system and also the Production system. We were impressed with how comprehensive the system was. Our main focus had been to build a customer relationship database. The telesales function covered this and integrated into all areas of the brewery including our accounts system. One optional feature we were very impressed with was the BrewMan Delivery App. Using an industry standard rugged touch screen device our drayman was able to keep track of casks and collect a digital signature that would be included in any emailed invoices sent after delivery. It gives a very professional touch to our contact with customers. We've been very impressed with BrewMan and the Delivery App as a product and with Premier Systems excellent customer service.

Richard Padmore - Don Valley Brewery

Just a quick one to say the new handheld delivery device is working really well for us. It cuts down on paperwork, saves us a considerable amount of time, and helps reduce errors. We would certainly recommend it to other brewers.

Jared Brown – Gloucester Brewery

We have found the Delivery App to be an excellent tool for both drivers and administration, the system is quick and easy to operate, saving time and improving efficiency.

Janet Collins – Bays Brewery

It was very simple to set up. It give the drivers more autonomy to do their job without so much reliance on the office. The devices are easy to use & easy to update. Capturing information from our deliveries digitally, it omits the need to keep piles of delivery notes. I asked for a change to be implemented on the device: the dray notes were not being "checked off" when the driver had completed a task. My request was taken on board and the device now does what I asked for! The technical support is brilliant and I always get the help I need.

Lucy Glover - Wylam Brewery

Significant cutback in administration due to BrewMan's delivery app, all signed PODs/Invoices can be sent electronically, no more scanning. Delivery schedules easy to plan with each driver having access to all the routes. Cash and cheque payments easily recorded on the handset and a report produced at end of day for cashing up – environmentally friendly. One other very important advantage – no filing!

Mary Ruffell - Sambrook's Brewery

From Saltaire's point of view the Delivery App system has brought many benefits in terms of efficiency and professionalism. The system saves us approximately 75% processing time a week – we no longer scan signed delivery notes to add signatures, or scan casks in and out in the office. Upon the driver's return, orders are automatically marked as complete and are ready for posting to accounts. As well as improving efficiency, the application looks good, work well, and is easy to use. Our customers tell us they appreciate having the name and signature of the person receiving the goods printed on their invoices. It's win-win all round.

Ewen Gordon – Saltaire Brewery