

20 June 2020

Dear Valued Stakeholder

TITAN 2.0® Soft Go Live for Electronic Addendum and Export Certification

The PPECB is pleased to announce the soft go live of Electronic Addendum and Export Certification module of TITAN 2.0® on **Monday 22 June 2020**. Thereafter, ICT industry vendors will be onboarded to test their applications to ensure successful integration between the systems.

The manual Addendum process requires supporting documents to be submitted which can sometimes delay the verification time. Our main objective is to enhance the credibility of the South African Export Certificate and support the export competitiveness of South Africa's perishable products industries.

The Electronic Addendum and Export Certification components will allow clients to integrate their systems with the PPECB via the PPECB Export Quality Conformity Addendum API to make electronic addendum submissions in order to obtain their export quality conformity certificate.

Exporter and Freight Forwarder Registration

- An online registration tool has been made mandatory for first time TITAN 2.0® users to Register on <https://titan.ppecb.com/>.
- Once registered, the user will allocate themselves to an Organisation Type by selecting either Exporter or Clearing and Forwarding Agent.
The user is required to Link themselves to a Department of Agricultural, Land Reform and Rural Development (DALRRD) Registered Food Business Operator (FBO) code and PPECB to verify and approve the linking.
- The first user to link to the FBO code, becomes the Admin User for the Organisation.
- The linking process allows the Admin User to control the Organisation's user profile.
- The Admin User needs to create the Application Program Interface (API) credentials and configure system required fields on behalf of the Organisation in order for the system integration to take place.

What is needed for Electronic Addendum and Export Certificate?**System Vendor**

Exporters, Freight Forwarders and Packhouse systems need to be configured to transmit Electronic Addendum requests to PPECB. The Vendor will need to provide training to the Exporter or their designated staff members on how to create and submit an Electronic Addendum request.

Product Inspection

Only pallets that have been inspected via TITAN 2.0® and that have received an inspection pass result, can be added to the Addendum Request.

Electronic Submission**Validation**

If the submission request passed all validations, the Addendum will further be processed by the Regional Certification Officers (the location of issue that was indicated on the Addendum request). If the submission request has failed, validation errors will be sent to the client configured URL and the client must correct the exception/s and resubmit.

Board Members:W Bam, C Garrett, K Katoo, M Kotze, A Kruger, C Nkuna, M Ramasodi,
K Sinclair, M Slabber, M van Eeden

Email Notifications

- Automated notifications will be sent to the client when the addendum has been rejected by the Regional Certification Officers.
- Successful submissions will have a “New” status, which means that it is ready to be printed.
- Clients are to expect a turnaround time of 24 hours, before Certificates are printed and collected.
- “Approved” status on Certificate means that both the Addendum and Certificate are in good order.

Our goal is to ensure the authenticity and validity of electronic automated exception management and strengthen PPECB's capacity to provide a professional suite of services for its clients. This will involve digital collaboration between stakeholders, less use of paper, time saving, accurate billing, automatic validation and synchronisation.

Should you require further information please contact one of the PPECB Operations Support Team members (contact details below).

We look forward to onboarding the ICT vendor systems and to conduct extensive testing from 22 June 2020.

Thank you once again to all those who have worked tirelessly with us to reach the milestones achieved thus far. We look forward to our continued collaboration to ensure the success of TITAN 2.0®.

Kind Regards



Lucien Jansen

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