



PARK RIVER ESTATES CARE CENTER

9899 AVOCET STREET N.W. • COON RAPIDS, MINNESOTA 55433
(763) 757-2320 • FAX (763) 757-6946

March 11, 2020

To All Residents, Family Members and Visitors

re: Restricted Access to Park River Estates Care Center – Community Risk

Due to the outbreak of the COVID-19 virus in the community and the mandate from both the Minnesota Department of Health and the Centers for Medicare and Medicaid Services, we have CLOSED the facility to all visitors except in very limited circumstances and if the visitor is determined not to have an exposure risk to the resident and facility.

Any visitor that has an essential need to visit a facility resident must be screened by the facility staff member prior to entry into the resident areas. The visitor will be asked several screening questions, will be asked to sign into and out of the facility and will be asked to follow universal infection control protocols.

We have taken this action to protect the health of the residents, the staff and the community at large from the potential exposure to this very deadly virus infection. Our staff are using our universal precaution protocols and additional cleaning procedures to assure that we can protect the health and well-being of everyone in the facility.

We hope you will understand and appreciate the seriousness of the community health situation and will assist in protecting the wellness of the residents. If you would like to have someone from the senior leadership team contact you, please call 763-757-2320. Thank you for your support of these efforts to prevent any exposure to this illness.

Very truly yours,

Steven E. Chies

President – North Cities Health Care, Inc.