

Email and Browser Web application information for Meltwater

The customer's IT Department (or someone responsible for their mail service) should be able to "whitelist" us in their spam filter. This can be done based on registering the domain we are sending from or our mail server's name or IP address.

Domain in From field: meltwater.com
Mail server name: mtaout-161-pao.meltwaterpress.com
Mail server IP: 216.146.32.161

Domain in From field: meltwater.com
Mail server name: mtaout-188-pao.meltwaterpress.com
Mail server IP: 216.146.32.188

Domain in From field: meltwater.com
Mail server name: mtaout-187-pao.meltwaterpress.com
Mail server IP: 216.146.32.187

Domain in From field: meltwater.com
Mail server name: mtaout-186-pao.meltwaterpress.com
Mail server IP: 216.146.32.186

Domain in From field: meltwater.com
Mail server name: mtaout-185-pao.meltwaterpress.com
Mail server IP: 216.146.32.185

Domain in From field: meltwater.com
Mail server name: mag-mail03.osl.basefarm.net
Mail server IP: 81.93.173.201

Domain in From field: meltwater.com
Mail server name: mag-mail04.osl.basefarm.net
Mail server IP: 81.93.164.103

Protocol We Support

TLS 1.2 Yes
TLS 1.1 Yes
TLS 1.0 Yes

Cipher Suites (SSL 3+ suites in server-preferred order; deprecated and SSL 2 suites at the end)

TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256 (0xc02f)	ECDH 256 bits (eq. 3072 bits RSA)	FS	128
TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256 (0xc027)	ECDH 256 bits (eq. 3072 bits RSA)	FS	128
TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA (0xc013)	ECDH 256 bits (eq. 3072 bits RSA)	FS	128
TLS_RSA_WITH_AES_128_GCM_SHA256	(0x9c)		128
TLS_RSA_WITH_AES_128_CBC_SHA256 (0x3c)			128
TLS_RSA_WITH_AES_128_CBC_SHA (0x2f)			128
TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384 (0xc030)	ECDH 256 bits (eq. 3072 bits RSA)	FS	256
TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384 (0xc028)	ECDH 256 bits (eq. 3072 bits RSA)	FS	256
TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA (0xc014)	ECDH 256 bits (eq. 3072 bits RSA)	FS	256
TLS_RSA_WITH_AES_256_GCM_SHA384 (0x9d)			256
TLS_RSA_WITH_AES_256_CBC_SHA256 (0x3d)			256
TLS_RSA_WITH_AES_256_CBC_SHA (0x35)			256
TLS_ECDHE_RSA_WITH_3DES_EDE_CBC_SHA (0xc012)	ECDH 256 bits (eq. 3072 bits RSA)	FS	112
TLS_RSA_WITH_3DES_EDE_CBC_SHA (0xa)			112
TLS_ECDHE_RSA_WITH_RC4_128_SHA (0xc011)	WEAK		128
TLS_RSA_WITH_RC4_128_SHA (0x5)	WEAK		128

We use Akamai

Browser must have the cookies enabled

When logging into the app, below are the list of other websites that are getting called.

app.meltwater.com

ins-services.meltwater.com

personalization.meltwater.io

tracking.meltwater.io

ds-aksb-a.akamaihd.net

cdnjs.cloudflare.com

cdn.segment.com

api.segment.io

ssl.google-analytics.com

www.google-analytics.com

www.facebook.com

staticxx.facebook.com

connect.facebook.net

static.elev.io

assets.elev.io

widget.intercom.io

api-ping.intercom.io

api-iam.intercom.io

nexus-websocket-a.intercom.io

js.intercomcdn.com

fonts.gstatic.com

fonts.googleapis.com

www.gravatar.com
