

2017 Baldrige Fall Conference -- Tentative Schedule

7:30 AM	8:30 AM	Registration, Breakfast & Networking		
8:30 AM	8:40 AM	Welcome & Introductions		
8:40 AM	10:00 AM	Opening Keynotes (all 2016 Baldrige Recipients): Greg Haralson , CEO, Memorial Hermann Sugarland Hospital (TX) Roger Arciniega , President/CEO, Momentum Group (CA) Maryruth Butler , Executive Director, Kindred Nursing & Rehabilitation Mountain Valley (ID) Lee Butler , Quality Director, Don Chalmers Ford (NM)		
10:00 AM	10:20 AM	Morning Break		
10:20 AM	11:05 AM	The TDH Way: Utilizing Baldrige on the Journey from Compliance to Innovation & Improvement Dr. John Dreyzehner Commissioner Micky Roberts Deputy Asst Commissioner Haley Colvin Registered Dietitian Tennessee Department of Health	Actually, We Are Rocket Scientists: Baldrige in Action at Stellar Solutions Celeste Ford Founder & CEO Stellar Solutions	Topic TBA Tiffany Yandell Operations Coordinator Charter School of San Diego
11:05 AM	11:15 AM	Change Sessions		
11:15 AM	12:00 PM	Innovation on Demand Erez Tsalik Sr Facilitator & Director of Asia Pacific Systematic Inventive Thinking (SIT)	The Sustainability Consortium: A Market-Based Solution to Improving Sustainability Dr. Kevin J. Dooley Distinguished Professor of Supply Chain Management, W.P. Carey School of Business Arizona State University	Cybersecurity Tony Scott CIO (former) United States of America (also former CIO, Microsoft)
12:00 PM	12:45 PM	Lunch		
12:45 PM	1:30 PM	Sustaining Remarkable Results the Baldrige Way Jayne Pope Chief Executive Officer Hill Country Memorial Hospital	Topic TBA Carla Wolfe VP Project/Process Management Elevations Credit Union	Topic TBA JoAnn Sternke Superintendent (ret) Pewaukee Public Schools (now with Studer Education)
1:30 PM	1:40 PM	Change Sessions		
1:40 PM	2:25 PM	Ethics in Life and Business, as Mac Baldrige Did It Molly (Mary Trowbridge) Baldrige daughter of Malcolm Baldrige	A World Class Formula: Culture + Strategy = Great Results Jeff Mihelich Asst City Manager City of Fort Collins, CO	Using Baldrige to Improve Community Outcomes: Stories from the first Communities of Excellence 2026 Cohort Stephanie Norling Executive Director Communities of Excellence 2026
2:25 PM	2:40 PM	Afternoon Break		
2:40 PM	3:20 PM	Baldrige CEO Panel Discussion		
3:20 PM	3:55 PM	Closing Keynote: Bryan Williams, B. Williams Enterprise (formerly Ritz-Carlton Hotel Company)		
3:55 PM	4:00 PM	Closing Remarks		