

Customer service available in 170 different languages

### Healthcare Navigator:

Karis360's Healthcare Navigator provides each member a personal, expert advisor to address healthcare questions and concerns. They empower members with healthcare knowledge and confidence while saving time having to deal with these healthcare issues themselves.

Their expert advisors will find everything needed quickly and thoroughly, including:

Finding doctors and healthcare facilities in the member's area.

Obtaining best available pricing for procedures and prescriptions.

Appointment scheduling

Transfer medical records on behalf of our clients.

Advise options for alternative medicine, laboratory and imaging services and elder care solutions

These services empower members with knowledge and information to address nearly any healthcare issue while saving them significant time and money.

Karis 360 practices hands-on, concierge type customer service to help members with all their healthcare questions or needs – making healthcare work.

### Surgery Saver:

Surgery costs can vary greatly from facility to facility. With Surgery Saver, each member has access to an experienced advisor who will shop up to five surgical facilities in the member's designated area to get the best price, quality, physician privileges, and availability for non-emergency procedures. With this information, members can make an informed decision and save money on their out-of-pocket medical bill expenses.

At last, members can get actual cost for surgical procedures. Surgery costs can vary greatly from facility to facility, and in our experience, we have seen a 66% cost difference for the same surgical procedure. Karis360 will compare facilities to help members make an informed decision.

**Our client's days of just being referred to a specialist with no patient input or consideration is over.**

### **Bill Negotiator**

Medical bills are confusing. Many hospitals and doctor's office business hours are 9 a.m. to 5 p.m. If one has questions about their bills, they are usually forced to spend time during work dealing with their inquiries and concerns.

When a member incurs large, out-of-pocket medical bills, their Karis360 advisor will assign a patient advocate to work directly with the member's healthcare providers to help reduce their medical bills. They work proactively and positively with all involved to gain a solution – the providers, facilities, hospitals, and the member themselves. Their team works person-to-person to make it happen.

Whether through program qualification, settlement discounts, personalized payment plans, etc. Karis360's expert Advocates can help lower these patient responsible medical bills to something more manageable for our clients. With over twenty years of negotiating medical bills, Karis has seen an average savings between 40% - 70% on the out-of-pocket portion of medical bills.

### **Chaplaincy Services**

TBD

### **Concierge "Type" Phone Services**

Their focus is providing a concierge-type patient advocacy throughout all their services

Resource: <https://thekarisgroup.com/services/karis360>