



Mr Michael Hill
..... Road
LYTHAM ST. ANNES
Lancashire
FY8

Our Ref: ...
Date: 14 July 2017

Dear Mr Hill

Water Quality

Thank you for your contact of 10 July 2017 regarding the water supply to your property. Please allow me to explain further.

Your property sits within our Compliance Zone 071. The water supply to this area is treated at our Watchgate water treatment works, Franklaw water treatment works and Hodder water treatment works.

The water supply to Watchgate water treatment works is a blend of river and lake water from around the Lake District and makes up 5% of the water supply. The water supply to Franklaw water treatment works is a blend of water from the River Wyre and local boreholes and makes up 55% of the water supply. The water supply to Hodder water treatment works is from Stocks Reservoir and makes up 40% of the water supply.

If you require additional information on the results of this monitoring, please phone us on 0345 6723 723. We are open between 8am and 8pm Monday to Friday, 8am and 6pm on Saturday and 8am and noon on Sunday. We will be happy to help you.

Alternatively, if you have access to the internet, you can get more information by going to www.unitedutilities.com/waterquality.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'S. D.', written over a horizontal line.

Water Quality Analyst