

Frequently asked questions

Admission to the tent

You will receive the admission tickets with the purchase of the vouchers. These will only be valid for the day of your reservation. The sale or transfer of the admission tickets or of the reservation to third parties is not permitted.

We ask for your understanding that the admission tickets correspond to the seat reservations and it is not possible to issue further tickets.

All necessary information regarding your reservation such as the day of the reservation, time, entrance, and the seating position can be found on the admission ticket.

App

We keep you up-to-date in our App. Please feel free to download it in the [AppStore!](#)

Information about the official Oktoberfest App of the city of Munich is provided here: [Oktoberfest Info](#)

Bank Details

HypoVereinsbank München
IBAN: DE11700202706020162838
BIC: HYVEDEMMXXX

Beer Garden

1.100 seats await our visitors in our partially covered beer garden on the eastern and southern side of the tent.

Cash Points

ATMs for cash withdrawals are provided in the tent.

Directions

We recommend to use public transportation. For more information please visit [MVV München](#).

Families

Every Tuesday from 12:00 pm to 06:00 pm is Family day at the Oktoberfest and many carnival rides will provide reduced prices.

Changing-facilities for children can be found in the service centre behind the Schottenhamel tent.

Please note that strollers are prohibited every day from 6:00 pm and all-day on Saturdays.

Festival tent

The Schützen-Festzelt was newly renovated in 2015 and has a capacity for 6.500 people. [Schützen-Festzelt map](#)

Please note that standing on the benches and tables on our gallery is prohibited due to safety reasons.

Schützen-Festzelt

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Our balcony on the southern side of the festival tent is one of the most beautiful places on the Oktoberfest and offers a spectacular view of the bronze statue of Bavaria and the ferris wheel.

The Schützen-Festzelt is handicapped accessible.

General Terms and Conditions

Our General Terms and Conditions can be found [here](#).

Invoice on Reservation Day

Upon request, an receipt with the detailed company address can be received from our operating staff on the day of the reservation. If a proper invoice should be needed after the Oktoberfest, please send us an e-mail with the desired company address.

Location

Our Schützen-Festzelt is located at the end of the Matthias-Pschorr-Strasse next to the statue Bavaria. The area map of the large Oktoberfest tents is a useful helper: [Oktoberfest Area Map](#)

Lost and Found

Lost and founds will be taken to the lost property office at the service centre (SZT) behind the Schottenhamel tent every morning. The opening hours are from 01:00 pm to 11:00 pm.

Lunchtime Oktoberfest

On Mondays to Thursdays from 11:00 am to 03:00 pm we will provide special menus at very attractive prices during our lunchtime Oktoberfest.

Menu

Our menu with the traditional Schützen-Festzelt dishes will be released during the summer. Many alternatives for vegetarians or vegans will be offered as well.

Minimum Purchase

The minimum purchase of 2 x 1L beer and ½ chicken is required for all lunchtime reservations from Monday to Thursday. This also applies to the evening reservations in the middle part of the tent.

On Friday, the weekend, and on bank holidays, a minimum purchase of 2 x 1L beer, ½ chicken as well as one 10€ voucher per person is required for all lunchtime, afternoon and evening reservations.

Please note that any food and beverage pre-orders are binding and will be charged in the amount ordered.

Music

Traditionally Walter Bankhammer and his band, the [Niederalm](#), are playing at the Schützen-Festzelt and create the one of-a-kind atmosphere.

Non-reserved area

Guests without a table reservation can find a space in the middle area of the tent.

Official Oktoberfest Events

22 September 2018 10:00 am Parade of the Landlords and Breweries

22 September 2018 12:00 pm Official Tapping of the Keg - opening ceremony

23 September 2018 10:00 am Costume and Riflemen's Parade

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27 September 2018 10:00 am Oktoberfest Chapel Service
30 September 2018 11:00 am Town Concert - open-air concert
07 October 2018 11:00 am Gun Salute

Opening Hours

Weekdays Monday to Friday 10:00 am – 11:00 pm
Weekends and bank holidays 09:00 am – 11:00 pm

Last orders could be done until 10:30 pm all days.

Our Company

We invite you to visit our restaurant "[Zum Franziskaner](#)", the long-established restaurant in the city centre of Munich as well as our family run **** [Hotel Drei Löwen](#) close to the central station. From April 2018, we will also welcome you in the [Löwenbräukeller](#) at the Stiglmaierplatz.

Payment in the tent

On the day of your reservation, the invoice must be paid via vouchers, cash or EC card. Credit cards will be not accepted. We kindly ask to check the invoice before payment. Any reclamations afterwards cannot be taken into account.

Re-Entering the festival tent

We cannot guarantee the re-entering of the festival tent even with a reservation or admission ticket, if the tent is overcrowded.

Reservation fee

We charge €1,00 per person / per booked seat.

Reservation Times

Monday to Friday

Middle Area: 11:00 am/12:00 pm-04:00 pm and 04:30 pm-11:00 pm

Gallery: 12:00 pm-05:30 pm and 06:00 pm-11:00 pm

Box: 12:00 pm-05:00 pm and 05:30 pm-11:00 pm

Saturday, Sunday, Holiday

Middle Area: non-reserved tables and 05:00 pm-11:00 pm

Gallery: 11:00 am/12:00 pm-02:00 pm/04:30 pm and 002:30 pm-06:00 pm and 5:00 pm/
06:30 pm-11:00 pm

Box: 11:00 am/12:00 pm/01:00 pm-05:30 pm and 06:00 pm-11:00 pm

You can only book one reservation time (lunch, afternoon or evening) per reservation day.

Seats are only reserved for the confirmed number of people and can only be claimed up to 30 minutes after the confirmed reservation time. The complete number of people must be seated on time. With a delay of more than 30 minutes after the reservation time, you will lose the claim of the reserved seats even though vouchers were purchased. If everyone leaves the table, you will lose the claim for the reserved seats even if the reservation time has not ended yet. Additional standing places in your reservation area are not permitted due to fire protection.

The seats have to be left with the end of the reservation time. Due to security reasons (escape and rescue routes) it is not permitted to stay in the hallways afterwards. According to

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the terms and conditions of the Oktoberfest, we kindly advise you to leave the tent after your reservation time.

Riflemen

Members of the Bavarian Sport Shot Alliance please make their tent reservations directly through the [BSSB](#).

Service Charge

The service charge of 9% is not included in the voucher price and has to be paid directly to the operating staff.

Smoking

Smoking is prohibited in all areas of the tent. Upon leaving the tent, re-entering cannot be guaranteed due to overcrowding.

There is no possibility to buy tobacco products in the tent.

Staff

350 staff members from different nationalities welcome you at the Schützen-Festzelt and look after your well-being.

Souvenirs

Original Schützen-Festzelt souvenirs can be purchased at the souvenir stand on the southern-side of the tent or in our [online shop](#).

Table Size

Seat reservations can only be made per table, either for 8 or 10 people.

Tip

Tip is not included in the service charge and does of course remain optional.

Transfer of Reservations

Reservations are only for the purchaser and their guests. Selling or passing on the reservation without the permission of the Schützen-Festzelt is prohibited. This applies in particular to the auction off said reservations on online platforms such as Ebay. The transfer entitles the Schützen-Festzelt to cancel the reservation contract immediately. Vouchers that were purchased beforehand cannot be refunded.

Useful Hints

The police, fire department, first aid station and lost & found office can be found in the service centre (SZT) behind the Schottenhamel tent.

More information about the Oktoberfest can be found here: [Oktoberfest Info](#)

10 golden rules of the Oktoberfest: [10 golden rules on Oktoberfest Info](#)

Voucher pick-up and shipment

Vouchers are ready for pick-up from Monday, 20 August until Thursday, 06 September 2018. The Oktoberfest office is closed from Friday till Sunday.

We will announce the exact times and pick-up place in time here.

Please hold ready the reservation number and your ID for the voucher pick-up.

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In case you cannot come to the office personally, a representative is also allowed to pick-up the vouchers. A written power of attorney is not necessary. We just kindly ask to provide the relevant reservation number.

From mid-July, the vouchers will be shipped to the stated delivery address after we received the amount due. A shipment confirmation will be send by e-mail.

Vouchers 2017

Voucher for 1L Löwenbräu Oktoberfest beer € 9,92 (excluding service charge)

Voucher for ½ Oktoberfest chicken € 10,19 (excluding service charge)

10 € vouchers

Vouchers can also be purchased without a reservation.

Please note that the beer and chicken vouchers and the € 10 vouchers lose their validity with the end of the Oktoberfest. There is no possibility to return or take them into account for the following year.

Youth Protection

It is prohibited for children and youths under the age of 16 years to stay in the tents and beer gardens without the supervision of a legal guardian. After 08:00 pm, children under the age of 6 years are not allowed to stay in the tent, even though the supervision might be guaranteed by the parents, a legal guardian or someone entitled to custody.

Alcoholic beverages must not be handed out to or consumed by children or youths under the age of 16, even under the supervision of a legal guardian. The distribution of spirits or liquors is prohibited to youths under the age of 18.