

Umrah

ALL-SEASONS PACKAGES

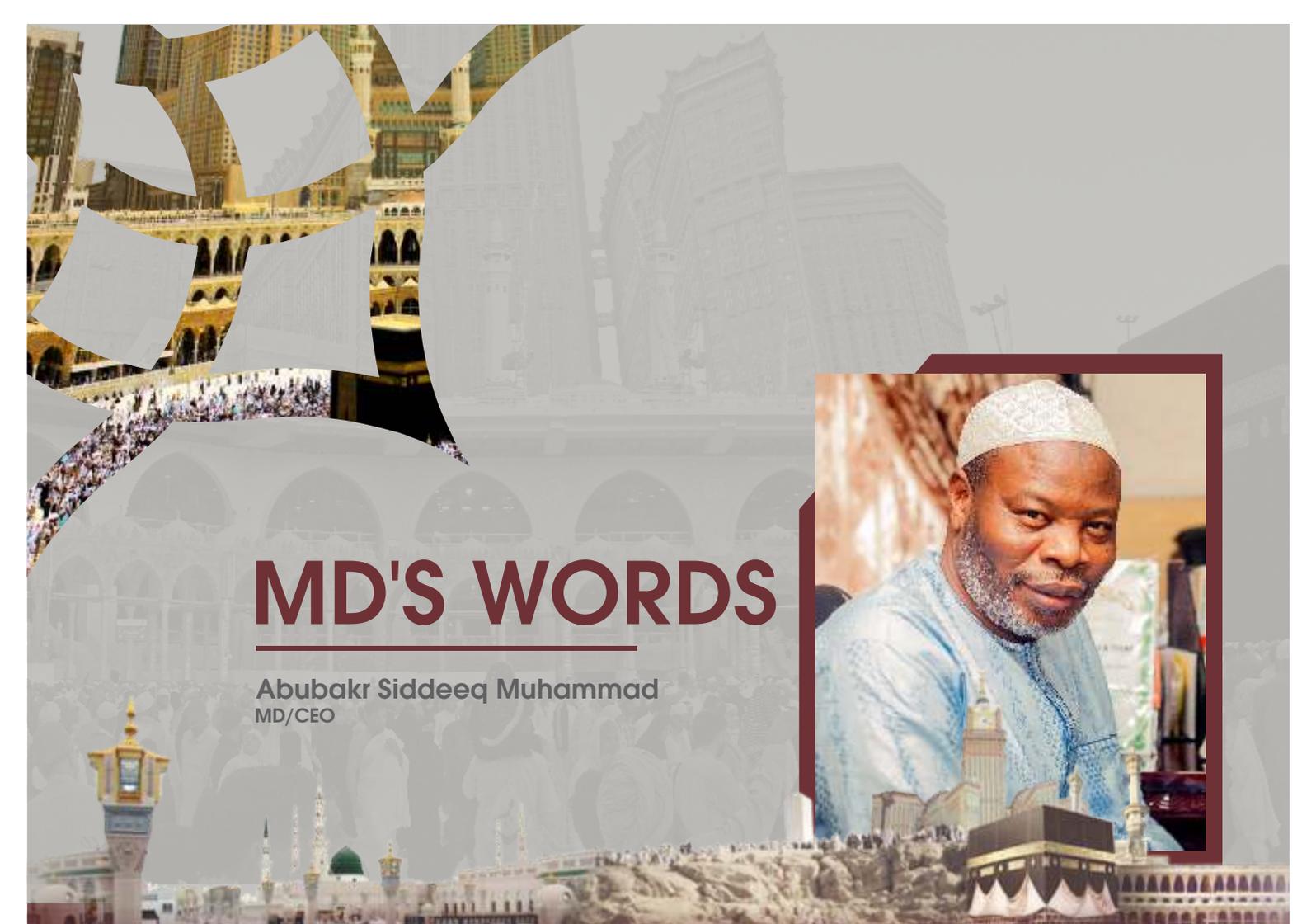
OCTOBER 2018 TO APRIL 2019





Important Information

1. All payments are to be made into the designated banks as shown below in favour of COMEREL TRAVELS AND TOURS LTD. Our staffers do not collect cash, please.
2. Ascertain that all the information in your international passport is correct, with at least 6 months validity by your departure date and without any hindering documents for your trip like an Israeli visa or stamp. Also, avoid traveling with anything having Jewish inscriptions on them.
3. Please do not pay into any of our accounts until you have been cleared to proceed. This is in our mutual interest.
4. Please complete all payments before all travel documents are presented to you. Under no circumstance will a pilgrim get travel documents without complete payments.
5. COMEREL reserves the right to refuse service to a paying pilgrim if the pilgrim behaves in a manner that is adjudged rude and uncivil towards other pilgrims and COMEREL's staff.
6. COMEREL reserves the right to increase the price of its package if a situation warrants it. Where this happens, you will be notified.
7. Please ensure that you use your COMEREL Pilgrim ID Card accordingly.
8. Please ensure that you get an official COMEREL receipt for every payment you make.
9. All children and infants must have separate international passports.
10. All rooms are double occupancy by default. Any additional occupancy will be based on availability and any extra bed may be smaller than the original two beds, which will be allocated on a first come, first served basis.
11. Please avoid using the chain lock on the inside part of your room doors when alone. When you are sharing a room, it is not allowed for whatever reason.
12. All children must be accompanied by either a parent or a guardian.
13. Parents and guardians are primarily responsible for maintaining discipline and order among their children/wards. Comerel will not be responsible for the movements of any child outside the itinerary of the package. Exceptions to this will be discussed and agreed upon by both parties.
14. The Saudi Ministry of Awqaf and Islamic Affairs issued a new directive on 14th December 2017 forbidding taking photographs and recording videos within the two holy mosques in Madeenah and Makkah respectively. This also includes their roofs. In the light of this, kindly keep your camera phones and cameras away. These items may be impounded by the security operatives guarding the mosques

The background features a collage of Islamic architectural elements, including domes, minarets, and a large crowd of pilgrims. A prominent portrait of a man in a white cap and blue patterned shirt is framed in the upper right. The text 'MD'S WORDS' is centered in a large, bold, dark red font.

MD'S WORDS

Abubakr Siddeeq Muhammad
MD/CEO



Earlier this year, we offered you flexible 7-day packages. Our traditional all-season packages were from 1st January to 30th April. Now we have something even better!

Starting from October 2018 to April 2019, you have more choices of hotels and an additional city of Jeddah in which to spend two nights. It is still a package for busy people, who wish to spend just a week performing Umrah, charging their spiritual and emotional batteries and returning home refreshed. This, however, does not preclude the choice to customise your itinerary. You can increase the number of days in each city, reduce the number of days or exclude a city or two. The choice is yours, the pleasure to serve you is ours.

You have a total of nine hotels to choose from in Madeenah and ten in Makkah. They are grouped based on the cost implications and not necessarily the star rating of each. We have three categories of the package: the three star, four star and five star options. In all cases, you will spend 2 nights in Madeenah, 3 nights in Makkah and another two nights in Jeddah.

You will no doubt find a period and category that is good enough for you. To make things even better, we have managed to reduce the cost of each option.

We pray Allah will provide you with the means to perform many more Umrahs in your lifetime.



★ ★ ★
**THREE
STAR**

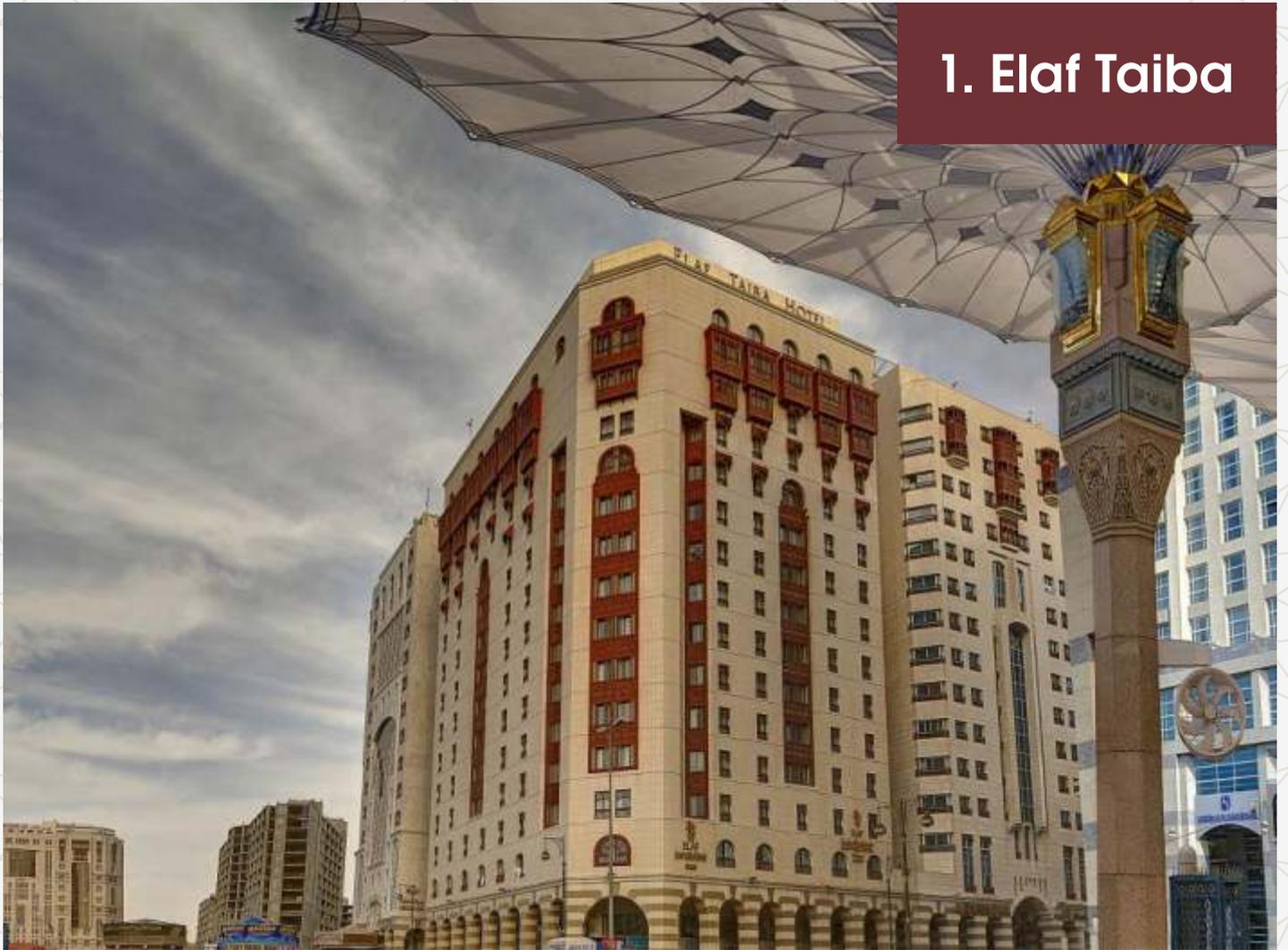
OPTIONS



MADEENAH HOTELS

(CHOOSE ONE)

1. Elaf Taiba





MADEENAH HOTELS

2. Elaf Meshal Al Salaam





MAKKAH HOTELS

(CHOOSE ONE)

1. Elaf Ayyad





MAKKAH HOTELS

2. Elaf Bakkah





MAKKAH HOTELS

3.Elaf Al Salaam





JEDDAH HOTEL



Trident Hotel





THREE-STAR COST IMPLICATIONS

(ALL PRICES EXCLUDE TICKETS)

SINGLE OCCUPANCY	\$ 1,600
DOUBLE OCCUPANCY	\$ 900 PER PERSON
TRIPLE OCCUPANCY	\$ 750 PER PERSON
QUAD OCCUPANCY	\$ 700 PER PERSON

WHAT YOU GET

Two (2) nights in Madeenah hotel of choice (BED AND BREAKFAST)

Three (3) nights in Makkah hotel of choice (BED AND BREAKFAST)

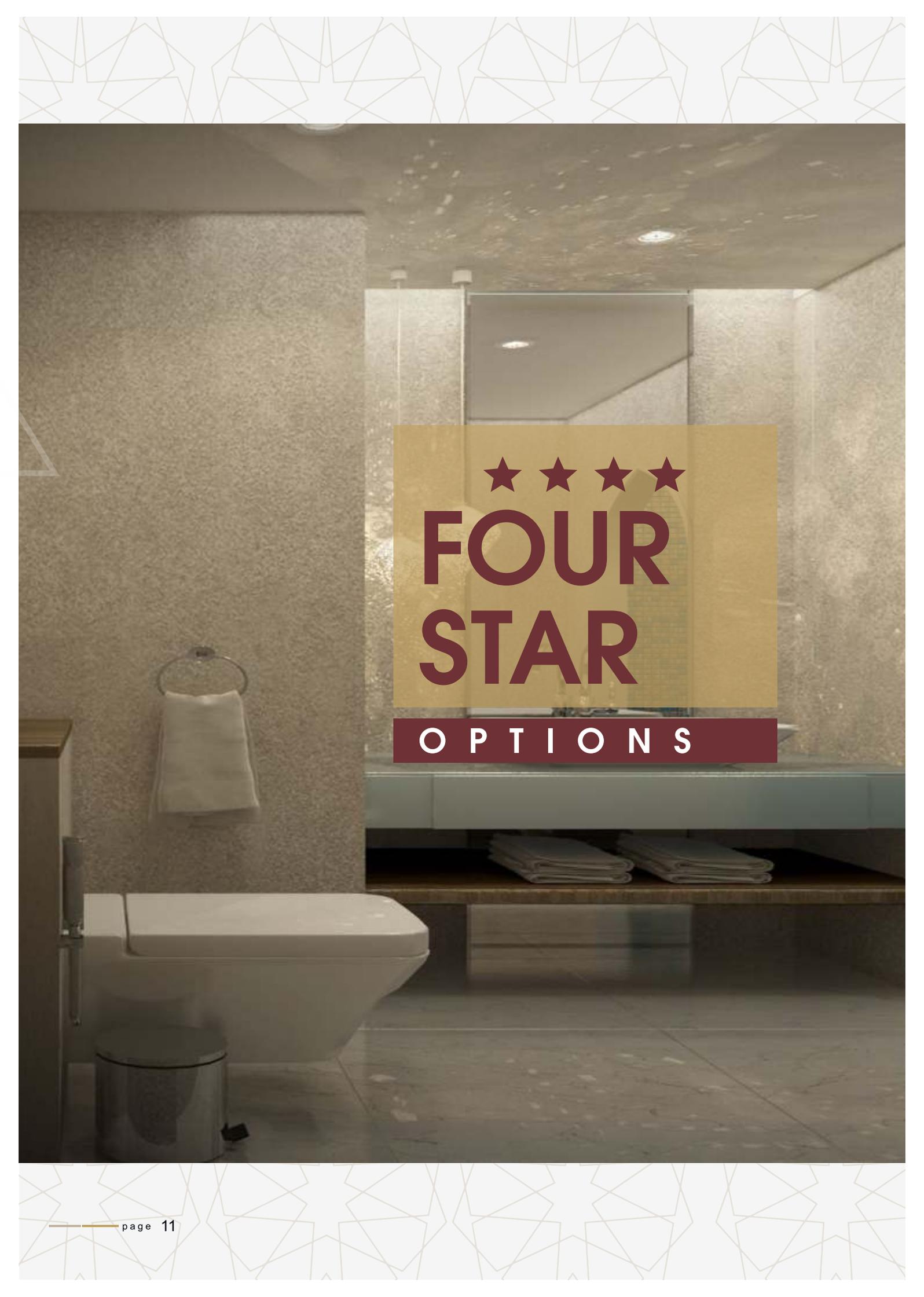
Two (2) nights in Jeddah hotel of choice (BED AND BREAKFAST)

Umrah Visa

Transport

NOTE:

1. Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary
2. If you wish to customise your itinerary, adding days in any of the cities or omitting any of the cities or reducing the number of days, kindly let us know, so that we can give you the cost of such customisation.



★ ★ ★ ★
**FOUR
STAR**

O P T I O N S



MADEENAH HOTELS

(CHOOSE ONE)

1. Pullman Zam Zam





MADEENAH HOTELS

2. Elaf Grand Al Majeedi





MAKKAH HOTELS

(CHOOSE ONE)

1. Shaza Makkah





MAKKAH HOTELS

2. Elaf Kinda





MAKKAH HOTELS

3. Elaf Al Mashaer





JEDDAH HOTEL



Trident Hotel





FOUR-STAR COST IMPLICATIONS

(ALL PRICES EXCLUDE TICKETS)

SINGLE OCCUPANCY	\$ 1,950
DOUBLE OCCUPANCY	\$ 1,050 PER PERSON
TRIPLE OCCUPANCY	\$ 900 PER PERSON
QUAD OCCUPANCY	\$ 800 PER PERSON

WHAT YOU GET

Two (2) nights in Madeenah hotel of choice (BED AND BREAKFAST)

Three (3) nights in Makkah hotel of choice (BED AND BREAKFAST)

Two (2) nights in Jeddah hotel of choice (BED AND BREAKFAST)

Umrah Visa

Transport

NOTE:

1. Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary
2. If you wish to customise your itinerary, adding days in any of the cities or omitting any of the cities or reducing the number of days, kindly let us know, so that we can give you the cost of such customisation.



★ ★ ★ ★ ★
**FIVE
STAR**
OPTIONS





MADEENAH HOTELS

(CHOOSE ONE)

1. Dar Al Iman Intercontinental (No Quad Rooms)





MADEENAH HOTELS

2. Madinah Hilton (No Quad Rooms)





MADEENAH HOTELS

3. Mövenpick





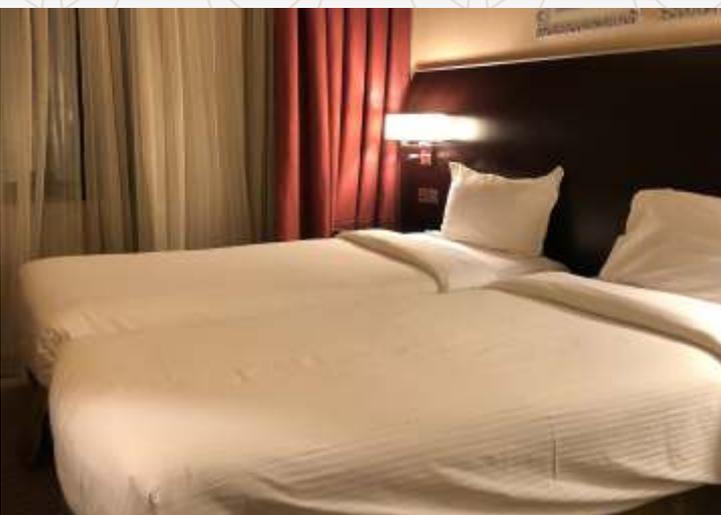
MADEENAH HOTELS

4. Shaza Al Madinah



★ ★ ★ ★ ★
MADEENAH HOTELS

5. Grand Mecure





MAKKAH HOTELS

(CHOOSE ONE)

1. Raffles (No Quad Rooms)



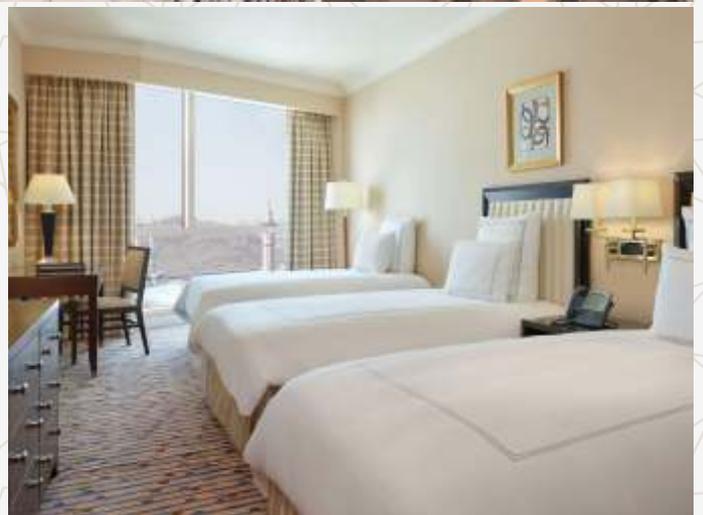
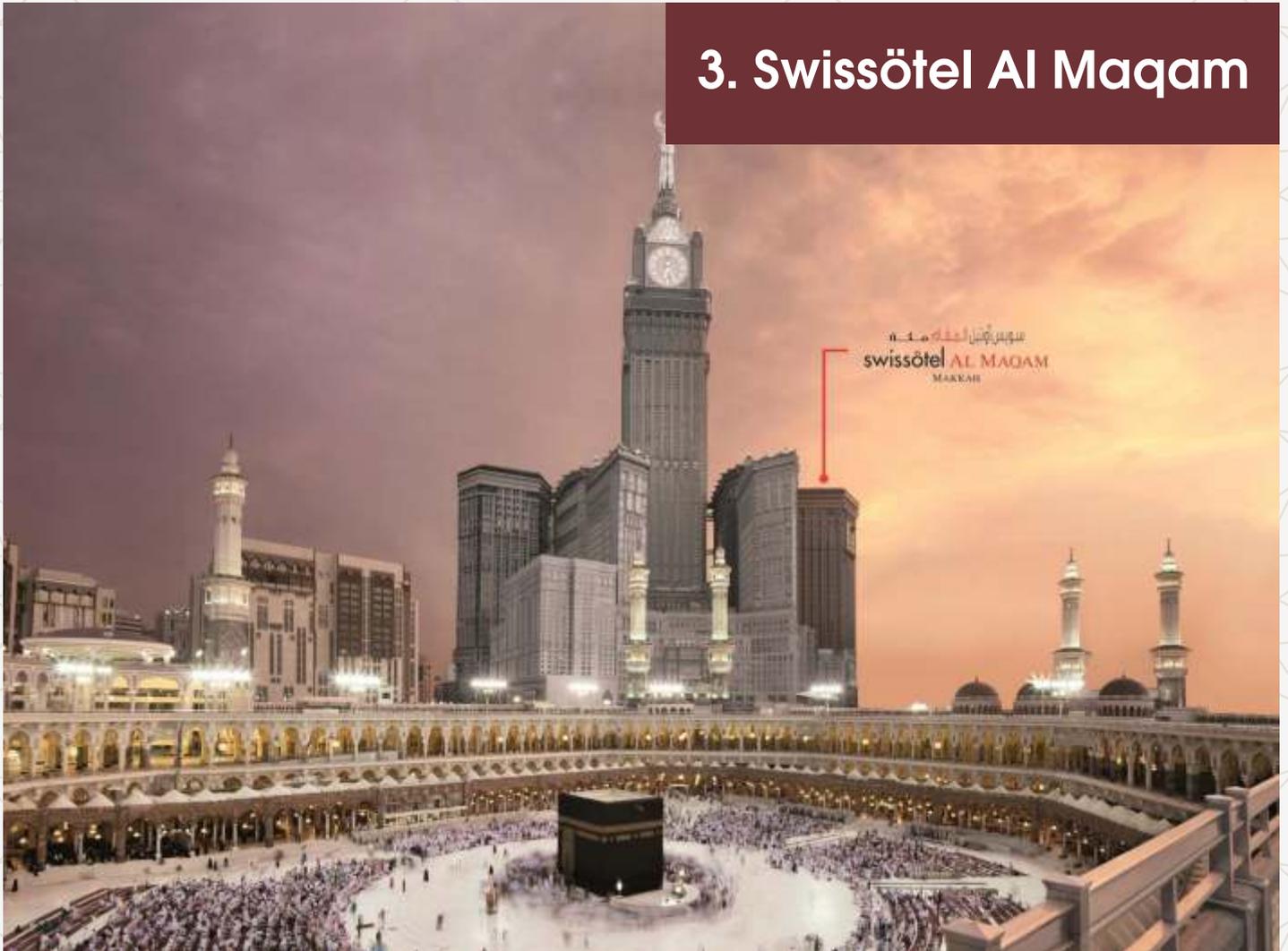
★★★★★
MAKKAH HOTELS

2. Royal Clock Tower Makkah Fairmont



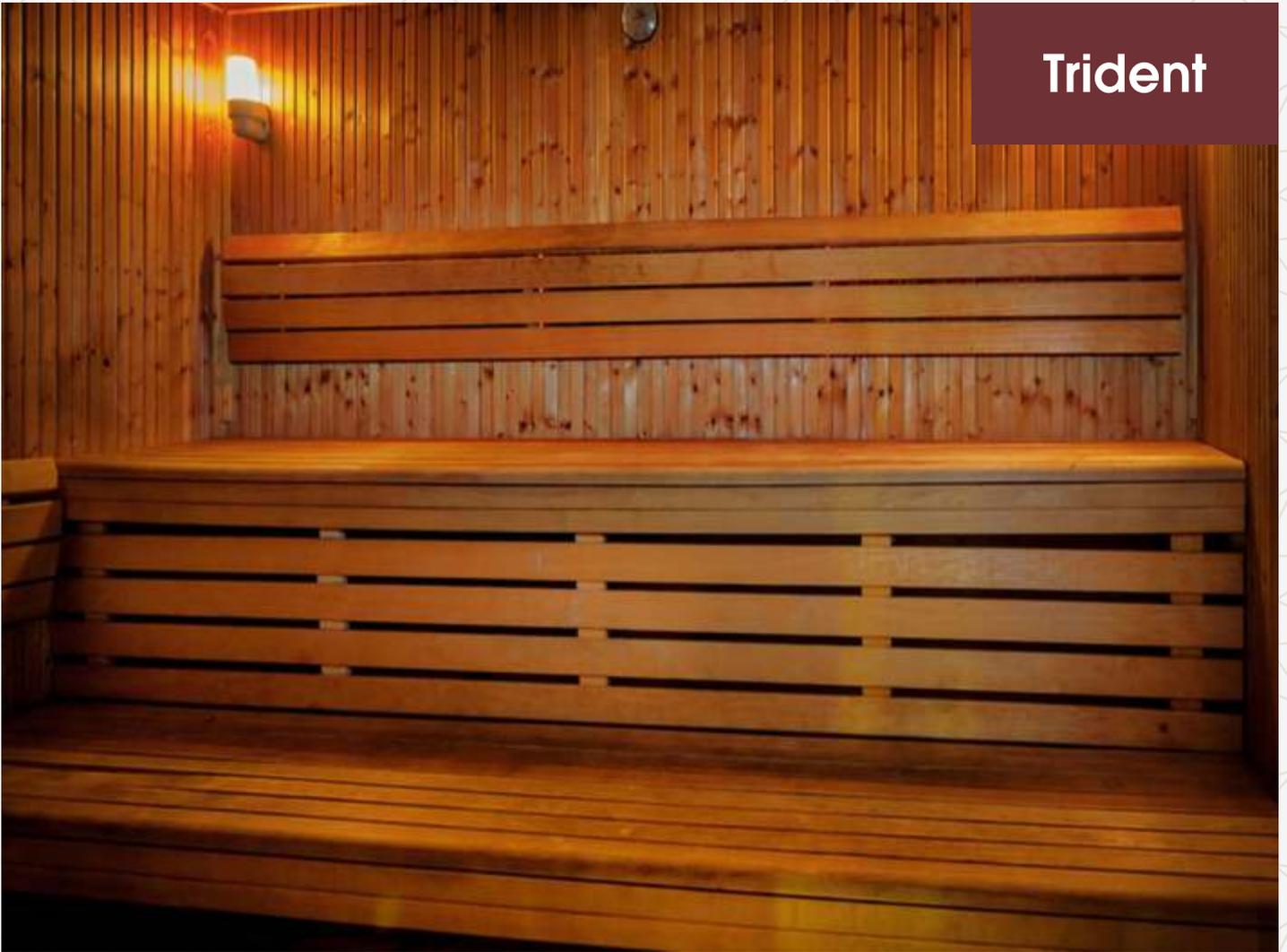
★★★★★
MAKKAH HOTELS

3. Swissôtel Al Maqam



★★★★★
JEDDAH HOTEL

Trident





FIVE-STAR COST IMPLICATIONS

(ALL PRICES EXCLUDE TICKETS)

SINGLE OCCUPANCY	\$ 2,850
DOUBLE OCCUPANCY	\$ 1,550 PER PERSON
TRIPLE OCCUPANCY	\$ 1,250 PER PERSON
QUAD OCCUPANCY	\$ 1,000 PER PERSON

WHAT YOU GET

Two (2) nights in Madeenah hotel of choice (BED AND BREAKFAST)

Three (3) nights in Makkah hotel of choice (BED AND BREAKFAST)

Two (2) nights in Jeddah hotel of choice (BED AND BREAKFAST)

Umrah Visa

Transport

NOTE:

1. Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary
2. If you wish to customise your itinerary, adding days in any of the cities or omitting any of the cities or reducing the number of days, kindly let us know, so that we can give you the cost of such customisation.

MEMORIES OF RAMADAN UMRAH 2018



TERMS AND CONDITIONS OF SERVICE



1. COMEREL is not responsible for any negligence that results in any sort of inconvenience for the pilgrim if the negligence was not the fault of COMEREL and its staff.
2. Where any default is proven to be the fault of our staff, the extent of our liability is refund of the principal sum paid to us less a 10% ADMINISTRATIVE CHARGE.
3. Any complete refund mentioned on the brochure is understood to mean the total amount paid less a 10% administrative charge.
4. Any ticket refund is handled by the airline; COMEREL does NOT pay refunds on tickets until the airline pays.
5. There is NO REFUND on group tickets unless the trip was aborted through COMEREL's fault.
6. COMEREL reserves the right to alter its travel dates and check in dates where it deems such an action to be in the best interest of the pilgrims. This shall be done with prior notification.
7. Any room option on the brochure is subject to availability after the planning of the rooming list. Where the room option you want is not available, you will be requested to downgrade or upgrade to the next available room option. This will be done after consulting with you. Where it is an upgrade, you will pay the difference and if it is a downgrade, we will refund the difference.
8. COMEREL staffers are not porters and should not be looked upon to carry luggage for any pilgrim. They may help pilgrims at their sole discretion.



9. The information in this brochure is correct as at the time of going to press. Any alteration resulting from events or policies not within our control thereafter shall not be blamed on COMEREL and does not attract any refund unless in the unlikely event of not providing a suitable and commensurate alternative.
10. The extent of our liability in the unlikely event that a pilgrim's luggage is missing while in the exclusive custody of one of our staff is as stipulated by the Warsaw Convention as amended by the Hague Protocol: US\$26 per kilogramme for checked luggage and US\$514 per person in the case of hand luggage.
11. Where the government of Nigeria, United Arab Emirates, Saudi Arabia or any transit country refuse any pilgrim entry due to a visa on his/her international passport, the affected pilgrim will not be refunded in part or in full by COMEREL.
12. Any destination we have mentioned in the package, which is cancelled by the government officials in Saudi Arabia without adequate notification from the said officials is not COMEREL's fault and will not attract any refund please.
13. An abrupt change of mind resulting in the cancellation of any trip less than one week to the departure date will not attract a refund. If payment was done less than one week to departure, any cancellation by the intending pilgrim will not attract a refund by default.
14. Delays in getting visas from the Saudi Embassy in Nigeria, which can cause a delay in flight date or time is not COMEREL's fault and will not attract any refund.
15. The Saudi Embassy now requires all pilgrims to appear in person at their Visa Service Centre (VSC), run by VFS Tasheel, for biometric enrolment before each trip to Saudi Arabia. The enrolment is by appointment and as such, any failure to be at the VSC on the appointed date and time is the sole responsibility of the intending pilgrim. COMEREL will not be held liable for any default in this regard and its likely attendant effect on travel dates. The service charge paid at the VSC is the responsibility of the intending pilgrim. The extent of COMEREL's involvement with the VSC is to book an appointment for the pilgrim.
16. All service fees in Saudi Arabia are paid way ahead of the pilgrims' arrival and the service providers do not refund them; COMEREL shall only honour any refund claim where it was our fault.
17. Do not pay into our accounts until we have cleared you. Please contact us before making a payment.
18. COMEREL absolves itself and its staff of any blame in the unlikely event that a pilgrim is deemed to have committed an offence according to the laws of any of the countries they visit through COMEREL.
19. Failure to read these terms and conditions is not an excuse to demand a refund. Please take time to read it and our agreement.
20. Apart from single occupancy options, any other room option is subject to the availability of other intending pilgrims willing to pay for the same option. Otherwise, the intending pilgrims will be advised to choose the next available option
21. The terms and conditions above as well as the agreement mentioned are available at www.comerel.net for free download. Please avail yourself the opportunity to download them and peruse

SUMAYSHA

SHOP NO. 16 &17, AREA 1, SHAGARI PLAZA, GARKI - ABUJA FCT.
TEL: 08033116008, 08035307513, 08027767335, 08075197202.

GET YOUR GENUINE GIFT ITEMS, ISLAMIC MATERIALS AND
CLOTHING FROM YOUR ONE-SHOP, SUMAYSHA







OUR MISSION

To reliably provide excellent and efficient services which will make our clients comfortable at all time



OUR VISION

To be the very best travels & Tours Agency in Nigeria and one of the best in the World

www.comerel.net

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