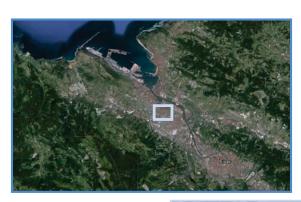


Who We Are and What We Do

PRODUCTOS TUBULARES – DBR IMPLEMENTATION

From Efficiency Driven to Demand Driven

PRODUCTOS TUBULARES (PT), owned by holding **GRUPO TUBOS REUNIDOS (TR)**, is a manufacturer of Hot Finished Seamless Steel Pipes and Tubes.





Located near Bilbao seaport

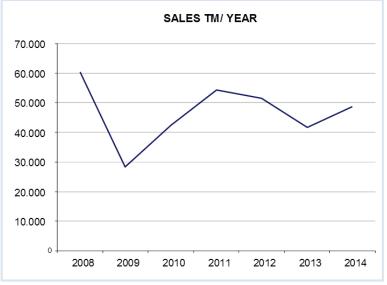






2015 in numbers for Productos Tubulares

- the Turnover was \$114 million US Dollars
- EBITDA of \$4.55 million
- Production reached 47,155 tons of steel pipes
- Sold in 70 different countries around the world.







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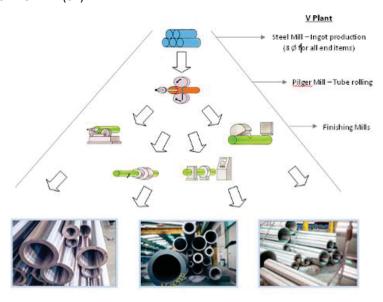
Who We Are and What We Do

PRODUCTOS TUBULARES – DBR IMPLEMENTATION

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We are an **Integral Manufacturer of Seamless Steel Pipes**

- Outside Diameter from 190 mm to 635 mm (7 1/2 25 ")
- Walls up to 125 mm (5")







Before the World Economic Crisis (2007) steel pipe market was flooded with demand and manufacturers.

- · Standard products.
- Processing large batches.
- Purchased by intermediaries. Stock positioned close to end of the supply chain.

By the end of 2008, this scenario vanished.

- Intermediaries got rid of their inventory and became more concerned about service level.
- Construction companies of hydraulically fractured oil & gas wells became a more important customer.
- Customized products.

Was it possible for Manufacturers to compete in this New Scenario with the same vision, business rules and technology that led to great results in the past?





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When – Who – What – How

PRODUCTOS TUBULARES – DBR IMPLEMENTATION
From Efficiency Driven to Demand Driven

- When? In November 2014, PRODUCTOS TUBULARES Board took the decision of implementing DBR concepts to improve the Operations Supply Chain.
- Who? The Managing Director assigned this project leadership to PT's Production Manager, who contacted CMG Consultores to develop a solution.
- What? The GOAL of the project was:

To **improve the flow of materials and information** to deliver a better service level.

How? DBR rules and tools were implemented in three key areas, Planning, Execution and Control.





Old Policy 1: Rolled Tons (Ton/Month) is the main productivity metric.

Associated Behaviors

- Increase "rolling loads" per Matrix Diameter.
- Customer Orders rolled ahead of time to Optimize setups and batch sizes
- Pipes with low finishing work load are pushed to production ahead of time.
- Delay smaller diameters as much as possible

Negative Effects

- WIP Inventory increases.
- Temporary bottlenecks in finishing resources.
- It seems finishing resources capacity is scarce
- Low Customer Service Levels.





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Policies to change

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Old Policy 2: Monthly customer due date batching

Associated Behaviors

- Monthly batching rolling loads
- End-of-Month syndrome: all work orders are expedited too late
- Delays of 1 month or multiple

Negative Effects

- WIP Inventory increases.
- It becomes very difficult to prioritize orders.
- Low Customer Service Levels.





New Policy 1: The main productivity metric should be monthly cashflow.

Associated Behaviors

- KPI: On time Orders in items and euros.
- Delays are measured in Gross Margin Euros that cannot be invoiced on time.
- Objective criteria to prioritize orders.
- Rolled Tons metric is ERRADICATED- Invoiced /Shipped TONS, new main metric.

Associated Effects

• The whole system is subordinated to customer's demand: Service Level improve.

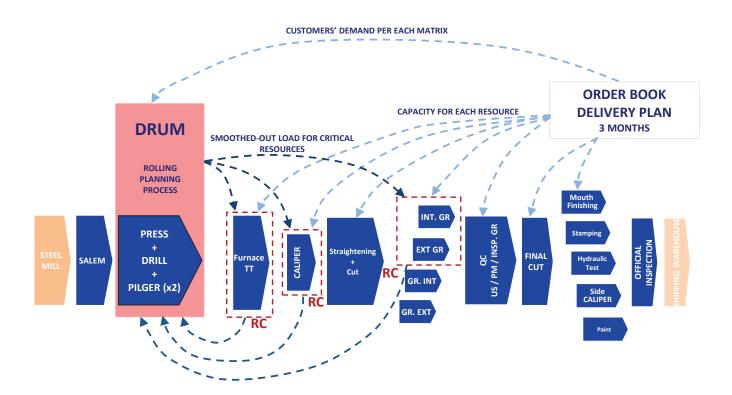




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Manufacturing Process

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A- Each Matrix has to enter production more frequently

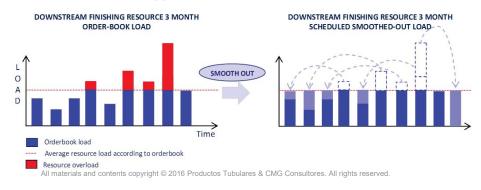
Goal

Increase the rolling frequency of each pipe type to stagger the work load for the resources downstream.

B- A Uniform work load for each critical resource downstream has to be delivered from Rolling, according to the order book

Goal

Delay o bring forward work orders' start dates only for those pipes that allow critical resource work load to be staggered and avoid flow obstructions.







New Planning Policies

PRODUCTOS TUBULARES – DBR IMPLEMENTATION
From Efficiency Driven to Demand Driven

New Policy 2: Minimum of 5 rolling loads per week to improve flow.

Associated Behaviors

- Rolling Plan has to consider downstream critical resource load: Heat Treatments, Grindings, Straightening.
- Rolling Plan must assure a minimum work load for critical resources.
- Orders can only be pushed to production ahead of time to achieve the minimum work load for the critical resources.

Associated Effects

- Material input plan is stable.
- No artificial bottlenecks are generated downstream
- Hidden capacity emerges
- WIP inventory reduced
- Less overtime hours are required in downstream resources





New Policy 3: Daily due dates for managing shop floor priorities.

Associated Behaviors

- Weekly batching in Rolling Plan, instead of monthly batches.
- Lead times are managed according to 6 different product families.
- A Shipping Buffer is assigned to Each Rolling Order to obtain and End-of-Production due date.

Associated Effects

- · WIP inventory reduced
- Customer Service Level increases
- It becomes easier to prioritized between orders.
- Material moves faster and in a more organized manner.





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New Planning Policies

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New Policy 4: Due Dates are tracked thru Shipping Buffers.

Associated Behaviors

- The Rolling Plan is synchronized taking to account each pipe Shipping Buffer.
- Resource production schedules execution is controlled by managing priorities in critical resources according to Shipping Buffer Status.

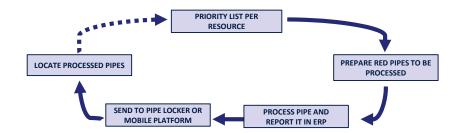
Associated Effects

- · Less data, more information
- · Less schedule modifications.
- Stable execution priorities.
- Early warnings if due dates are in risk.





Prioritization, Preparation & Location of RED PIPES is Key for FLOW



Prioritization System: Buffer Consumption







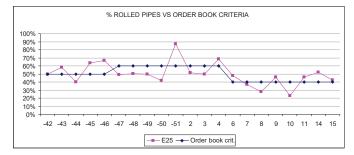
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Process Control - KPIs

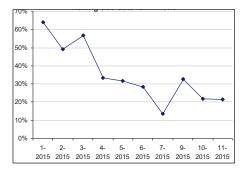
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A - Planning Criteria-Downstream Critical Resource Pipe %



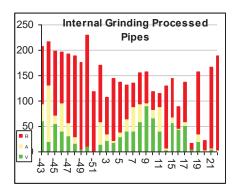
B - Rolling due date delay



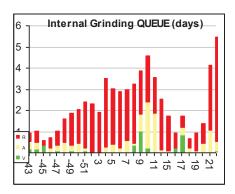




C - Daily Production Control



D - Critical Resource Queue Trend.





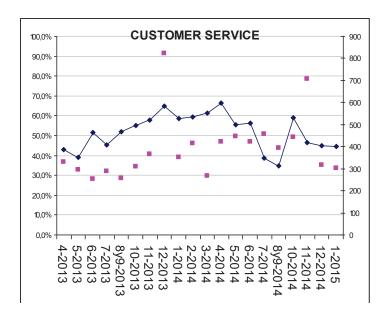


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Process Control - KPIs

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F - Service Level

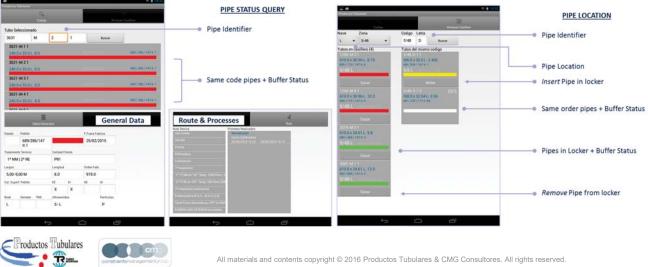






- ✓ One of the most important challenges in terms of Execution Control was the lack of technology applied to internal flow.
- ✓ An **Android APP for tablets** was developed by PT IT Department for better flow control



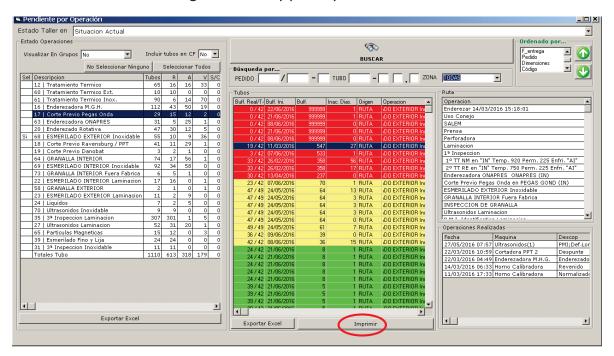


Technology Applied To Internal Logistics

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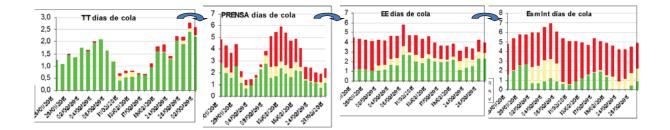
✓ ERP was also modified to generate daily priority list for each resource







✓ It is possible to estimate the End of Production Date. Adding total queue days ahead of the critical resources in the items route.



We can estimated a real delivery date

- Good Customer information
- Less Sales Dpmt. noise

					Week Delivery			
PurchaseOrder			PIPE CODE		25	26	28	
681	171	167	1	9708		6	2	
				9709		11	2	2
				9710		4		4





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DBR IMPLEMENTATION RESULTS

PRODUCTOS TUBULARES – DBR IMPLEMENTATION
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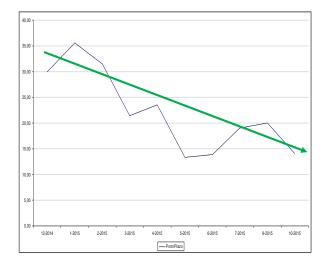
DBR policies Go Live date was January 2015, achieving results before the end of Q1 2015

Work In Process reduction

- Rolling stopped for 1 week in March2015
- After that the WIP remained stable with a 30% inventory reduction

Lead Time reduction

- Dramatically reduced after DBR policies.
- Dropping from 35 to 14 days on average.











AFTER IMPLEMENTATION







Productos Tubulares



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DBR IMPLEMENTATION RESULTS

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Customer Service Level

% of full orders shipped on time to the customer

- Before DBR implementation CLS oscillated between 30-50%.
- After <u>ONLY 3 MONTHS</u> of planning, executing and controlling according DBR policies, 80%+ was achieved.







ECONOMIC conclusion

- PT Top Management was very concerned about the impact inventory reduction would have in the balance sheet.
- However, Turnover improved (+60%) with less Rolled Tons (-7%) and just a slight increase in Finished Tons (+8%).

	Q4 2014	Q1 2015	Q2 2015	
Rolled ™	20,175	18,686	18,865	
Finished ™	13,832	14,905	14,412	
WIP variation ™	1,115	-2,090	-883	
Total Stock Variation (€)	6,100 €	-7,100 €	-5,351,000 €	
Turnover (€)	21,715,000€	35,027,000 €	27,400,000 €	

The right Customer Orders were being manufactured to be shipped and invoiced on time, increasing the Turnover and improving the balance sheet despite the inventory reduction





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QUESTIONS?





Thank you!



