Referral was originally considered but avoided as a result of eConsult.

99% of cases took 20 minutes or less to complete.

The most common questions from PCPs pertained to...

- **42% Diagnosis**
  - Interpretation of a laboratory test or pathology report
  - Choice of test

- **33% Management**
  - General management
  - Necessity of a referral

- **4% Drug Treatment**
  - Adverse effects of drugs

58% of eConsults provided PCPs with advice for a new or additional course of action.

The most common questions from PCPs pertained to...

- **46% Interpretation of a laboratory test or pathology report**
- **33% Management**
  - General management
  - Necessity of a referral
- **4% Drug Treatment**
  - Adverse effects of drugs

Case Example

PCP contacts specialist about a middle-aged male patient with high B12 despite not being on a B12 supplement. Patient’s complete blood count is normal. PCP asks what the possible cause might be and which tests should be conducted.

Day 1

PCP contacts specialist about a middle-aged male patient with high B12 despite not being on a B12 supplement. Patient’s complete blood count is normal. PCP asks what the possible cause might be and which tests should be conducted.

Day 7

Specialist notes that liver disease can cause high B12 and recommends a test.

Day 9

PCP accepts advice and closes case.

99% of cases took 20 minutes or less to complete.

From April 2011 to January 2015, 171 PCPs directed 436 eConsults to hematologists.

Median response time was 3 days.

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- **42% Diagnosis**
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  - Choice of test

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  - Necessity of a referral

- **4% Drug Treatment**
  - Adverse effects of drugs

58% of eConsults provided PCPs with advice for a new or additional course of action.

“I am able to improve my knowledge daily”

Case Example

PCP contacts specialist about a middle-aged male patient with high B12 despite not being on a B12 supplement. Patient’s complete blood count is normal. PCP asks what the possible cause might be and which tests should be conducted.

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