Referral was originally considered but avoided as a result of eConsult.

Content of questions asked by PCPs

- 65% Diagnosis
  - Interpretation of clinical findings, or an image report, histopathology report, or laboratory test
- 24% Management
  - General management
  - Necessity of a referral
- 11% Drug Treatment
  - Choice of drug
  - Indications/goals of treatment

65% of eConsults provided advice on a new or additional course of action.

In 31% of cases, the current treatment plan was validated.

"Incredibly timely advice and very practical!"

Case Example

PCP tells specialist about an elderly patient with a persistent lesion. A biopsy revealed Actinic Keratosis and found it non-malignant. PCP attaches a picture and asks whether cryotherapy or Aldara cream would be a better approach, and what the dosage/timing would be in either case.

Specialist recommends one dose of cryotherapy, with follow-up at 3-4 weeks to see if additional doses are needed.

PCP accepts advice, closes case.