Equipping Fleet Managers to Go Above and Beyond Donor Compliance
BUT FIRST ... A POLL 😊
Programme staff say …

“They just talk about vehicles all the time. I don’t understand”

“They have no idea the donor constraints we are under”

“Transport is very expensive”

“My donor funds financed these vehicles, they should be made available for the programme use. How else can I deliver on the programme?”

Fleet staff say …

“They don’t know anything about fleet management. They just want to drive the vehicles to the ground”

“I am only informed when it is time to source the vehicles”

“Donors don’t want to fund vehicles. I don’t have enough budget to manage the fleet”

“How am I supposed to manage the fleet efficiently if everyone does whatever they want and doesn’t involve me?”
QUESTION 1:

What should be the role of fleet managers in the programme management process?
QUESTION 2:

What knowledge / skills / attitude do fleet managers need in order to fulfill their role in the programme management process?
QUESTION 3:

How can global fleet managers build the capacity of country fleet managers to play this role?
7 PRACTICAL TIPS

- Strategic / participatory planning in programme transport plan and budget
- Include fleet management in non-fleet manager job descriptions
- Build a repository of fleet-related donor rules and regulations
- Encourage fleet managers to visit the field with programme staff at least twice a year
- Regular, accessible and useful fleet reports. Participate in programme evaluations
- Advocate for regional and country directors to show that they take fleet management seriously
- Be (customer) service-oriented towards programme staff