

MAKE THE  
WORLD SEE



# RESPONSIBLE USE OF TECHNOLOGY



Dear Partners,

It has been said many times, and in many ways, that power and responsibility go hand-in-hand. In a world where technology and surveillance are ubiquitous; it is our obligation as a leading VMS provider to help set the agenda for how to use video management software securely and responsibly.

In 2017, Milestone Systems was part of the more than 150 representatives from tech companies around the world that authorized and signed the Copenhagen Letter, a declaration that calls on tech companies to put people, rather than business and profits, first when designing and using technology.

At Milestone, we live by the values outlined in the Copenhagen Letter – and we expect our partners to do the same. That's why, in our next 2019 R2 release of XProtect, we put greater focus on responsible technology use.

**We also put people first in our 2019 R2 release with:**

- Improved security to minimize the exposure to cybersecurity threats
- Better device password management to simplify safeguarding routines
- A more comprehensive end-user license agreement that includes a focus on the responsible use of Milestone technology

As the Copenhagen Letter states, we believe that it's time to take responsibility for the world we are creating – time to put humans before business and commit to real action. It is time to organize and to hold each other accountable.

We hope that you will join us in helping the world see in the most responsible way possible.

Sincerely,

The Milestone Team

General availability June 19, 2019

# XProtect 2019 R2 Release

## Secure. Enhanced. Responsible.

The 2019 R2 XProtect release contains improvements across three overall categories.

### Community



#### Easy test license access

Try. Test. Decide. We've made it easier to work with test licenses so you can try before you buy.

We let our partners evaluate, test and demo XProtect for one year before purchasing the software. With our latest release, we simplify the process of working with and obtaining test licenses. Licenses can now be obtained directly from the Milestone Customer Dashboard, and partners are free to download multiple test licenses of the same XProtect product.

#### More comprehensive end-user agreements

Commit to using our software technology responsibly with the new "Copenhagen Clause" in our end-user license agreement.

### Audio

#### Multi-speaker broadcasting directly from the XProtect Web Client

Important announcement? Broadcast it to multiple speakers from wherever you are. This is great news for personnel who need to access their system when they are off-premise, since they can now use the XProtect Web Client for mass communication.

#### Video Push now supports audio

We are expanding the existing Video Push functionality in XProtect Mobile to include support for audio, so users can stream video and audio directly from their mobile device to the XProtect VMS.

### Cybersecurity



#### Device Password Management

Manage single and multi-device passwords directly in XProtect for an easier and more secure user experience.

With the 2019 R2 release, users can change device passwords per device or per group of devices directly from the XProtect Management Client. This is an easier and faster way to secure the device security system and address potential vulnerabilities. This feature is supported in Device Pack 10.3 for Axis, Bosch and ONVIF compliant devices.

#### Minimize risk exposure with improved encryption options

XProtect 2019 R2 offers the possibility to use trusted certificates between the XProtect Management Server and XProtect Recording Server for heightened security on server communication. Users of XProtect Mobile can also be confident that the system complies with the highest security standards in the industry since support is now limited to certificates trusted by a Certificate Authority (CA) only.

These encryption enhancements guarantee the highest level of security in the server communication and network, because trusted CA certificates, unlike self-signed certificates, ensure that all components that communicate with each other follow a reliable encryption process.

Because even the most successful careers have to end...

# We're retiring XProtect® Express and XProtect® Professional

## Goodbye and hello. . .

For many years, XProtect Express and XProtect Professional have provided thousands of customers with easy-to-use video surveillance software. But as the pace of innovation accelerates, it's important to focus on products poised for the future. This means that by June 2024, XProtect Express and XProtect Professional will no longer be part of Milestone's video management software portfolio.

Make no mistake, XProtect Express and XProtect Professional are great video surveillance software products. But even the most successful careers come to an end and it's important to focus on products designed for the future. Luckily, XProtect Express+ and XProtect Professional+ are perfect candidates to build long-lasting customer relationships.

[Click here to find all the details of the retirement process.](#)



## Move forward with help from our New Migration Assistant Tool

Worried about migrating existing installations to future-proof products? Fear not. Our new Milestone Migration Assistant Tool makes it easier for resellers and system integrators to migrate XProtect Express and XProtect Professional installations to XProtect Express+, XProtect Professional+, XProtect Expert or XProtect Corporate.

### How does it help?

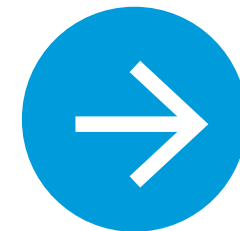
Because XProtect Express and XProtect Professional are built on a different VMS platform than the rest of the XProtect VMS portfolio, migrating from one of the retiring products to one of the more future-proof products is considered a reinstallation. The new Migration Assistant Tool will assist in the migration process by replicating all devices in the current installation, so that they automatically appear in the new system.

### The Migration Assistant Tool

- Ensures that all device names and configurations are transferred
- Eliminates the time and effort it usually takes to add and configure devices
- Transfers existing users and their password information
- Reproduces existing XProtect Smart Client views

### The tool can NOT

Migrate the media database, events and rules, alarms, permissions of users and roles, schedules and maps. It also can't migrate the complete system in a 1:1 format.



**ACCESS  
THE TOOL**  
via this Knowledge  
Base article

## Other system improvements

### New name, same great user experience

Milestone Mobile is renamed to XProtect Mobile to align with the rest of the client portfolio.

### A fresh new look

Most applications are visually updated for a more modern look.

### Farewell to Internet Explorer

Due to low usage worldwide, the 2019 R2 version of the XProtect Web Client will no longer support Internet Explorer.

### Goodbye Windows 7

The XProtect Smart Client 2019 R2 and later versions will not support Windows 7

### New emphasis on device license rules in our End-User License Agreement

One device licence per IP address can connect to XProtect under our new End User Licence Agreement.

## Product compatibility

	XProtect <b>Essential+</b>	XProtect <b>Express+</b>	XProtect <b>Professional+</b>	XProtect <b>Expert</b>	XProtect <b>Corporate</b>
Device password management	-	-	✓	✓	✓
Test licenses in Customer Dashboard	-	✓	✓	✓	✓
Improved encryption options	✓	✓	✓	✓	✓
Broadcasting in Web Client	✓	✓	✓	✓	✓
Audio in Video Push	✓	✓	✓	✓	✓

## DOWNLOAD CENTER

### XProtect Comparison Chart

An overview of the features and specifications included with each product

XProtect Comparison Chart



### New features presentation

Short “what’s new” presentation covering the high-level details of new features

New features presentation



### Specification Sheet

Detailed feature specifications of individual product capabilities

Specification Sheet



### Price list

Easy access to the latest 2019 R2 pricelist for all regions

Price list

