

RULES AND REGULATIONS

- Footwear: No metal studs or blades are permitted. Standard trainers, astro trainers and moulded rubber studs only.
- Participating players should consider their personal fitness before undertaking physical activity on the pitch.
- Participating players should consider their personal safety before accessing the 5-a-side, 6-a-side and 7-a-side pitches and should acknowledge the potential injury risks from impact/contact with metal fencing, goal posts and impact/contact with other participating players within the enclosed structure. Stadium Management must be informed of accidents or injuries to participating players immediately.
- 5-A-Side, 6-A-Side and 7-A-Side pitch bookings taken 7 days in advance. Cancellation is 24 hours prior to booking date.
- 11-A-Side pitch bookings taken in accordance with availability. A £50.00 deposit is required to reserve booking. Cancellation is 1 week prior to booking date.
- Pitch payments must be made in full prior to the commencement of bookings.
- Payments can be made with cash, debit or credit card. Please note 3% charge applied to credit card payments only.
- Pitch prices may be subject to change. We will endeavor to hold prices at time of advance bookings, however, this cannot be guaranteed and subsequently alternative charges may apply.
- Booking dates for 11-a-side pitches can be changed and deposits carried forward, so long as the cancellation notice period is adhered to.
- Membership application required before block booking application. Contact details should be updated as required.
- Block bookings are for 12 weeks' consecutive pitch use and excludes any cancellations. Block booking approval is subject to availability. Block booking continuation is subject to usage and cancellation. Cancellation is 24 hours' notice. Any block booking cancelled 3 weeks in a row will be subject to cancellation at managements discretion. Block bookings should be renewed every 12 weeks with signature approval.
- If you cancel or do not attend to fulfil your booking on the day, you will incur the full cost of the booking. Block booking agreements must be cancelled in writing by the membership contact only.
- Shower room allocation will be subject to business requirements. Should main home and away shower rooms be in use by 11-a-side matches, alternative shower areas and changing rooms will be allocated for 5-a-side customer use.
- Casual and block booking pitches are allocated to specific pitch numbers, however, this remains subject to change owing to maintenance or business requirements. Please check for pitch number allocated prior to commencement of bookings.
- 11-A-Side pitch bookings will include access to changing facilities pre and post-match. Allocation of main home and away changing rooms will be first come, first served in cases of back-to-back match bookings. In such circumstances, alternative changing areas will be allocated until the home and away changing rooms become vacated and available. Please ask at time of booking for home and away changing room availability.
- Car parking is at customers' own risk.
- Excelsior Stadium takes no responsibility for any personal possessions, phones, keys, wallets, clothing or footballs left on the pitches or lost on the premises.
- High attendance crowds accessing the stands will be subject to spectator entry charges to cover facilities use and safety steward requirements.
- High attendance matches may also be subject to first aid assistance, additional stewarding levels or control room security staff. Additional match costs will be dependent on requirement.
- In the event of any emergency, always follow evacuation procedures as given by the automated public address system or by Stadium staff directly. Please leave the premises quickly and calmly. The Fire Assembly Point is located in the car park directly outside all 4 stands. Once assembled, remain there until otherwise instructed by fire officers or Stadium management that it is safe to return.
- Excelsior Stadium and Football Centre's decision is final.