



Critical Information Summary

Summary of Miscellaneous Charges

MISC Charges	Description	Amount
Signup Fee	This fee is required for us to receive and process your application.	\$18
SIM Card Fee	This fee is required for us to issue and attempt delivery of your new SIM card.	\$20
SIM Re-delivery Fee	If you are unable to receive the SIM card when we attempt delivery, this fee is required for us to arrange another delivery for you. This charge applies on top of your minimum charge.	\$25
SIM Special Delivery Fee	If you would like to choose a specific 2 hour window for delivery.	\$30
SIM Replacement/Loss Fee	This fee is required when you need a new SIM card issued and delivered to you.	\$30
Minimum Charge (Zero MAX)	Zero MAX - Minimum amount payable by you once your application is approved by us.	\$87.95
Minimum Charge (Zero X)	Zero X - Minimum amount payable by you once your application is approved by us.	\$107.95
Late Payment Fee	This fee applies is charged in each month your account remains overdue. <i>(Effective 1 Nov 18)</i>	\$25
Service Reactivation Fee	If your service is suspended by us, this fee is payable to reactivate your service.	\$30

Critical Information Summary correct as at 24-Oct-18

Zero Mobile service is provided by Zero Mobile Pte Ltd (UEN: 201716905K)