

PRIVACY POLICY

Cotex-Companhia Têxtil de Malhas e Rendas Lda

May, 2018

COTEX recognizes the importance of protecting your personal data, whatever its nature. For this reason, we have developed a set of security measures aimed at protecting your data.

By registering in the COTEX database, the user expressly guarantees to COTEX their consent to use their personal data and address. This data will be stored and processed in a computerized way, and can be used for communication purposes that reinforce and personalize the offer and brand image of COTEX.

The personal data of the users / clients of this site, will be treated in agreement and in accordance with the Portuguese Commission of Data Protection.

This privacy policy is updated with the new rules of General Data Protection Regulation (GDPR), starting on 2018, May 25.

1. OUR POLICY

The user has the right to the protection of his personal data.

COTEX respects the users' right to information on the collection and processing of their personal data.

COTEX, as the personal data controller, determines the purposes and means by which your personal data are processed, including all security measures. COTEX guarantees that personal data are processed in Portugal in a correct and lawful manner and in accordance with good practices.

In the treatment of personally identifiable data, directly or indirectly, we apply the principle of strict necessity. For this reason, this website is designed so that the use of your personal data is minimal and does not exceed the original purpose for which they were collected and / or processed. We do not disclose your identity when the purpose for which your personal data is being processed can be obtained through anonymous information.

This Privacy Policy is intended to provide you with all the information you need to understand our privacy practices. However, if you have any questions regarding our privacy practices and this Privacy Policy, you may submit your questions via e-mail: cotex@cotex.pt.

2. WHO PROCESSES YOUR PERSONAL DATA

The data are exclusively processed internally, by employees assigned to COTEX, in particular the employees assigned to the Marketing and Commercial departments.

On our website we use Google Analytics, a Google Inc. website analytics service, 1600 Amphitheater Parkway, Mountain View, CA 94043, United States ("Google").

Google will review the use of our Website on our behalf. Information collected by Google in connection with your use of our Website (for example, referral URLs, which pages visited, type of browser, language setting, operating system, screen resolution) will be transmitted to a Google server at United States, where they will be stored and analyzed. The respective results will be made available to us anonymously. Your usage data will not be associated with your full IP address during this process.

3. HOW WE USE YOUR PERSONAL DATA AND WHAT FOR.

Your personal data are collected and processed by COTEX only for purposes strictly linked to the use of this site and its services. However, your personal data may also be used for other processing operations within the limits of such applications. In particular, your personal data may be processed for the following purposes:

- a) to automatically receive messages from blog posts and email marketing campaigns;
- b) when you request assistance we collect your personal data (for example, first and last name, e-mail address) for the sole purpose of providing you with information, contacting you or directing us to COTEX agents or

distributors;

c) when you register on our site you accept the sending of commercial messages by electronic mail or any other equivalent electronic means (such as SMS).

COTEX will collect your personal data, usually by electronic means, however, in certain circumstances, paper means may be used (for instance at trade fairs, events and business contacts).

Your personal data are stored in a way that enables COTEX to identify you as strictly as is necessary to process and collect such data, except in the cases expressly provided herein, all the rest is in compliance with applicable laws.

Please communicate any changes to your personal data to the following e-mail address: cotex@cotex.pt, in order to ensure that your personal data is always updated.

Unless otherwise provided, your personal information will not be disclosed to third parties for purposes not permitted by law or without your explicit consent.

Your personal data may be communicated to the police or judicial authorities in accordance with applicable laws and regulations and upon formal request by the authorities for the purpose of preventing fraud against us (anti-fraud services).

COTEX may have access to the personal data of third parties that are disclosed by the users of this site, for example, when a user wishes to recommend a friend or share a product or specific content of the site.

In all cases you have to disclose information from third parties, you must obtain their consent before providing us with your personal information and informing them of our Privacy Policy. You will be the only person responsible for the disclosure of third party information and data, as well as any other illegal and incompatible use of such data, if you have not been given consent.

We include in our Website services and / or third party content. When you use these services or when third-party content is shown, the communication data between you and your provider is exchanged for technical reasons.

The service provider or content provider may also treat your data for additional purposes. To the best of our ability, we configure the services and content of the providers known to treat the data for their own purposes, so that any communication for any purpose other than the services or content of our Website is blocked or communication only occurs when you have actively opted to use its service.

However, since we have no control over the data collected and processed by third parties, we cannot provide information on the scope and purpose of the processing of your data.

For more information on the scope and purpose of collecting and processing your data, please consult the privacy policy of the providers of the services and / or content that we include on our Website and who is responsible for protecting your data in this context:

- Facebook
- Google+
- LinkedIn
- Instagram
- Pinterest

In any case involving the disclosure of sensitive / confidential data to COTEX, you will be the only person responsible for the disclosure and illegal use of such data by third parties.

4. TO WHOM YOUR PERSONAL DATA WILL BE DISCLOSED

your personal data may be disclosed to third parties that provide specific services, such as external entities contracted by COTEX, or that, in an autonomous way, treat the personal data collected by COTEX and in connection with compliance with a contract for the purchase of products on this site.

Any disclosure will be made without exceeding the purpose for which your personal data were collected and subsequently processed.

In addition, your personal data may be disclosed to third parties to:

- comply with applicable laws,
- respond to judicial and governmental inquiries,
- be in compliance with valid legal processes,
- protect the rights or property of COTEX.

In the event of a change in COTEX's corporate structure, including, without limitation, incorporation, merger, sale, liquidation, or substantial transfer of assets, COTEX may, at its sole discretion, transfer, sell or give personal data collected through this site, including without limitation personally identifiable information and aggregate information about users, to one or more affiliates or non-affiliates.

In any case, your personal data will not be divulged to third parties without being informed or without your consent, when this is required by law, except in the cases provided in this document.

5. SAFETY PRECAUTIONS

We take security measures to protect your personal data against accidental or illegal destruction, loss, alteration, disclosure or unauthorized access and against other illegal forms of data processing, as provided in this Privacy Policy.

However, COTEX cannot guarantee that the security measures adopted for the protection of this website and for the transmission of data and information through this website will prevent or exclude any risk of unauthorized access or loss of data. It is advisable that your computer is equipped with software devices that protect you in the transmission and reception of data (such as up-to-date antivirus systems), and that your browser takes appropriate measures to ensure the security of data transmission (such as firewall and anti-spam filters).

6. COOKIES

COTEX uses automatic data collection systems such as cookies. A "cookie" is a device transmitted to the hard disk of an Internet user. Although cookies do not contain intelligible information, it allows us to link an Internet user to your personal information. Cookies are disclosed by our servers and no one can have access to the information contained therein. Only COTEX has access to the information gathered by cookies, collectively and anonymously, in order to optimize its services and those of this website to the needs and preferences of the user and to make the preparation of the Web pages personalized.

Acceptance of our automatic procedures for collecting data and the use of cookies is necessary to take advantage of the many features and services offered through this site, including the purchase of products. If you set your browser to block or delete cookies, we cannot guarantee that you will have access to all the features and services offered through this website (for example, your computer may not be able to display the image of the product you are trying to purchase).

We will use cookies for functions such as website navigation, catalog, and business contacts.

7. YOUR RIGHT TO ACCESS PERSONAL DATA AND OTHER RIGHTS

You have the right to obtain from COTEX, at any time, confirmation that your data is being processed, even if it is not registered on the website, as well as the communication of such data in a noticeable way.

You have the right to be informed by COTEX of the source of the source that transmitted your data, the purposes and means of processing your personal data, the rationale behind electronic data processing, information about external entities and the names of the subjects and categories of entities to whom your personal data may be disclosed or that may access your personal data (for example, the names of external entities contracted by COTEX). You may also find the information listed above in this Privacy Policy.

You have the right to obtain at any time from COTEX:

a) the updating, rectification or integration of your personal data;

b) the deletion, transformation into anonymous or the blocking of your personal data, which is treated as a violation of the law, including when the storage of data is not necessary for the purposes for which they were collected and subsequently processed;

(c) confirmation that the operations in (a) and (b) have been notified to whom the data were communicated or disseminated, except where it is impossible to do so or if it means exceeding the protection of the rights invoked.

You have the right to oppose, in whole or in part:

a) for legitimate reasons, the processing of your personal data, even if it is related to the purposes for which they were collected;

b) the processing of your personal data for advertising or direct marketing purposes or to sell products or conduct market research or commercial communications.

You may freely exercise your rights at any time, provided that you do so in accordance with applicable laws and regulations, sending your request to COTEX through the following e-mail: cotex@cotex.pt.

8. CONTACTS

If you wish to receive more information about our privacy practices, please contact us at cotex@cotex.pt

You can contact us directly through the contact form available on our website. In particular, you can provide us with the following information: First name, last name, phone number and email.

We collect, treat and use the information you provide through the contact form exclusively for the processing of your request.

9. PRIVACY POLICY CHANGES

We may update our Privacy Policy whenever necessary. Updates to our Privacy Policy will be posted on our Website. The changes become effective upon posting on our Website. Therefore, we recommend that you regularly visit our website for information on any updates.

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