VOLUNTEER FAQs

Welcome to the Ohfishal Volunteer Squad and thank you for volunteering at Salmon Days!

1. Can you help recruit more volunteers?

We can always use more help. Many hands make everything more fun. Feel free to ask your friends, family, and coworkers to join in the fun!

Potential volunteers? http://salmondaysvolunteers.org

2. Where is Check-In?

For most volunteers, check-in is at Headquarters (HQ) located in the Senior Center - at 75 NE Creek Way behind the police station next to Memorial Field. Make sure you wear your Volunteer T-Shirt and pick up a program when you come in. If your check-in location is not at HQ, you will be given the information on where you need to specifically check in when you get your volunteer reminder email a week before the event. But below is the general list of where each area will check-in at:

VOLUNTEER CHECK IN LOCATIONS

Area	Check In at:
Beer Garden	Beer Garden
Booth Ohfishals	HQ
Booth Sitter	HQ
Entertainment	Community Center Stage
Fish Prints	HQ
Floater	HQ
Field of Fun Support	HQ
Grande Parade	Chamber or Front & Dogwood
Info Booths	HQ
Parking	HQ
Retail	HQ
Shuttle	HQ
Spawnsor & Vendor Parking	HQ
Spawnsor Hospitality	HQ
Survey Takers	HQ
Toymakers Workshop	HQ
Volunteer Check In	HQ
Volunteer Support	HQ
Wine Garden	Wine Garden
XStream Team	Week Day – Depot
	Weekend - HQ

3. Who do I call if I have a question before or during the event?

If you have a question *before* the event, you can either call the contact name of your area (contact info to be emailed to you in a confirmation email a week before the Festival) or you may also call Amber Libenson, Volunteer Chair at: (425) 802-5612 or at amberlibenson@comcast.net. If you have a question *during* the event, you can call either your area contact or Amber Libenson.

4. I am in high school and am eligible to get credit for volunteerism. Who do I speak to/where do I go to get this information after I volunteer at Salmon Days Festival?

Upon your shift's end, you will go back to HQ in the Senior Center to check out. When you do, the Volunteer Coordinator will give you a filled out paper that contains all the information you will need to get credit for the hours you volunteered with us. This should help you fill out your school's request online and streamline the process for you. For more information on this now, however, email Amber Libenson at: amberlibenson@comcast.net if you have more questions or concerns.

5. Where do I park/Shuttle Information

Parking during the festival is always at a premium, especially the closer you get to downtown. (Shuttle is free on the ride to the Festival so the fee is paid prior to the return trip to your car.)

Shuttle locations:

- ✓ Costco Corporate (follow signs) 830 Lake Drive
- ✓ Issaguah Highlands Parking garage east of Regal Cinema
- ✓ Issaguah Transit Center Park n' Ride on Maple and 900 1050 17th Ave NW

NOTE: The <u>first shuttle is at 9am</u>. If your shift starts at 9am or earlier, you will not be able to utilize the shuttle.

6. General Shuttle Information

\$4.00 per person includes round trip. 10 and under ride free. The Shuttle stops are located at: Front/Dogwood and at the Community Center.

First Shuttle at 9 am Last Shuttle at 7 pm each day.

7. How much time should I allow to get to my shift location?

Between parking, and/or catching the shuttle, getting to HQ and from there to your volunteer location could take some time. We suggest you plan for 15 - 30 minutes. That way you can take your time and not stress. Remember – this is supposed to be fun!

8. Where do I pick up my FREE Volunteer T-Shirt?

You can pick up your FREE t-shirt one of two ways. Option 1: If you wish to pick it up *prior* to the Festival, go to the Issaquah Chamber office at: 155 NW Gilman Blvd. Or Option 2: When you check

in at HQ (Senior Center located at 75 NE Creek Way) for your shift, you can pick up your shirt at the same time.

9. What should I bring with me?

Please dress for the weather- layers are good. Wear comfortable shoes for walking that are weather appropriate. Bring a bag or backpack for your personal items: water bottle, hat,

10. Salmon Days Headquarters (HQ)

Headquarters is located at the Senior Center located at 75 NE Creek Way next to Memorial Field and behind the police station.

11. Are there refreshments for volunteers? And if so, where?

Light snacks are available at Salmon Days HQ. Feel free to kick back, listen to the entertainment and recharge your battery before or after your shift.

12. ROTC HQ:

Issaquah Police Department/City Hall, 130 E. Sunset Way

13. Road Closures:

From 6 am on Saturday morning to approx. 8 pm Sunday night Front Street will be closed from Sunset to Dogwood. Roads close to vendors at 9am on Saturday and Sunday. There is a Grande Parade on Saturday morning and a Rotary Run on Sunday morning that will cause additional temporary road closures

Questions?!!

Amber Libenson, Volunteer Chair 425.802.5612

<u>amberlibenson@comcast.net</u> **OR** volunteers@salmondays.org

or

Chamber: 425-392-7024