VERSA INTEGRATED SOLUTIONS

National Institute of Health, Center for Information Technology

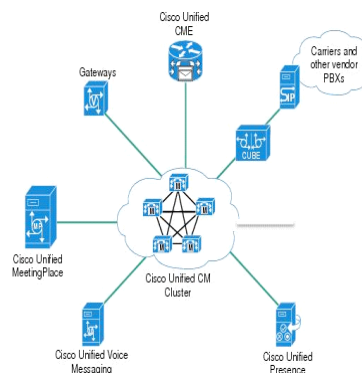| Delivery Order Management	UCC Professional Services	Multimedia Streaming Services
Web Collaboration	Video Teleconferencing Services	Conference Room Support and Design
	SW Engineering Support	

VERSA is a U.S. Small Business Administration Certified 8(a) company offering professional Information Technology (IT) engineering services providing extensive expertise in the areas of converged networks and Unified Communications.

VERSA is a team of sixty who leverage the expertise and experience of our certified engineers with our certified partners to provide tailored solutions that help customers gain insight and control of enterprise resources and IT infrastructures

VERSA has provided customer solutions specifically in the areas of:

- Delivery Order Management – DOMP, risk management, and status reporting
- Unified Communication and Collaboration (UCC) Services
    - o Design, Implement and Maintenance Support
    - o IP Phone Deployment
    - o Interoperability
    - o Network dialing, paging, and system alarming
    - o UC Billing system
    - o UCC Pilot
    - o Training
- Multi-media Streaming – Live video of events and video editing/storage
- Web Collaboration - Support of Adobe Connect
- Video Teleconferencing Services –Integrating call management and Microsoft Lync
- Conference Room Support and Design - Monitoring triaging, and troubleshooting malfunctioning A/V equipment and systems
- Software (SW) Engineering Support - Live streaming, on-demand multimedia, archival and search services

Cisco Unified CME
Gateways
Carriers and other vendor PBXs
CUBE
Cisco Unified MeetingPlace
Cisco Unified CM Cluster
Cisco Unified Voice Messaging
Cisco Unified Presence

NIH
National Institutes of Health

Versa Adds Value

- Experienced subject matter experts, currently working onsite with NIH government personnel

- HHS-proven corporate capabilities and past performance delivering positive results at NIH and on similar engagements for large federal agencies

- A scalable and integrated technical and management approach to providing Unified Communications and Collaboration Support Services, proven at NIH and other agencies

Versa Strategic Partners and Corporate Capabilities

Focus on Partnerships

VERSA offers proven corporate resources, capabilities and performance results at NIH and on similar projects with efforts of similar magnitude, including demonstrated knowledge and experience with similar efforts for CIT and other Government agencies with a scientific mission. We also maintain a strategic corporate partnership with Cisco and have a Microsoft Certified Professional on staff. VERSA also employs PMP, CCIE, CCNP, CCNA, Agile Scrum Masters and ITIL certified personnel.

Proven Capabilities

VERSA offers professional services in the areas of IT engineering and provides extensive expertise in the areas of converged networks and Unified Communications. Our certified engineers tailor solutions that help customers gain insight and control of enterprise resources and IT infrastructures. VERSA offers a current and experience-based knowledge of the NIH operating environment and currently deployed technologies as well as the necessary pool of engineering resources to address the agency's needs. VERSA has delivered our core corporate capabilities on NIH contracts including: IP Telephony Engineering Services (Task 2), Unified Communication end user customized training (Tasks 2 and 4), IT Infrastructure Analysis, Design and Implementation (Tasks 2-5), QoS methodology for end-to-end network traffic (Task 2), Data and Database Management (Task 2), Network Readiness and Gap Analysis (Tasks 2-5), Deployments and Project Management (Task 1), Internet Connectivity and Security (Task 2), and Video

Conferencing (Tasks 5, 6, and 8). Our experience in the NIH environment and with other organizations with a scientific mission (e.g. HHS, NCI, FDA) allows us to continue building on existing research, accomplishments and relationships. Selecting VERSA saves NIH time and money that would otherwise be spent brining a new company into the environment to learn and execute.

Past Success Applied to Future Endeavors

NIH-CIT Unified Communications and Collaborations Professional Engineering Services (2012-2014)

VERSA is responsible for development, design, implementation, and ongoing support of Cisco Unified Communications Managers, Presence servers, Unity servers, Voice gateways, Video Control and Expressway server, Collaboration Edge components and Call Center components, Microsoft Frontend, Microsoft Backend, mediation, Edge servers, Session Border Controllers, IP phone deployment, configuration, upgrade, monitoring and troubleshooting. Successes include:

- 1000 user pilot to be used as foundation for current Enterprise Rollout
- Current UCC supports:
  - CIT – Center for Information Technology
  - NIDA – National Institute of Drug Abuse (Pilot)
  - NIAMS – National Institute of Arthritis, Musculoskeletal and Skin Disease (Pilot)
- CSR – Center for Scientific Review (Pilot).
- Call Center Support: Service Desk - NIH Help Desk; Call Center - Network Ops.
- Intra-domain federation for IM and Presence
- Completed Cisco/Lync Federation in NIH Environment to solve compatibility issues

Unified Communications and Collaboration (UCC) Professional Support Services	
POP: 07/14/2014 – 07/15/2017	**Award Type:** Competitive 8a
Contract Type: BPA with T&M and ODCs	**Status:** Ongoing